

## Connecting Sacramento: Monthly Coordinated Access Update

The [Coordinated Access System \(CAS\)](#) is led by a partnership among Sacramento Steps Forward, the Sacramento Continuum of Care, Sacramento County, and the City of Sacramento. It streamlines access to support and services for preventing or exiting homelessness. The 2-1-1 (#8) Housing Crisis Line is the primary access point, staffed by case workers who respond 24/7, 365 days a year. *This update does not include independent activities from non-CAS-participating shelters.*

### PRIMARY IMPACTS

*Click the icons to learn more about each impact.*



**7,234**

**Connections  
to Resources**



**19**

**Preventions from  
Homelessness**



**313**

**Enrollments  
in Shelter**



**110**

**Exits to  
Housing**

### SYSTEM METRICS



**7:22 minutes and seconds** was the median wait time to speak with staff when calling 2-1-1 (#8)



**9 days** was the median amount of time from shelter assessment to shelter intake



**\$187,605** was utilized for direct client assistance (such as first month's rent)



**59** households found or maintained housing with Problem-Solving Access Point support



**85%** of shelter capacity was utilized (missed intake appointments were the primary reason for unused capacity)



**15%** of total shelter demand was met by the current shelter availability