



Sacramento Homeless Policy Council

March 08, 2024

**Meeting starts at
9:00 a.m.**

SHPC Roster

A. Jonathan Porteus

*Sacramento Steps Forward Board Chair &
Wellspace Health Chief Executive Officer*

Caity Maple

Vice Mayor, City of Sacramento District 5

Eric Guerra

Councilmember, City of Sacramento District 6

Rich Desmond

*Board of Supervisors,
Sacramento County District 3*

Patrick Kennedy

*Chair, Board of Supervisors, Sacramento
County District 2*

MariJane Lopez-Taff

Councilmember, City of Citrus Heights

Bobbie Singh-Allen

Mayor, City of Elk Grove

Rosario Rodriguez

Mayor, City of Folsom

Jay Vandenburg

Mayor, City of Galt

Donald Terry

Councilmember, City of Rancho Cordova

Angela Upshaw

*Sacramento Continuum of Care Board Chair,
Berkeley Food and Housing*

SHPC Purpose and Objectives

Purpose

- Provide broad-based, collaborative, and strategic leadership on Sacramento's response to the crisis of homelessness.

Objectives

- Shared policy direction on solutions to address the homelessness crisis;
- Champion and promote alignment of coordinated system policies and integrated approaches;
- Accelerated knowledge sharing and actionable best practices for addressing homelessness in Sacramento.

Today's Agenda

- Welcome: SHPC Purpose, Objectives & Member Introductions
- Open Discussion: Recent Accomplishments and 2024 Focus Areas
- The All In Sacramento Action Plan
- Coordinated Access System One Year Review
- Notice on Sacramento's 2024 Point-in-Time Count
- Update on the 2024 Point-In-Time Count
- Final Remarks

Open Discussion

Council Members

Recent Updates and Accomplishments

Sacramento County:

- Opened the second Safe Stay Community at East Parkway, with 45 cabins (56 beds) and wrap-around services.
- Opened a new weather respite center open 24/7 with on-site staffing, serving up to 75 people during weather events.
- Received approval for the Stockton Boulevard Safe Stay, a collaborative project with the State of California and the City of Sacramento, with construction set to complete early Fall, 2024. The project will provide shelter, supportive services and housing assistance for up to 175 people at one time.

City of Sacramento:

- Roseville Road opened with 60 pallet homes and 40 trailers and potential to expand
- City Council approved the extension of a Shelter Crisis Declaration for the City of Sacramento
- City Council approved authority to apply for a second round of State Prohousing Incentive Program funds
- Completed an agreement with SHRA to transfer \$3.2 million of City HHAP funds in support of the Rodeway Inn motel conversion project, which will have 70 units of PSH once completed (est. 2025).
- Completed agreement with Bridge Housing for the development of an affordable housing project on Arden Way for 124 units, which includes 31 units of PSH.
- Continued Incident Management, including 8,177 calls closed and 263 rapid placements

Recent Updates and Accomplishments

Elk Grove:

- Added a second homeless services navigator with a background in severe mental health.
- Planning to pilot a payee service program to encourage housing stability.
- Constructing 800 units of affordable housing.

Rancho Cordova:

- Completed Rancho Cordova HART Winter Shelter
- Increased coordination with the Rancho Cordova Food Locker, with Navigators on-site 3 days a week and regular food deliveries to the Transitional House
- Ongoing attractive nuisance cleanup services available 7 days a week
- 82 units of affordable housing under construction, to be completed this summer

Folsom:

- Constructing 152 units of affordable housing
- Planned construction of 136 affordable senior affordable housing units for summer 2024.
- Completed the Folsom HART winter shelter

Where to Focus Next

In our meetings, what specific topics, resources, or types of information do you believe would have the greatest impact on our work in 2024, and should receive more focused attention?

The All In Sacramento Action Plan

Joel Riphagen



A Collaborative Initiative
to Solve Sacramento's
Homeless Crisis

Sacramento's Regionally Coordinated **Framework and Action Plan** *to Prevent and End Homelessness* **& HHAP-5 Funding Allocation**

March 8, 2024



Sacramento City
and County
Continuum of Care



Transformed System



Estimated **ANNUAL**
Number of People Who
Experience **Literal**
Homelessness*
in Sacramento = **16,500**
to 20,000

**Represents those in
emergency/temporary shelter
or unsheltered*

Business as Usual

Emphasizes crisis
response once a person
becomes homeless



Leads to increasing need
for shelter and other crisis
responses and less capacity
to prevent or quickly end
homelessness for people.

Transformed System

Emphasizes targeted
prevention, diversion,
rehousing and
permanent housing
assistance, reducing
need for crisis services



Leads to less people
experiencing homelessness
and more people receiving
the help they need to quickly
end their homelessness and
remain housed.

Eliminates or significantly
reduces the need for additional
emergency shelter capacity.

System Level Measures

A priority focus and specific targets have been set for two of the system level measures:



Reduce the number of people experiencing unsheltered homelessness



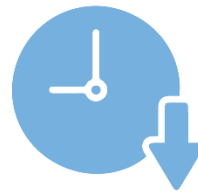
Increase the number of people exiting into permanent housing



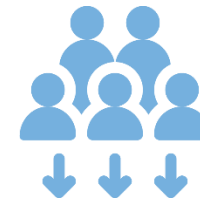
Reduce the number of people experiencing homelessness



Reduce the number of people who become homeless for the first time



Reduce the length of time persons remain homeless

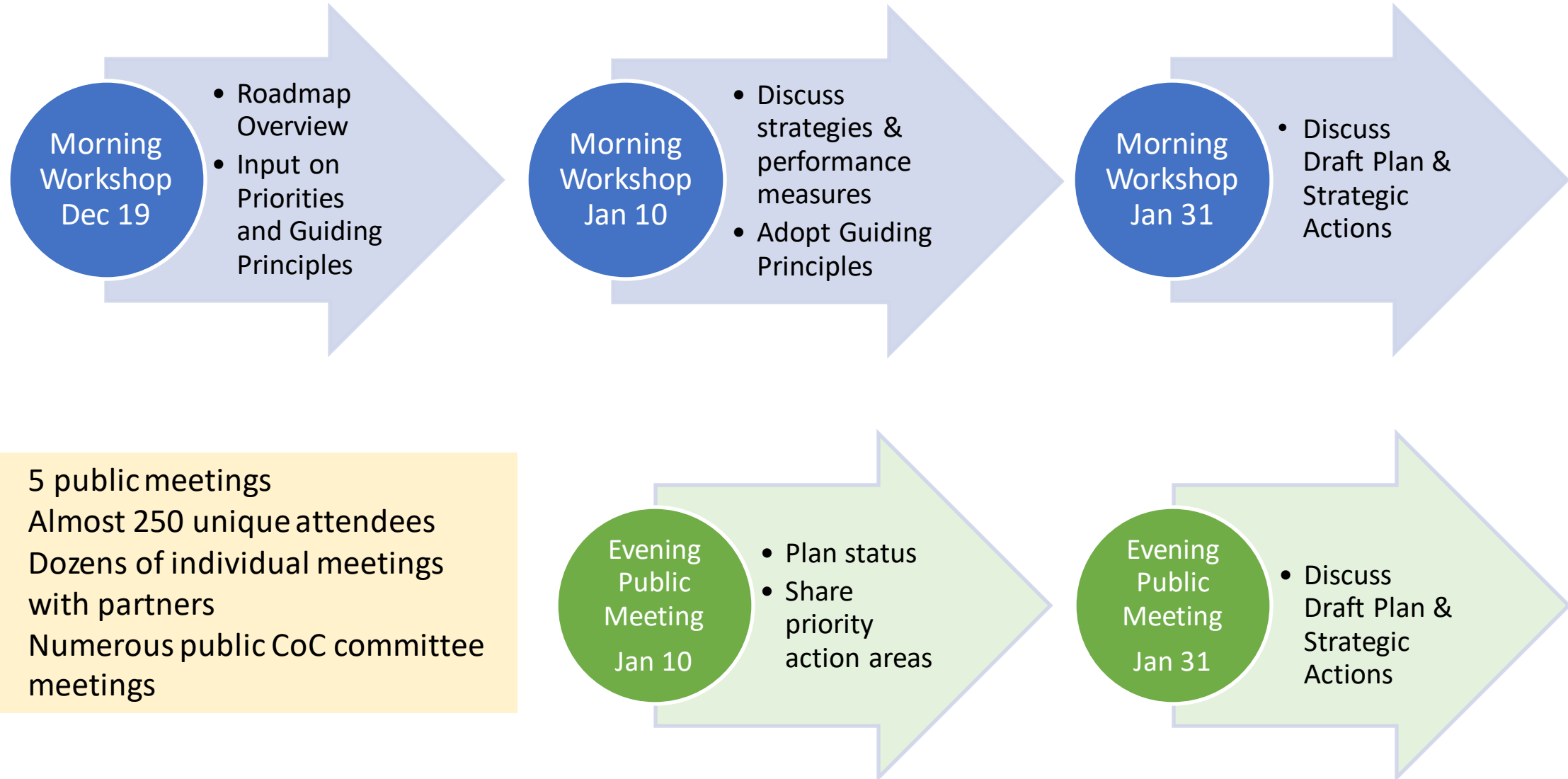


Reduce the number of persons who return to homelessness after housing placement

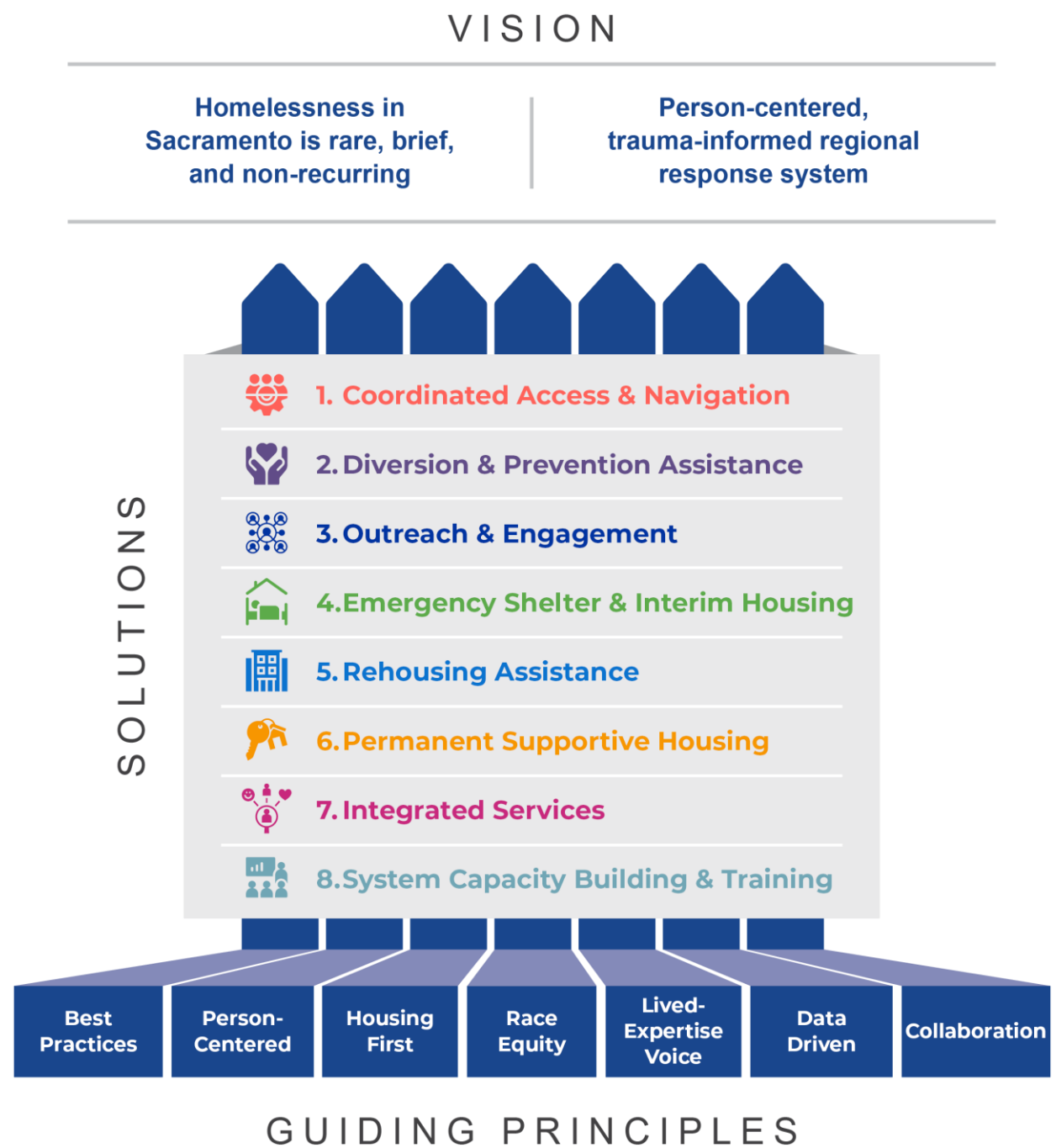


Increase successful placements from street outreach

Community Engagement Process



Solutions to Achieve Change



Key Change Initiatives

- 1** Coordinated Access & Navigation 
- 2** Diversion & Prevention Assistance 
- 3** Outreach & Engagement 
- 4** Emergency Shelter & Interim Housing 
- 5** Rehousing Assistance 
- 6** Permanent Supportive Housing 
- 7** Integrated Services 
- 8** System Capacity Building & Training 

Solution 1:

Continued investment and improvement to the Coordinated Access System including adding two physical access points.

Solution 2:

Development and implementation of a system-wide coordinated prevention approach.

Solution 3:

Explore the cost and scope for a Street to Housing Pilot.

Solutions 4, 6, 7:

Evaluate the needs of aging and medically vulnerable populations to meet the unmet need for service gaps, medical respite, and housing options.

Solution 5:

Set a multi-year plan to fully operationalize existing rehousing programs and address rapid rehousing gaps.

Key Change Initiatives

- 1 Coordinated Access & Navigation** 
- 2 Diversion & Prevention Assistance** 
- 3 Outreach & Engagement** 
- 4 Emergency Shelter & Interim Housing** 
- 5 Rehousing Assistance** 
- 6 Permanent Supportive Housing** 
- 7 Integrated Services** 
- 8 System Capacity Building & Training** 

Solutions 5, 6:

Improve utilization and lease-up rates to accelerate housing placements, including creating move on opportunities.

Solution 7:

Expand intentional partnerships with systems (including behavioral health, hospital, jail, public benefits and employment) improving access to resources for people experiencing homelessness.

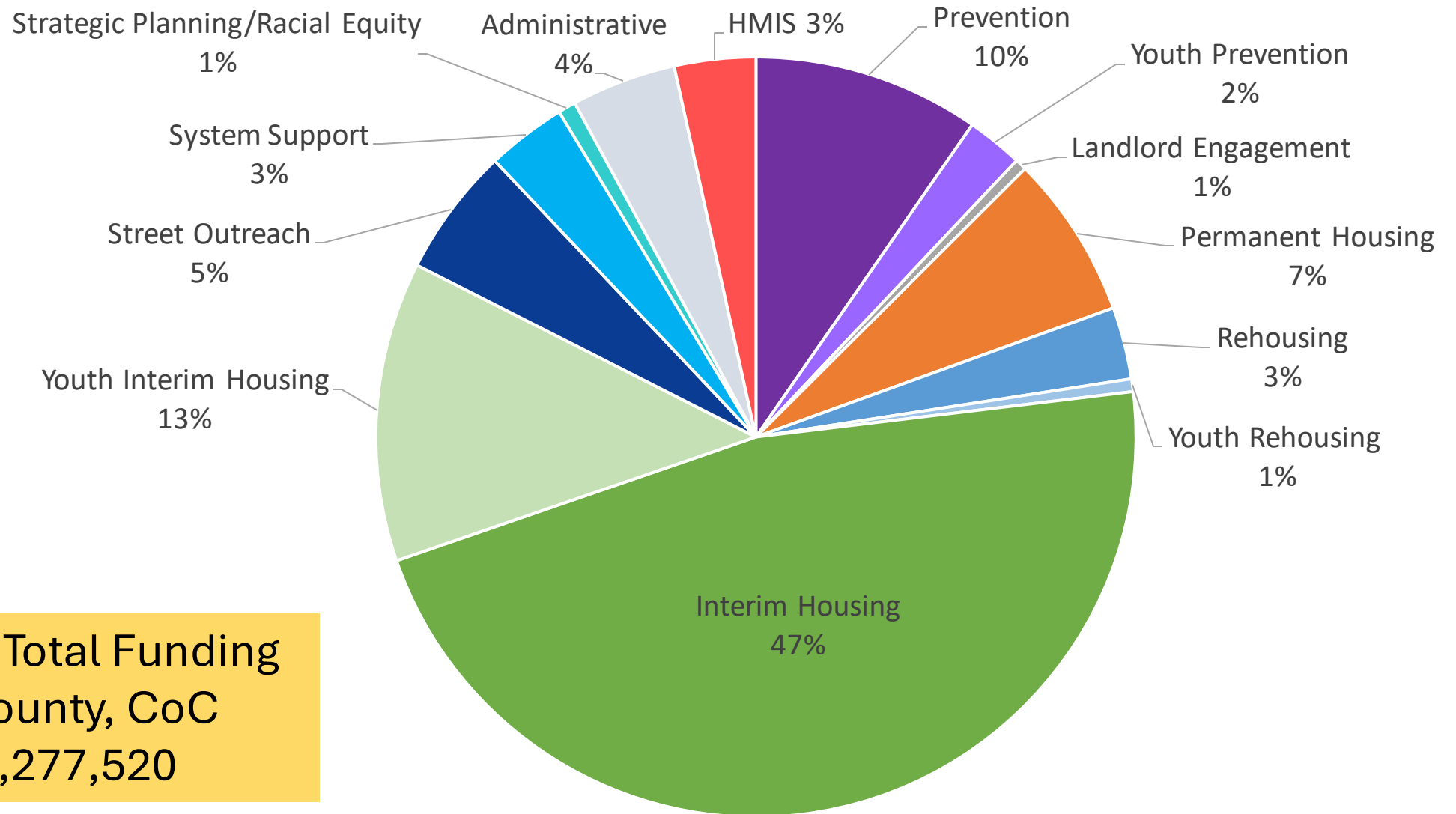
Solution 7:

Implement a cross systems pilot to identify and engage most frequently served individuals.

Solution 8:

Training and technical assistance to support compliance with adopted community wide service and performance standards.

Sacramento Region HHAP 1-5 Total Funding



HHAP 1-5 Total Funding
City, County, CoC
\$173,277,520

Upcoming Hearings

March 12

County Board of Supervisors

Sacramento City Council

March 13

CoC Board

Proposed Actions

- Approve All In Sacramento Plan
- Approve HHAP-5 funding allocation
- Authorize execution and submittal of all required documents to the State for the HHAP-5 application

Plan Details and Opportunities



bit.ly/RCHAP24

Coordinated Access System: First Year Review

Peter Bell

CAS

The front door to homelessness services, led by the City of Sacramento, County of Sacramento, and Sacramento Steps Forward.

#1

PREVENT

Homelessness
before it begins



#2

ACCELERATE

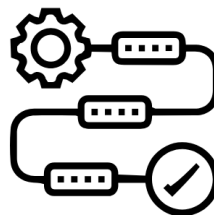
Time between
contact and
service support



#3

STREAMLINE

Access for people
experiencing
homelessness



#4

OPTIMIZE

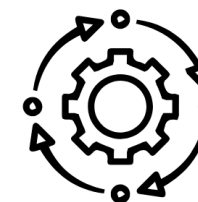
Existing shelter
and housing
programs



#5

FORGE

A cohesive
homelessness
system of care



Key Strategies: 2-1-1 (#8), Coordinated Support, and Shared Data

2023 Impact Highlights

37,310

Callers
connected to
homelessness
and housing
services

4:20

Minutes
median wait
time for
someone calling
2-1-1 (#8)

24/7, 365

Availability
of support
via 2-1-1
starting in
November 2023

2,133

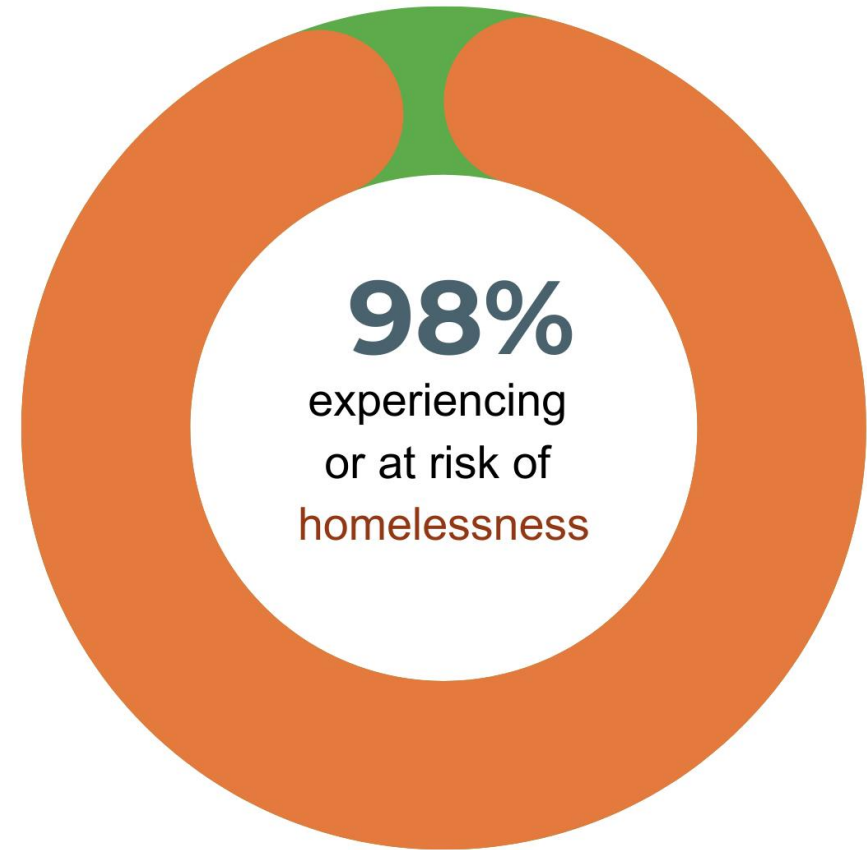
Households
moved into
housing
during the
year

22

Hours
median time from
shelter referral to
shelter
enrollment

2-1-1 Housing Crisis Line | Caller Risk Level

- **73%** of households calling 2-1-1 are currently experiencing homelessness
- **12%** of households are at immediate risk for homelessness -they will likely be homeless tonight
- **13%** of households are at imminent risk or at risk of experiencing homelessness, within 30 days
- **2%** are considered to have unstable housing



2-1-1 Housing Crisis Line | Streamlined Access

Capacity:

Staff is now available **24 hours a day, 7 days a week, 365 days of the year**

Performance:

72% of households seeking shelter call 2-1-1

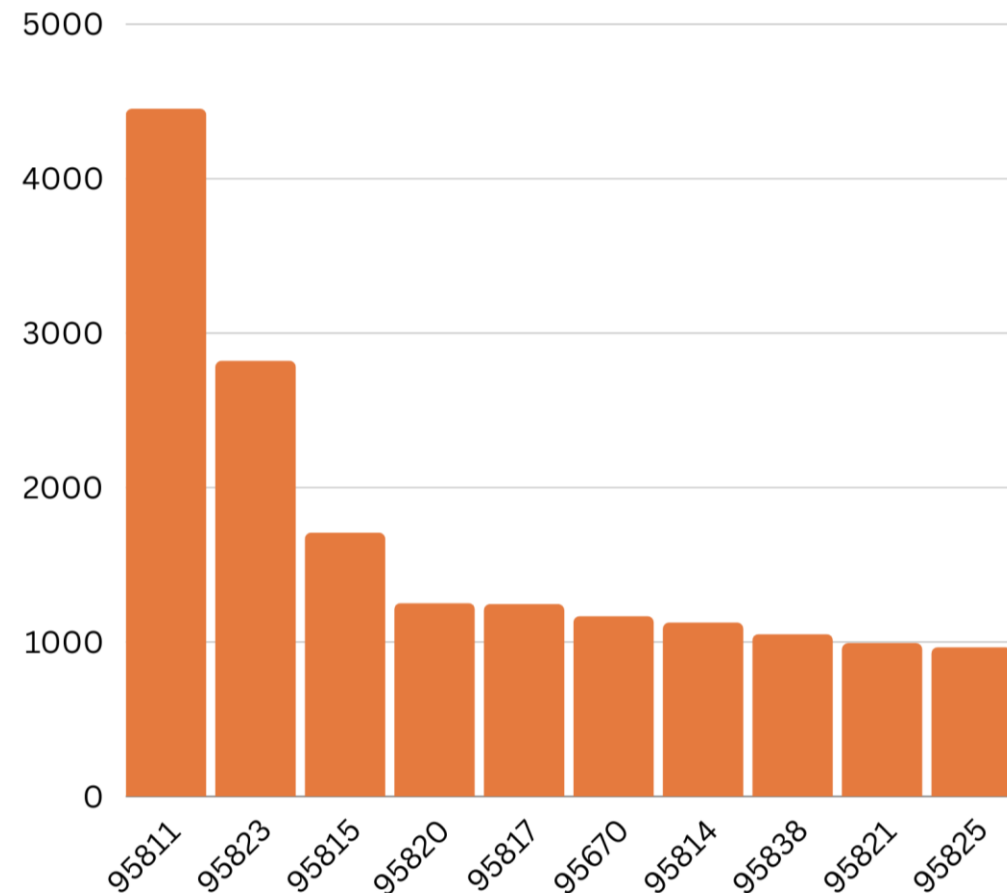
Outcomes:

37,310 callers were referred to housing and homelessness resources

Distribution:

Of the zip codes in Sacramento County, nearly half of calls originate from the ten noted shown to the right.

10 Highest Volume Zip Codes



2-1-1 Housing Crisis Line | Onboarding Solutions

Capacity:

541 shelter units and **565 (new)** permanent housing units were added in 2023

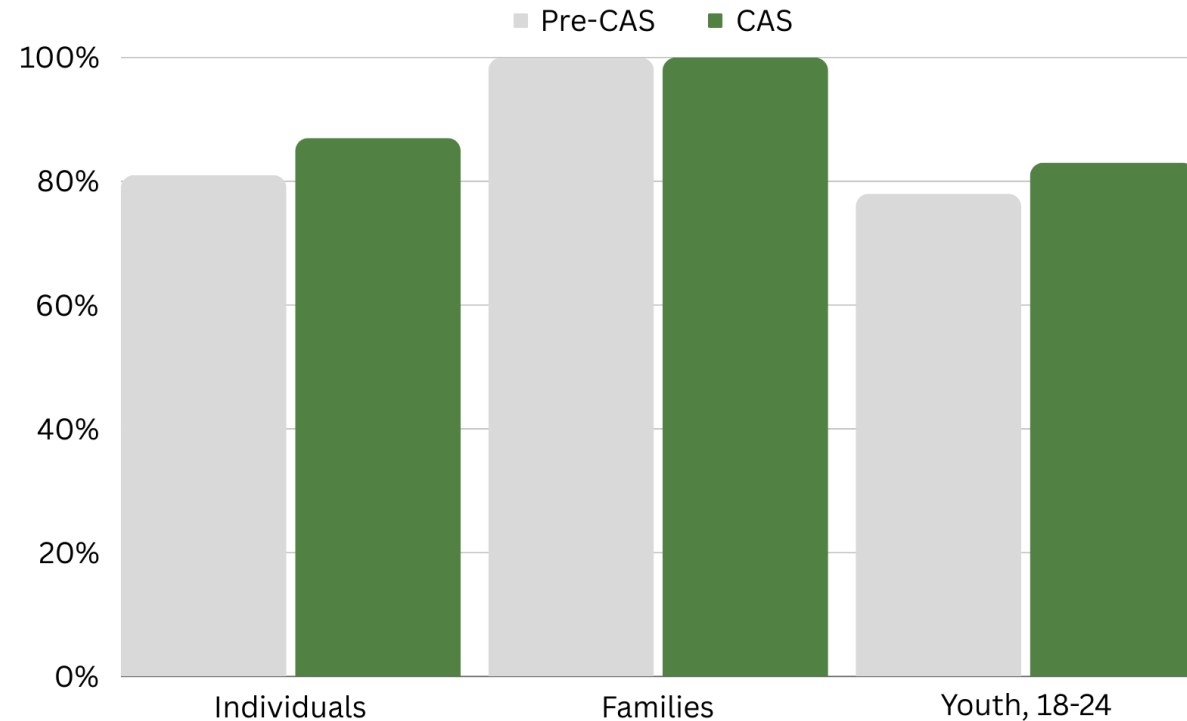
Performance:

93% of shelter capacity was utilized

Outcomes:

2,133 households moved from crisis resources to housing

2023 Shelter Utilization



2-1-1 Housing Crisis Line | Emergency Shelter

Capacity:

Approximately **50** emergency shelter units were available every week.

34% of total shelter demand was met

Performance:

73% of referrals resulted in a shelter enrollment (27% were unsuccessful due to clients missing intake appointments), with a median 10 days from assessment to intake

Outcomes:

2,068 households enrolled in shelters, and **713** households moved into permanent or temporary housing from shelter

Unsheltered Family Vulnerability Over Time



2-1-1 Housing Crisis Line | Problem Solving Access Points

Capacity:

4 new PSAPs were onboarded, providing a total of 13 PSAPs

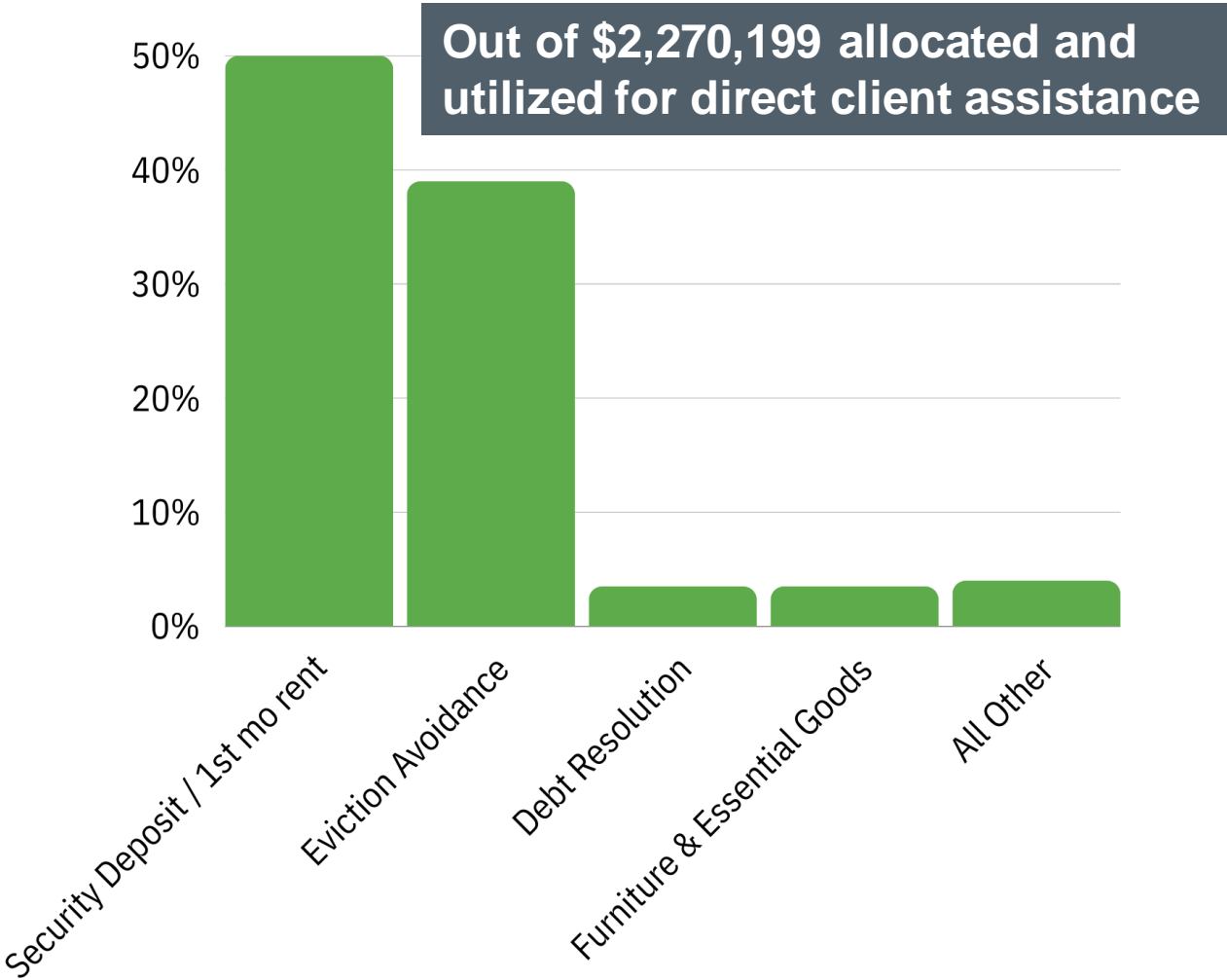
Performance:

805 households found or maintained housing with PSAP support

Outcomes:

85% of households remained housed after one year of PSAP support

2023 PSAP Expenditures by Activity



2024 Planned Improvements



Invest in more services for high-priority zip codes to appropriately address and support demand.



Onboard additional programs to help meet community-side demand, improving the variety and number of resources available to those experiencing homelessness.



Expedite shelter placement time and decrease the no-show percentage from the most vulnerable households.



Grow and embed problem-solving and diversion support in more system access sites, safe grounds, respite centers, and emergency shelters.



Provide the CAN team with new and increased access to short-term shelter options to aid in a rapid response protocol for extremely vulnerable families.

Beyond the Data: Service Provider Experience

"Switching to CAS has been a huge success and a smooth transition. All of our beds are full, clients are getting housed, and the process has run smoothly.

The staff at CAS have been very attentive to the needs of the clients as well as the needs of our program. There is constant communication and dialog to make every improvement to better the process. My staff know that the clients are being properly screened and know the expectations that they are facing as they enter our program.

We are thankful for the CAS 211 staff and their continued support and partnership."

- Sierra (Shelter Operator)



Q&A



2024 Point-in-Time Count Update

Lisa Bates

Homelessness Count Context and Process

Homelessness Count

Unsheltered PIT Count

Biennial count conducted with volunteers in January tracking unsheltered individuals in Sacramento County.

Sheltered PIT Count

Annual count of people in shelters or temporary housing using the Homeless Management Information System (HMIS)

Housing Inventory Count (HIC)

Annual inventory count of housing and shelter units for people experiencing homelessness, using HMIS

Post-Count (Current Phase)

Data quality and assurance, collaborating with our research partner to ensure accurate and comprehensive reporting.

Upcoming

Comprehensive report to be released May 2024.

See Photos and Updates from the 2024 PIT Count



**2024 PIT Count Webpage:
bit.ly/2024PITCount**

Final Remarks

Open Member Discussion



Next Meeting:
June 2024