

Connecting Sacramento: Monthly Coordinated Access Update

The [Coordinated Access System \(CAS\)](#) is led by a partnership among Sacramento Steps Forward, the Sacramento Continuum of Care, Sacramento County, and the City of Sacramento. It streamlines access to support and services for preventing or exiting homelessness. The 2-1-1 (#8) Housing Crisis Line is the primary access point, staffed by case workers who respond 24/7, 365 days a year. *This update does not include independent activities from non-CAS-participating shelters.*

PRIMARY IMPACTS

Click the icons to learn more about each impact.



7,165

**Connections
to Resources**



28

**Preventions from
Homelessness**



258

**Enrollments
in Shelter**



104

**Exits to
Housing**

SYSTEM METRICS



4 minutes and 26 seconds was the median wait time to speak with staff when calling 2-1-1 (#8)



10 days was the median amount of time from shelter assessment to shelter intake



\$195,559 was utilized for direct client assistance (such as first month's rent)



55 households found or maintained housing with Problem-Solving Access Point support



83% of shelter capacity was utilized (missed intake appointments were the primary reason for unused capacity)



13% of total shelter demand was met by the current shelter availability