

Connecting Sacramento: Monthly Coordinated Access Update

The [Coordinated Access System \(CAS\)](#) is led by a partnership among Sacramento Steps Forward, the Sacramento Continuum of Care, Sacramento County, and the City of Sacramento. It streamlines access to support and services for preventing or exiting homelessness. The 2-1-1 (#8) Housing Crisis Line is the primary access point, staffed by case workers who respond 24/7, 365 days a year. *This update does not include independent activities from non-CAS-participating shelters.*

PRIMARY IMPACTS

Click the icons to learn more about each impact.



73,890

Connections to Resources



840

Preventions from Homelessness



2,734

Enrollments in Shelter



1,518

Exits to Housing

SYSTEM METRICS



4 minutes 47 seconds was the median wait time to speak with staff when calling 2-1-1 (#8)



14 days was the median amount of time from shelter assessment to shelter intake



\$2,193,974 was utilized for direct client assistance (such as first month's rent)



711 households found or maintained housing with Problem-Solving Access Point support



89 % of shelter capacity was utilized (missed intake appointments were the primary reason for unused capacity)



5 % of total shelter demand was met by the current shelter availability