

Connecting Sacramento: Monthly Coordinated Access Update

The [Coordinated Access System \(CAS\)](#) is led by a partnership among Sacramento Steps Forward, the Sacramento Continuum of Care, Sacramento County, and the City of Sacramento. It streamlines access to support and services for preventing or exiting homelessness. The 2-1-1 (#8) Housing Crisis Line is the primary access point, staffed by case workers who respond 24/7, 365 days a year. *This update does not include independent activities from non-CAS-participating shelters.*

PRIMARY IMPACTS

Click the icons to learn more about each impact.



5,567

Connections to Resources



21

Preventions from Homelessness



191

Enrollments in Shelter



130

Exits to Housing

SYSTEM METRICS



2.04 minutes was the median wait time to speak with staff when calling 2-1-1 (#8)



17 days was the median amount of time from shelter assessment to shelter intake



\$162,309 was utilized for direct client assistance (such as first month's rent)



8 households found or maintained housing with Problem-Solving Access Point support



90% of shelter capacity was utilized (missed intake appointments were the primary reason for unused capacity)



17% of total shelter demand was met by the current shelter availability