

Connecting Sacramento: Mid-Year Coordinated Access Update

The [Coordinated Access System \(CAS\)](#) is led by a partnership among Sacramento Steps Forward, the Sacramento Continuum of Care, Sacramento County, and the City of Sacramento. It streamlines access to support and services for preventing or exiting homelessness. The 2-1-1 (#8) Housing Crisis Line is the primary access point, staffed by case workers who respond 24/7, 365 days a year. *This update does not include independent activities from non-CAS-participating shelters.*

PRIMARY IMPACTS

Click the icons to learn more about each impact.



34,084

Connections to Resources



189

Preventions from Homelessness



1,291

Shelter Enrollments



761

Unhoused to Housing

SYSTEM METRICS



1:13 seconds was the median wait time to speak with staff when calling 2-1-1 (#8)



12 days was the median amount of time from shelter assessment to shelter intake



\$985,373 was utilized for direct client assistance (such as first month's rent and eviction avoidance)



183 households found or maintained housing with one time financial assistance



93% of shelter capacity was utilized (missed intake appointments were the primary reason for unused capacity)



26% of total shelter demand was met by the current shelter availability