

2024 CoC CAS Committee Work Plan

Goal 1 - Communications: - Make information on how to access the system publicly available & easily accessible, includes translating P&Ps into user-friendly tools & resources clarifying overall system & component processes. Include acronyms as part of materials.

Add Subgoal: Make information available on specific population housing openings within the CAS system.

2024 UPDATE: CAS Launched an updated website.

Goal 2 - Membership: Intentionally energize committee, moving away from approving fully bake proposals and steeping members deeper in the work.

2024 UPDATE: (see workgroups below)

Goal 3 - Equity in CE: Collaborate with Racial Equity committee and Equity Core Team to drive on Racial Equity Action Plan work

- Subgoal: Develop more racially and ethnically equitable (Post-COVID) prioritization scheme with less emphasis on VI-SPDAT.
2024 UPDATE: In 2023 the COVID prioritization schema was amended to de-emphasize the VI-SPDAT score and remove service recommendations based on score.
- Subgoal: Develop and implement community-recommended next steps from Assessors Demographic Survey
2024 UPDATE: Housing Problem-Solving training and a push towards CAS Assessor standardization has shown some early success. 2023 featured a number of feedback sessions focused on access points and assessor standardization, culminating in a set of recommendations from the CASC workgroup. 2024 will see the introduction of CAS Assessor certification and a robust training curriculum for access points and CAS Assessors. This project is referred to as Access Point Re-Visioning.
- Subgoal: Improve housing outcomes and the human experience for Black, Brown and Indigenous people who enter the CE system.
2024 UPDATE: The HUD Core Equity group continues to lead this effort as a collaborative effort between the REQC and CASC.
- Subgoal: Determine racial equity priorities and how those align with components of a dynamic system; understand what gaps remain for future goal setting.

2024 UPDATE: The HUD Core Equity group continues to lead this effort as a collaborative effort between the REQC and CASC.

- Subgoal: Provide written and verbal translation opportunities for CES activities and materials

2024 UPDATE: As part of the CAS Public Launch and website rebranding, language translation is now offered for people navigating the website. In addition, key CAS documents such as the 2-1-1 flyer have been sent out for translation.

- Subgoal: intentionally engage BIPOC-serving organizations to bring into HMIS and coordinated systems

2024 UPDATE: The CAS team has worked diligently to engage with the Black Child Legacy Campaign incubator sites which has resulted in the onboarding of seven new agencies and PSAP programs.

- Subgoal: Expand CASC membership seats and recruit more diverse membership with a focus on members with lived expertise.

2024 UPDATE: The CASC is actively recruiting members with lived expertise of homelessness.

Goal 4 - Coordinated Entry Evaluation & Tracking Data: Oversee 2022 CE Evaluation & work toward implementing recommendations from 2020 evaluation

- Subgoal: Develop dashboard/report tracking quantitative data including # of people housed and who, demographically, is being housed. Monitor within CE Committee monthly, at minimum

2024 UPDATE: Several issues have led to challenges with sharing dashboards publicly. However, the CASC has reviewed the public CAS reports on a quarterly basis. An internal dashboard has been developed for monitoring and benchmarking. The team is exploring options to bring this data to the public in 2024.

- Subgoal: Develop process for collecting and sharing qualitative data to better understand the human experience and themes over time.

2024 UPDATE: SSF has increased the use of feedback sessions and direct engagement with people with lived expertise to improve the human-experience of CAS processes.

Goal 5 – Shelter Integration

- Subgoal: Expansion of Housing Problem Solving

2024 UPDATE: 16 active PSAPs with several additional PSAPs planned for early 2024. Additionally, the goal of CAS is to provide

HPS at all access points and provide all CAS Assessors with the option to access problem-solving funds by mid-2024.

- Subgoal: Introduce shared housing into access points/assessment process.

2024 UPDATE: This goal was not implemented in 2023 but will be explored in 2024.

Deliverables:

- 2024 Committee Work Plan
- New Member Recruitment-Targeting Specific Areas of Representation
- 100% of CAS-participating shelters onboarded
- Coordinate With The Racial Equity Committee Liaisons to implement components of the Racial Equity Action Plan; specifically, VI-SPDAT Replacement, and expanding Housing Problem-Solving
- Implement CAS Assessor and Access Point Standards
- Begin standardized training for CAS Assessors and HPS Specialists
- Update housing inventory and expand RRH options available to PEH
- Improve the housing lease-up process through a RPI event
- Implement a phone-based app for TAY to use when navigating CAS

CASC Working Group(s)

1. **Access Point Re-Visioning** – *focused on providing and implementing recommendations on training and standards for CAS access points and assessors*
2. **CAS Core Development Team** – *comprised of staff from City/County, CASC co-chairs, and PWLEC members. This workgroup reviews and develops policy and procedure recommendations that has primarily focused on shelter implementation. However, this workgroup will shift to rehousing strategies in 2024.*
3. **HUD Core Equity Team** – *focused on equity within CAS and the broader homeless response system. The primary work product is the replacement of the VI-SPDAT.*

2023 Major Accomplishments

1. Publicly launched CAS with shelter integration
2. Updated website with a revised CAS Policies and Procedures manual, updated FAQ, and monthly/quarterly reports.
3. Increased the number of PSAP programs and expanded the impact of housing problem-solving across the CAS.

4. Onboarded ten new CAS participating housing projects; Foster Youth to Independence Initiative (FYI), Vista Nueva, Sunrise Pointe, Central Sacramento Studios, Mutual Housing on the Boulevard, Villa Jardin/Coral Gables, Capital Park Hotel, Pathways Alternative Housing Project, Fairview & Bravado Project and Cornerstone Boulevard.
5. Expanded the S-CAS system by hiring a new Survivor System Program Analyst and Survivor System Referral Specialist to support the development of policies and procedures, host bi-weekly case conferencing and open office hour meetings, expand VSP partnerships and provide trauma informed weekly trainings.

2024 CoC CAS Committee Work Plan

Month	Activities
December 2023	<ul style="list-style-type: none"> ● Meeting Canceled. SSF Staff and Chairs will meet to discuss: <ul style="list-style-type: none"> ● 2023 Goals and Achievements ● 2024 Work Plan ● Appointment of New CASC Members
January 2024	<ul style="list-style-type: none"> ● Approve Work Plan ● Provider Barriers and Solutions ● Finalize 2024 Workplan ● Review of PPT “2023 CASC Committee Key Accomplishments & 2024 Goals” ● Action Items from November 2023 Meeting
February 2024	<ul style="list-style-type: none"> ● Housing Case Conferencing ● Case Conferencing Tools ● CAS Core Services Update ● Action Items from January 2024 Meeting
March 2024	<ul style="list-style-type: none"> ● CAS Housing Referral Process ● CAS Communications ● CalAim ECM/CS Referral Process ● Action Items from February 2024 Meeting
April 2024	<ul style="list-style-type: none"> ● Coordinated Access Survivor System Updates ● CAS VAWA Policy ● CAS Quarterly Review ● Action Items from March 2024 Meeting
May 2024	<ul style="list-style-type: none"> ● CAS P&P Manual Updates ● Housing Problem Solving Updates ● BCLC PSAP ● Action Items from April 2024 Meeting
June 2024	<ul style="list-style-type: none"> ● Access Point Revisioning ● VISPDAT Replacement Tool ● Action Items from May 2024 Meeting
July 2024	<ul style="list-style-type: none"> ● TAY Phone App ● CAS TAY Referral and Case Conferencing Process ● Action Items from June 2024 Meeting
August 2024	<ul style="list-style-type: none"> ● Rehousing Inventory and Coordination ● Shared Housing

	<ul style="list-style-type: none"> ● Action Items from July 2024 Meeting
September 2024	<ul style="list-style-type: none"> ● Equity in CAS ● Language Accessibility ● Action Items from August 2024 Meeting
October 2024	<ul style="list-style-type: none"> ● CAS Quarterly Review ● Prevention Framework ● Action Items from September 2024 Meeting
November 2024	<ul style="list-style-type: none"> ● 2025 CASC Work Plan ● Action Items from October 2024 Meeting
December 2024	<ul style="list-style-type: none"> ● Goals/Achievements ● Action Items from November 2024 Meeting