



Regionally Coordinated

Framework & Action Plan

To Prevent and End Homelessness

September 2024 – February 2025 Progress Report

Overview

The 2024 All In Sacramento plan created a blueprint to prevent and resolve homelessness in our county and the many municipalities it incorporates. It builds upon the 2022 Local Homeless Action Plan which created a regional partnership, established strategies, set benchmarks, and met state funding requirements.

The next phase of collaboration outlined in the All In Sacramento plan features eight core solutions that represent more targeted elements of an effective system. Key actions in each of these areas will help the Sacramento community achieve its vision of making homelessness rare, brief, and non-recurring.

The All In Sacramento framework provides a three-year approach to addressing homelessness, with the Year One Plan providing a roadmap for key actions in this first year of implementation, from September 2024–August 2025. The plan will evolve each year to ensure that investments and initiatives are responsive to the community's needs.

Following is our first report on the solutions and supporting actions of the Year One Plan.

Key Goals

Transforming our system by:

- Investing in and coordinating efforts to prevent homelessness,
- Fundamentally reorienting our system's focus on Rehousing, and
- Ensuring consistent and equitable access to quality person-centered care.

In order to:

- Reduce the number of people experiencing unsheltered homelessness by 20%,
- Increase the percentage of people exiting to permanent housing to at least 42%

So that we can realize our vision for:

- A person-centered, trauma-informed regional response system where **homelessness is rare, brief, and non-recurring.**





Coordinated Access & Navigation



Improved and expanded use of case conferencing.

Case conferencing is a vital component to improving housing outcomes for vulnerable clients with extensive histories of homelessness and specialized needs. Service providers from a wide range of programs across Sacramento collaborate in case conferencing, including Shelter and Navigation Centers, Street Outreach, County Behavioral Health, Primary Care Clinics, Substance Use Treatment Programs, CalAIM Community Supports and Enhanced Care Management, Supportive Services for Veteran Families, and Veterans Affairs.

In the 11 months from February to December 2024, case conferencing supported 560 households:

- 253 (45%) of them achieved positive housing outcomes
 - 176 (31%) were housed or waiting to move in
 - 77 (14%) enrolled with programs to quickly access housing, such as Rapid Rehousing or the Landlord Engagement and Assistance Program.

Learn more: sacramentostepsforward.org/the-community-impact-of-case-conferencing/

Updated the housing assessment tool.

In 2024, the housing assessment tool previously used in the region's Coordinated Access System, known as the Vulnerability Index – Service Prioritization Decision Assistance Tool (VI-SPDAT) was replaced. The new Housing Conversation Tool provides an improved approach for housing programs. It enables assessors to gather information about client vulnerability as well as social, health, and mental health needs to determine housing prioritization. Since its rollout, over 500 assessors have been trained to implement this assessment.

Learn more: bit.ly/conversationtoolguide



Diversion & Prevention Assistance



Established a core prevention team to lead the a coordinated prevention approach for the county.

City and County staff convened to identify and compile a comprehensive list of providers serving households at risk of homelessness. In parallel, City- and County-funded prevention programs began aligning efforts to create a coordinated "front door" through the Coordinated Access System (CAS), improving access to prevention services.

Conducted a needs and environmental assessment.

Sacramento Steps Forward regularly implements an analysis of our community's services and supports that prevent and resolve homelessness. The U.S. Department of Housing and Urban Development (HUD) requires this assessment for our community to receive federal funding. The "gaps analysis" involves building a model to estimate the difference between the scale and scope of the current homelessness response system, and one that would fully serve the community's needs.

Learn more: bit.ly/SSFgaps2024

Developed and piloted prevention screening, triage, and prioritization protocols.

Prevention screening, triage, and prioritization protocols were developed and piloted, including tools and staff training for community-based organizations and cross-sector settings (e.g., discharge workers). A streamlined assessment and referral process was created through 2-1-1 for households at imminent risk of homelessness, connecting callers to prevention projects funded by the City of Sacramento, Sacramento County, and the Continuum of Care. Quarterly Housing Problem-Solving trainings provide ongoing instruction in conversational case management, a key approach for prevention and diversion.

Other Significant Activities:

Thanks to HHAP funding, the Sacramento CoC's Problem-Solving program successfully prevented 840 households from entering homelessness in 2024.

Learn more: bit.ly/cas2024report



Outreach & Engagement



Invested nearly \$6 million in a Street to Housing pilot program.

In Fall 2024, the City of Sacramento issued a request for proposals to support a Street to Housing pilot program aimed at transitioning individuals experiencing homelessness into stable housing. Two organizations were awarded a total of \$5.85 million to implement the initiative, which follows a housing-first approach to move 100 encampment households along the Sacramento Northern Parkway into housing.

Participants will receive up to 12 months of rental assistance, case management, and stabilization services to promote long-term housing stability. Community HealthWorks (CoHeWo) will lead landlord engagement and housing stabilization efforts, securing housing units through incentives, facilitating lease agreements, and providing ongoing landlord support. Additionally, CoHeWo will deliver housing stabilization case management, ensuring clients successfully transition to permanent housing during and after rental subsidies. Housing Connector will manage rent administration, overseeing rental subsidies, security deposits, and monthly payments to landlords to ensure financial stability and timely disbursements.

This collaborative effort seeks to create a sustainable pathway from homelessness to stable housing, reinforcing Sacramento's commitment to innovative and effective housing solutions.

Learn more: bit.ly/streettohousing





Emergency Shelter & Interim Housing



Opened an additional 175 shelter units at Stockton Blvd.

In late December 2024, Sacramento County, in partnership with the City of Sacramento and the State of California, opened a new Safe Stay Community in South Sacramento to provide shelter and services to people experiencing homelessness. As part of the City/County partnership to address homelessness, the County is overseeing site management and has selected First Step Communities as the operator. The County Department of Health Services also is contributing approximately \$500,000 per year in Behavioral Health Bridge Housing funds to support guests with mental health and substance abuse services. Referrals to the Safe Stay Community are managed by outreach teams from the City's Department of Community Response.

Learn more: bit.ly/safestaystocktonsacramento

Construction approved for Watt Service Center & Safe Stay.

In October 2024, the County Board of Supervisors approved the construction of a 13-acre property as a mixed-use service center on Watt Avenue near Roseville road. The county Department of Homeless Service and Housing will build the facility that will include shelter, weather respite, safe parking, on-site behavioral health and case management services, storage, pet respite, laundry services, showers, bathrooms, job training and more. This center will have 225 beds in Safe Stay cabins, 50-person capacity in Safe Parking and 75-person capacity for emergency/weather respite beds.

Learn more: bit.ly/wattavesafe

Established shelter-focused case conferencing.

In 2024, Sacramento launched a dedicated case conferencing cohort focused on long-term shelter residents—individuals who have remained in congregate or non-congregate shelters for extended periods without housing resolution. This effort brings together shelter providers, housing navigators, and supportive service partners to identify barriers, coordinate services, and coordinate housing resources for these residents. By tailoring case conferencing to the unique needs of people in shelter, the cohort has helped accelerate progress toward permanent housing, reduce length of stay, and improve shelter flow.

Learn more: bit.ly/SSFcaseconferencing



Rehousing Assistance



Expanded Rapid Re-housing (RRH) assistance within the Coordinated Access System (CAS).

Four key actions have contributed towards fulfilling this solution in the first six months of this plan:

- In February 2025, Sustainable Wellness Solutions and the Sacramento County Department of Homeless Services & Housing (DHS) partnered to launch the Housing for Healthy California Rapid Re-Housing (HHC RRH) program. This initiative provides comprehensive re-housing services—including case management, housing search and placement, and mediation support—to eligible individuals experiencing homelessness. To qualify, participants must be high-cost healthcare users, have an income below 30% of the area median income, be enrolled in or eligible for Medi-Cal, and be experiencing homelessness or chronic homelessness. The program offers up to 12 months of support, with the goal of helping clients secure sustainable, long-term housing. By addressing both housing and healthcare needs, HHC RRH aims to create lasting stability for vulnerable individuals while reducing reliance on costly emergency services.

Learn more: bit.ly/saccountyfundsaaffordablehousing

- In November 2024, the Department of Human Assistance (DHA) Disability Benefits Advocacy Program (DBAP) launched a rapid re-housing program designed to assist individuals experiencing chronic homelessness who are also unemployable due to a disability. The program provides re-housing services, including housing location, case management, and financial assistance. Eligible clients must be 18 years or older, experiencing chronic homelessness, have a disability and/or be 65 years or older, have a pending or approved Supplemental Security Income (SSI) Social Security Disability Insurance (SSDI) application, and not have an authorized representative assisting them with the SSI/SSDI application process.
- In September 2024, the Bridging Initiatives International rapid re-housing and transitional housing program was initiated. It is designed to support 28 survivors of domestic violence who are experiencing homelessness in achieving housing stability. The program provides these services, including interim housing placements, housing location assistance, case management, and financial assistance. In addition, the program offers personalized support to help participants build independent living skills, connect with community resources, and access employment or educational opportunities to promote long-term self-sufficiency and stability.

Learn more: bridgingii.org/services

- In December 2024, Shelter Inc. introduced the New Chance rapid re-housing program to support 44 survivors of domestic violence in achieving housing stability. This program provides case management, housing location assistance, and financial support for up to one year.

Learn more: bit.ly/aboutshelterinc





Permanent Supportive Housing



Expanded permanent supportive housing and affordable housing capacity with new mixed-use facilities.

Construction began in November 2024 at 440 Arden Way, a new affordable housing development in North Sacramento that will deliver 124 apartment homes for households earning between 25% and 60% of Area Median Income (AMI). The project includes 31 permanent supportive housing (PSH) units for individuals and families at risk of or experiencing homelessness, with services provided by Lutheran Social Services.

The development will feature a community room, on-site childcare, resident parking, and office space for supportive services. Tenants will have access to programs such as after-school homework help, financial literacy workshops, and benefits enrollment assistance. Developed by BRIDGE Housing, the project is supported by the City of Sacramento, SHRA, California Department of Housing and Community Development, and various state and financial partners.

Additionally, Sacramento County invested in 32 new permanent supportive housing units that are for low-income residents, through a one-time payment of \$8 million to support the acquisition of the larger 176-unit Residence Inn site. After rehab, the site will include 32 units of supportive housing for folks exiting homelessness off the parkway, 142 units of housing to serve moderate income, workforce households, and 2 exempt manager units. In addition to the capital costs, the County is using \$5.9 million in Parkway funding in the form of a Capitalized Operating Subsidy Reserve (COSR) to fund a 10-year rental subsidy account to support the rent of 32 rental units at 30% of area median income (AMI).

Learn more: bit.ly/saccountyfundsaffordablehousing





Integrated Services



Deployed behavioral health outreach teams into community.

The County Department of Behavioral Health Services (BHS) deploys the Homeless Engagement and Response Team (HEART) throughout the community, utilizing the FSP screening tool to ensure timely and direct access to Full-Service Partnerships (FSPs). Additionally, HEART has adopted the new Brief Questionnaire of Initial Placement (BQUIP) tool to enhance timely access to Substance Use Prevention and Treatment (SUPT) services.

Learn more: bit.ly/heartteams

Expanded mental health training.

To strengthen community outreach, the County is expanding its Mental Health First Aid training program, increasing the number of instructors supporting Behavioral Health Services and the Department of Community Response to better equip outreach staff and partners.

Learn more: bit.ly/sacmentalhealthtraining

Improved access to mental health services.

In January 2025 the County launched a regional Call Center to simplify access to mental health and substance use treatment services by consolidating multiple phone lines into a single, centralized number: 916-875-1055. This new system integrates the Mental Health Access Team and the Substance Use Prevention and Treatment System of Care, ensuring seamless coordination among providers. By streamlining access, Sacramento County enhances support for individuals facing mental health and substance use challenges, ultimately improving health outcomes across the community.

Learn more: bit.ly/sacbhslaunch



System Capacity Building & Training



Increased HMIS participation among crisis response and housing programs.

The Continuum of Care partnered with the U.S. Department of Veterans Affairs (VA) to begin integrating HUD-VASH inventory into the Homeless Management Information System (HMIS)—a step that will add more than 800 beds to the HMIS-participating inventory once complete.

From September 2024 through February 2025, system capacity also grew with 140 new HMIS end users and the onboarding of 660 Coordinated Access System (CAS) assessors, supporting broader access and more consistent connection to resources across the region.

Conducted gaps analysis to understand capacity needs and opportunities.

The recently completed 2024 Gaps Analysis found that a near-term investment in prevention, diversion, and rehousing services, combined with a sustained commitment to building additional affordable housing, could result in no unsheltered homelessness in the community within 5 years and a 53% reduction in total homelessness within 10 years.

Furthermore, the Gaps Analysis provided insight into staff capacity needed to support various services within the homelessness response system. This included positions needed across the system for outreach and engagement, emergency shelter and interim housing, housing, and system management functions.

Learn more: bit.ly/SSFgaps2024

Progress Overview September 2024 – February 2025

Status	Total	CAS	Prevention	Outreach	Shelter	RRH	PH	Integrated Services	Capacity Building
Lead									
# Actions	53	7	3	3	4	4	3	16	13
Complete	5 (9%)	2	0	0	2	0	0	1	0
On Track	25 (47%)	5	2	3	1	2	3	3	6
Delayed	4 (8%)	0	0	0	0	0	0	3	1
Not Started	18 (34%)	0	1	0	1	2	0	9	5

CAS = Coordinated Access System, RRH = Rapid Rehousing, PH = Permanent Housing, SSF = Sacramento Steps Forward, SHRA = Sacramento Housing Redevelopment Agency

» Next Steps

As part of the HHAP 6 application process, we are updating the Regional Coordinated Homelessness Action Plan (RCHAP) to reflect current system priorities, capacity, and community feedback.

The Continuum of Care (CoC) continues to monitor program compliance, quality, and performance, along with broader system outcomes. We share this information through Community Standards Performance Reports, Homelessness Data Dashboards, and regular updates during public CoC committee meetings.

Over the past six months, new tools such as a system utilization report and an updated data dashboard have supported these efforts. Looking ahead, we expect to introduce more routine performance reporting, including community standards and data quality reports for providers. We remain committed to evaluating how investments and activities are impacting outcomes across the homelessness response system.

