

## Connecting Sacramento: Monthly Coordinated Access Update

The [Coordinated Access System \(CAS\)](#) is led by a partnership among Sacramento Steps Forward, the Sacramento Continuum of Care, Sacramento County, and the City of Sacramento. It streamlines access to support and services for preventing or exiting homelessness. The 2-1-1 (#8) Housing Crisis Line is the primary access point, staffed by case workers who respond 24/7, 365 days a year. *This update does not include independent activities from non-CAS-participating shelters.*

### PRIMARY IMPACTS

*Click the icons to learn more about each impact.*



**5925**

**Connections  
to Resources**



**14**

**Preventions from  
Homelessness**



**214**

**Enrollments  
in Shelter**



**101**

**Exits to  
Housing**

### SYSTEM METRICS



**6:31 minutes and seconds** was the median wait time to speak with staff when calling 2-1-1 (#8)



**10 days** was the median amount of time from shelter assessment to shelter intake



**\$117,731** was utilized for direct client assistance (such as first month's rent)



**37** households found or maintained housing with Problem-Solving Access Point support



**84%** of shelter capacity was utilized (missed intake appointments were the primary reason for unused capacity)



**12%** of total shelter demand was met by the current shelter availability