



A Collaborative Initiative
to Solve Sacramento's
Homeless Crisis

April 17, 2023



Welcome!

- **Erin Johansen**, CEO & Executive Director, Hope Cooperative, and immediate past Chair for Sacramento's Continuum of Care
- **Angela Upshaw**, Chief Operating Officer, Berkeley Food & Housing Project, and current CoC Chair and Racial Equity Committee Co-Chair



City and County Elected Leader Speakers

- **Mayor Darrell Steinberg**, City of Sacramento
- **Vice Mayor Eric Guerra**, City of Sacramento
- **Board Chair Rich Desmond**, County of Sacramento
- **Supervisor Patrick Kennedy**, County of Sacramento

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Acknowledgments



An aerial photograph of the Sacramento, California city skyline, featuring various high-rise buildings and green spaces. The image is overlaid with a semi-transparent blue filter. The text "Sacramento" is prominently displayed in white, bold, sans-serif font, underlined.

Sacramento

Local Homeless Action Plan

VISION

Homelessness in
Sacramento is rare, brief,
and non-recurring

Person-centered,
trauma-informed regional
response system

SOLUTIONS



1. Build and scale a regional
Coordinated Access System (CAS)



2. Ensure current and new emergency
shelter and interim housing is
focused on rehousing



3. Increase permanent housing
opportunities



4. Expand prevention and diversion
resources



5. Invest in community and service
delivery capacity-building and training



6. Ensure adequate behavioral
health services

Evidence
based best
practices

Racial
equity

Partners
with lived
expertise

Data

Collaboration

FOUNDATIONS

System Level Measures

A priority focus and specific targets have been set for two of the system-level measures:

 **15%**

Reduce the number of people experiencing unsheltered homelessness by 15%

 **42%**

Increase the number of people exiting into permanent housing to at least 42%.



Reduce the number of people experiencing homelessness



Reduce the number of people experiencing unsheltered homelessness



Reduce the number of people who become homeless for the first time



Increase the number of people exiting into permanent housing



Reduce the length of time persons remain homeless



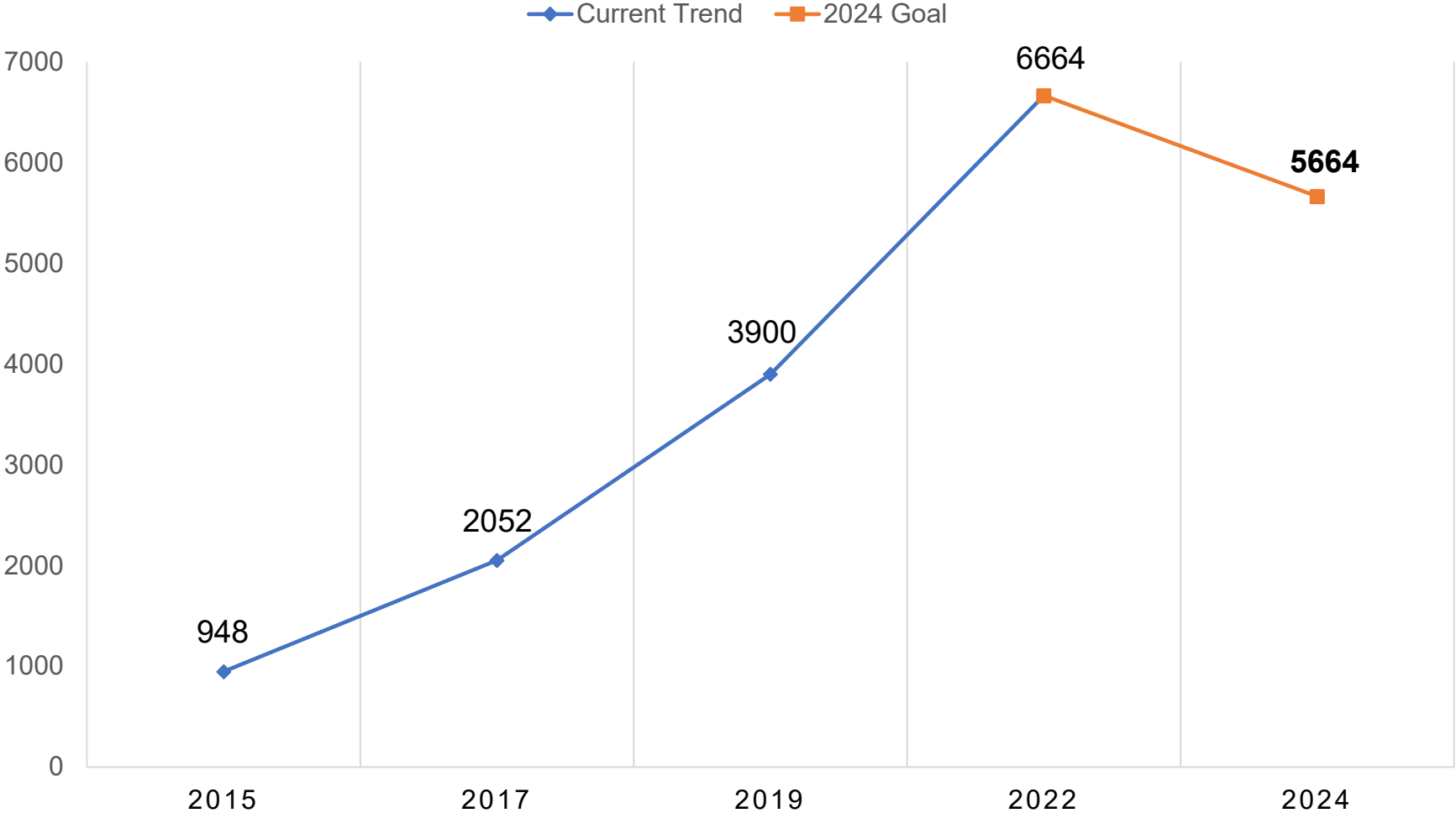
Reduce the number of persons who return to homelessness after housing placement



Increase successful placements from street outreach

Measurable Target Goal – Unsheltered Homelessness

NUMBER OF PEOPLE EXPERIENCING UNSHELTERED HOMELESSNESS

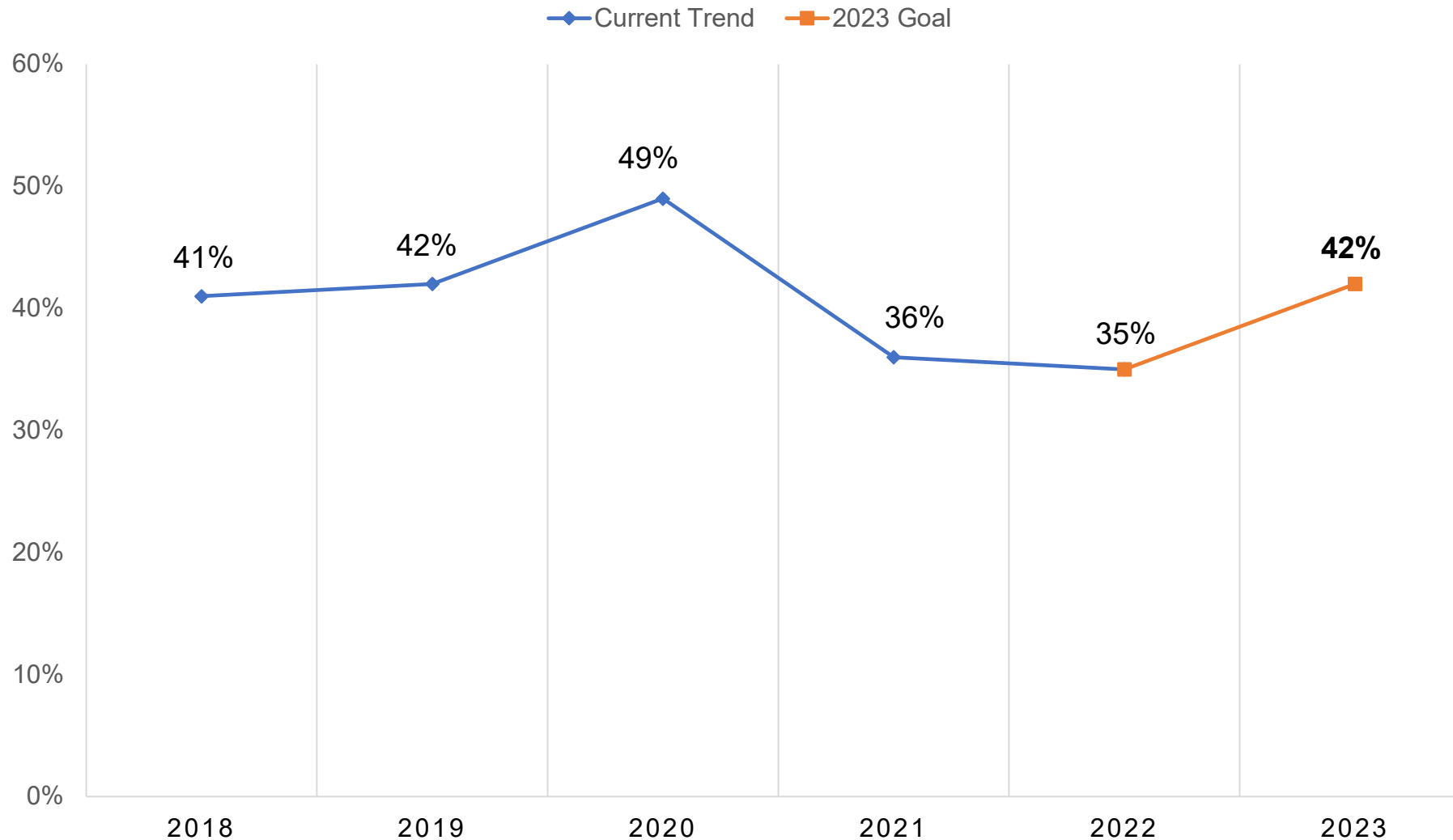


2024 Goal:

Decrease by 15%
(1,000 less people)
over 2022 PIT
count

Measurable Target Goal – Exits to Housing

PERCENT OF EXITS TO PERMANENT HOUSING



2023 Goal:

At least 42% exits to permanent housing (pre-pandemic levels)

Transformed System

Estimated **ANNUAL** Number of People Who Experience **Literal Homelessness*** in Sacramento = **16,500 to 20,000**

*Represents those in emergency/temporary shelter or unsheltered

Business as Usual

Emphasizes crisis response once a person becomes homeless



Leads to increasing need for shelter and other crisis responses and less capacity to prevent or quickly end homelessness for people.

Transformed System

Emphasizes targeted prevention, diversion, rehousing and permanent housing assistance, reducing need for crisis services

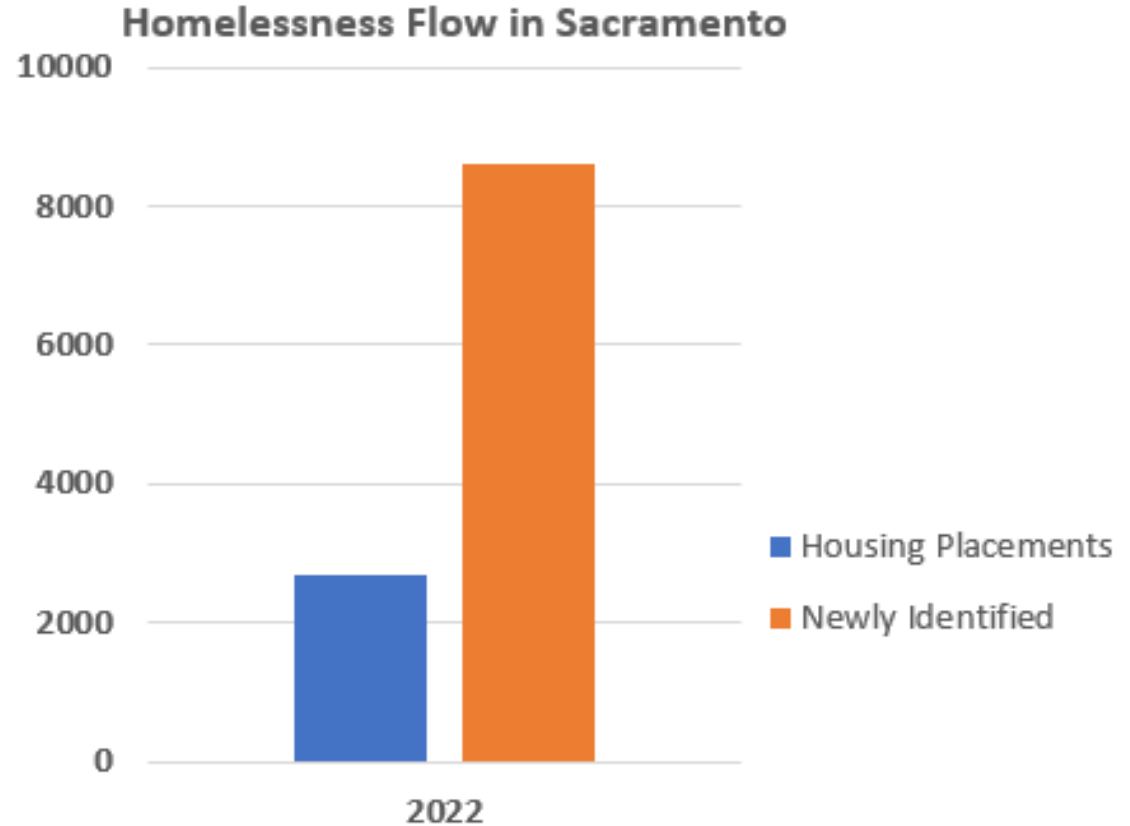


Leads to less people experiencing homelessness and more people receiving the help they need to quickly end their homelessness and remain housed.

Eliminates or significantly reduces the need for additional emergency shelter capacity.

Prevent Homelessness

**2023 Target:
500 at risk
households
prevented from
entering
homelessness**



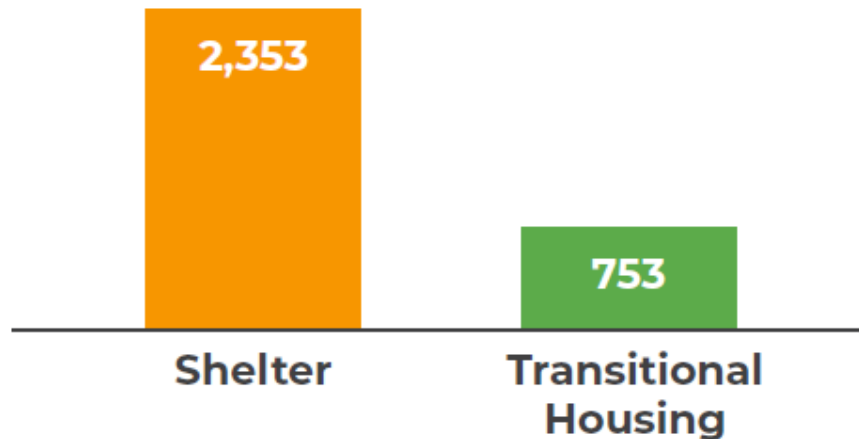
For every **1** individual housed, another **3.2** was newly identified as homeless.

Respond - Shelters

Shelter Capacity



Capacity



Positive Exits

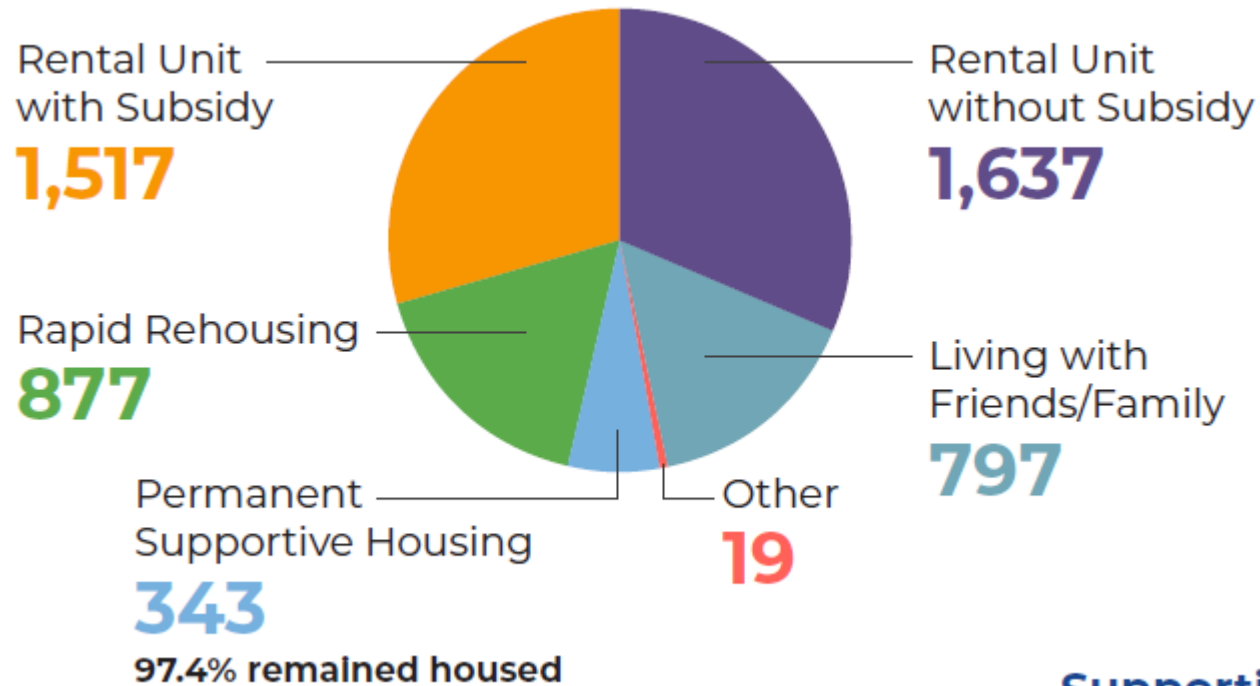
19%

26%

PEOPLE ASSISTED
10,626 People Placed in
Temporary Housing
& Shelter

End Homeless - Permanent Housing

PEOPLE ASSISTED



5,190 People Assisted with Stable Housing

Supportive Housing Capacity



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Strategy Presenters

- **Lisa Bates**, CEO, Sacramento Steps Forward
- **Mario Lara**, Assistant City Manager, City of Sacramento
- **Sarah O'Daniel**, Deputy Executive Director, Sacramento Housing and Redevelopment Agency
- **Tim Lutz**, Director of Health Services, Sacramento County



Build and scale a Coordinated Access System (CAS)

Key Activities

Total # of activities: 17

Increase access to homeless crisis response services. (Lead: SSF)

- Integrate publicly funded shelter beds into the Coordinated Access System.
- Improve and increase access to homeless crisis response.
- Expand equitable access across the County.

Grow and embed problem-solving/diversion in all system access sites, safe grounds, respite centers, emergency shelters, and anywhere homeless services are offered. (Lead: SSF)

- Add at least eight new Problem-Solving Access Points.

Provide comprehensive and aligned outreach County-wide that supports successful housing outcomes. (Lead: County/City)

- Develop a county-wide outreach coordination plan.



Build and scale a Coordinated Access System (CAS)

2023 Measurable Targets

- ❑ At least 8 new Problem-Solving access points (PSAPs) established
- ❑ Provide 10 encampment engagement teams within the City of Sacramento by 6/4/2023
- ❑ Increase to a total of 50 FTE for encampment engagement teams by 6/4/2023:
 - 25 City encampment workers
 - 10 County mental health workers
 - 15 County homeless engagement workers funded by Medi-Cal MCPs.
- ❑ Outreach program service and performance standards established
- ❑ At least 90% of publicly funded shelters/beds filled according to mutually agreed upon standardized CAS protocols
- ❑ At least 75% of publicly funded rehousing assistance programs, PSH, and other dedicated housing resources participating in CAS
- ❑ At least 75% of publicly funded case-carrying outreach providers participating in CAS to facilitate shelter access and placement
- ❑ Households who are imminently at-risk of literal homelessness will be diverted from literal homelessness:
 - Single adults: at least 15% diverted
 - Families: at least 25% diverted



Expand prevention and diversion resources

2023 Key Activities

Total # of activities: 7

Establish and continue to scale a community-wide, coordinated prevention system model to identify and assist people who are housing insecure, including people imminently at-risk of literal homelessness. (Lead: SSF)

- Establish a coordinated prevention working group.
- Connect targeted prevention and diversion assistance with those in need.

Develop and scale prevention resources to reduce further housing insecurity among people who have recently exited homelessness. (Lead: SSF)

- Assess availability of housing stabilization resources.



Expand prevention and diversion resources

2023 Measurable Targets

- ☐ Community Based Organizations (CBOs) and cross-sector access point service and performance standards established
- ☐ 500 households prevented from entering homelessness



Invest in community and service delivery capacity-building & training

2023 Key Activities

Total # of activities: 9

Create an inclusive & supportive working environment to retain the current workforce and attract new staff from historically under-resourced communities and partners with lived expertise. (Lead: SSF)

- Support the recruitment, retention, and advancement of staff and providers from under-resourced communities.

Further develop system-wide training opportunities and related training infrastructure to support initial and ongoing staff development. (Lead: SSF)

- Coordinate high quality training available to all homeless service provider staff.

Increase community stakeholder support for countywide homelessness activities through increased engagement. (Lead: SSF)

- Launch a public awareness campaign for the general public on the human face of homelessness and on local solutions.



Invest in community and service delivery capacity-building & training

2023 Measurable Targets

- ☐ Workforce standards developed
- ☐ Build annual training resources
- ☐ Create and deliver training curriculum/plan based on provider role and thematic focus across the system
- ☐ Establish baseline understanding of public awareness and attitudes around addressing homelessness



Ensure current and new emergency shelter & interim housing is focused on rehousing

2023 Key Activities

Total # of activities: 11

Increase emergency shelter and interim housing capacity to meet the current needs of people experiencing literal homelessness. (Lead: County/City)

- Increase emergency shelter capacity by at least 200 beds.
- Assess gaps in medical respite and integrated healthcare solutions.

Improve and expand emergency and interim housing quality and effectiveness, including physical environment, basic needs, and crisis response services. (Lead: SSF)

- Develop shelter performance standards.

Increase permanent housing exits across all emergency shelter & interim housing programs. (Lead: County/City)

- Identify key service needs and gaps related to supporting clients.
- Assess need for programmatic and budget changes that improve the rate of exits.
- Operationalize a comprehensive “by-name list”.



Ensure current and new emergency shelter & interim housing is focused on rehousing

2023 Measurable Targets

- ☐ At least 200 additional emergency shelter beds by January 2024
- ☐ At least 200 additional emergency shelter beds by January 2026
- ☐ Shelter and interim housing program service and performance standards established
- ☐ At least 42% of households exit the homeless system to permanent housing



Increase permanent housing opportunities

2023 Key Activities

Total # of activities: 20

Increase & improve rehousing assistance to improve permanent housing outcomes. (Lead: SSF)

- Expand rehousing assistance capacity
- Develop coordinated access process for referral to rehousing assistance
- Develop rehousing service and performance standards

Increase the stock of homeless-dedicated permanent supportive housing units and other affordable housing vouchers/units with ongoing services. (Lead: SHRA)

- Finalize an affordable housing plan to increase permanent housing opportunities
- Develop permanent supportive housing (PSH) service and performance standards

Expand access to existing and new non-homeless dedicated housing units in market and subsidized programs. (Lead: SHRA, County)

- Develop the County Landlord Engagement and Assistance Program (LEAP)
- Create landlord education on the homeless response system
- Operationalize a single landlord database and apartment vacancy listing service



Increase permanent housing opportunities

2023 Measurable Targets

- ☐ New caseload slots of rehousing assistance capacity will be made available
- ☐ Rehousing assistance program service and performance standards established
- ☐ 490 new dedicated units for homeless, including PSH, homeless housing, affordable housing, vouchers available for occupancy in 2023
- ☐ PSH program service and performance standards established
- ☐ At least 50 landlords generated through landlord partnerships with the new County Landlord Engagement and Assistance Program (LEAP)
- ☐ Affordable Housing Plan completed



Ensure Adequate Behavioral Health Services (BHS)

2023 Key Activities

Total # of activities: 17

Improve staff knowledge and skills in both housing crisis response and behavioral health care systems, especially in key system navigator/intermediary roles. (Lead: County BHS)

- Provide education and training on County Mental Health services and how to access them.

Improve and increase timely and direct access to behavioral health care supports in locations where they are staying and at service locations. (Lead: County BHS)

- Fund and operate CORE wellness centers.
- Provide behavioral health assessments in encampments, shelters and community-based settings for access and enrollment into county-funded services and programs.
- Provide licensed clinician and other behavioral health supports at shelters.

Improve and increase timely and direct access to prevention and homeless services for people engaged in behavioral health services. (Lead: County BHS)

- BHS mental health providers (MHP) will assess housing needs and link individuals to Coordinated Access System when appropriate.

Improve and increase access to mobile crisis response and multi-disciplinary supports for people with more complex or severe needs. (Lead: County BHS)

- Provide immediate crisis intervention and de-escalation services.



Ensure Adequate Behavioral Health Services (BHS)

2023 Measurable Targets

- ☐ Create training curriculum/plan which will at minimum address BHS, Mental Health First Aid, and 5150 holds
- ☐ Deliver Full-Service Partnership screening tool
- ☐ 30 co-deployments a month to encampments
- ☐ Community Wellness Response Team will go live by June 30, 2023
- ☐ Develop opportunities for cross collaboration between the CWRT and the City/County multi-disciplinary partnership teams
- ☐ Screen all clients who show interest in BHS services
- ☐ 100% of all literally homeless clients who agree will be entered into HMIS
- ☐ 100% of clients screened will be connected to an appropriate housing resource



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15-minute break



Panel Discussion: A Community in Action

- **Joseph Smith**, Program Director, Hope Cooperative
- **Julie Lo**, Senior Director, Tipping Point
- **Dawn Basciano**, Person with Lived Expertise
- **Rosanna Garcia**, Realtor/Broker, Garcia Realty
- **Brian Heller de Leon**, Community Benefit Manager, Kaiser Permanente



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Lunch Break

**Lunch served in courtyard
11:45 am – 12:15 pm**

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Beyond Local: Aligning with State and Federal Action Plans

- **Sasha Wisotsky Kergan**, Deputy Secretary of Housing, Business and Consumer Services and Housing
- **Meghan Marshall**, Executive Officer of the California Interagency Council on Homelessness



Table Discussion

Introduce yourself

Designate a facilitator and note-taker

Discuss questions

Q1 Now that you know more about the Local Homeless Action Plan (LHAP), what are your top three takeaways? What have you heard today that encourages you?

Q2 When thinking about implementation of the Plan over the next year or two, what is your greatest hope and your greatest concern?

Q3 What can you do — as an individual or as an organization — to move the Year 1 Action Plan forward in a way that will get us further faster?

A large steel truss bridge spans a wide river. The bridge has a complex lattice of dark brown steel beams. It is supported by several concrete piers in the water. In the foreground, there are some yellowish-green bushes. The sky is a clear, bright blue. The text "Concluding Remarks" is overlaid on the right side of the image in a large, bold, blue font.

Concluding Remarks

A close-up photograph of several hands of different skin tones stacked together in a circle, symbolizing unity and teamwork. The hands are positioned in the center-right of the frame, with some fingers interlaced. The background is softly blurred, showing parts of people's clothing. A bright, white light flare is visible on the left side of the image, partially obscuring the text.

**Thank you
to our
volunteers!**



Thank you for attending!
For more information on the LHAP:



<https://sacramentostepsforward.org/sacramento-local-homeless-action-plan/>