



# **Sacramento Homeless Policy Council**

**March 10, 2023**

# SHPC Purpose and Objectives

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## Purpose

- Provide broad-based, collaborative, and strategic leadership on Sacramento's response to the crisis of homelessness.

## Objectives

- Shared policy direction on solutions to address the homelessness crisis;
- Champion and promote alignment of coordinated system policies and integrated approaches;
- Accelerated knowledge sharing and actionable best practices for addressing homelessness in Sacramento.

# SHPC Roster

## **Ashley Brand**

*Sacramento Steps Forward Board Chair &  
System Director, Community Health, Integration and  
Housing with CommonSpirit Health*

## **Darrell Steinberg**

*Mayor, City of Sacramento*

## **Eric Guerra**

*Mayor Pro Tem, City of Sacramento District 6*

## **Rich Desmond**

*Board of Supervisors Chair,  
Sacramento County District 3*

## **Patrick Kennedy**

*Board of Supervisors, Sacramento County District 2*

## **MariJane Lopez-Taff (new member)**

*Councilmember, City of Citrus Heights*

## **Bobbie Singh-Allen (new member)**

*Mayor, City of Elk Grove*

## **Rosario Rodriguez**

*Mayor, City of Folsom*

## **Jay Vandenburg (new member)**

*Mayor, City of Galt*

## **Donald Terry**

*Councilmember, City of Rancho Cordova*

## **Erin Johansen (Final meeting!)**

*Sacramento Continuum of Care Board Chair & CEO,  
Hope Cooperative*

# Today's Agenda

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- Welcome – New Member Introductions
- SHPC Purpose and Objectives
- Recent Accomplishments and Upcoming Opportunities
- Coordinated Access System Review and Learnings
- Local Homeless Action Plan
- Prioritizing New Funding for Homelessness
- New Member Recruitment Considerations
- Final Remarks/Next Steps



# Recent Accomplishments and Upcoming Opportunities

# Recent Accomplishment and Upcoming Opportunities

## Planning and Policy Work

### Continuing collaboration:

- Local Homeless Action Plan one-year activities
- Coordinated Access System
- CalAIM Investments & Supports
- City/County Partnership agreement, CoC MOU

### Upcoming Opportunities:

- Affordable Housing Plan
- Street Medicine

## New Resources

### Recently Awarded Funds:

- HHAP-4 - combined \$48.7M for Sacramento region
- CalAIM HHIP investments \$10M
- Youth Homeless Demonstration Project (YHDP) \$6.5M

### Emerging collaboration:

- State Encampment Resolution Grant (Spring 2023)

## Direct Service Activities

### Crisis Response:

- HEART Teams
- BHS CORE Locations
- Weather respite

### Rehousing:

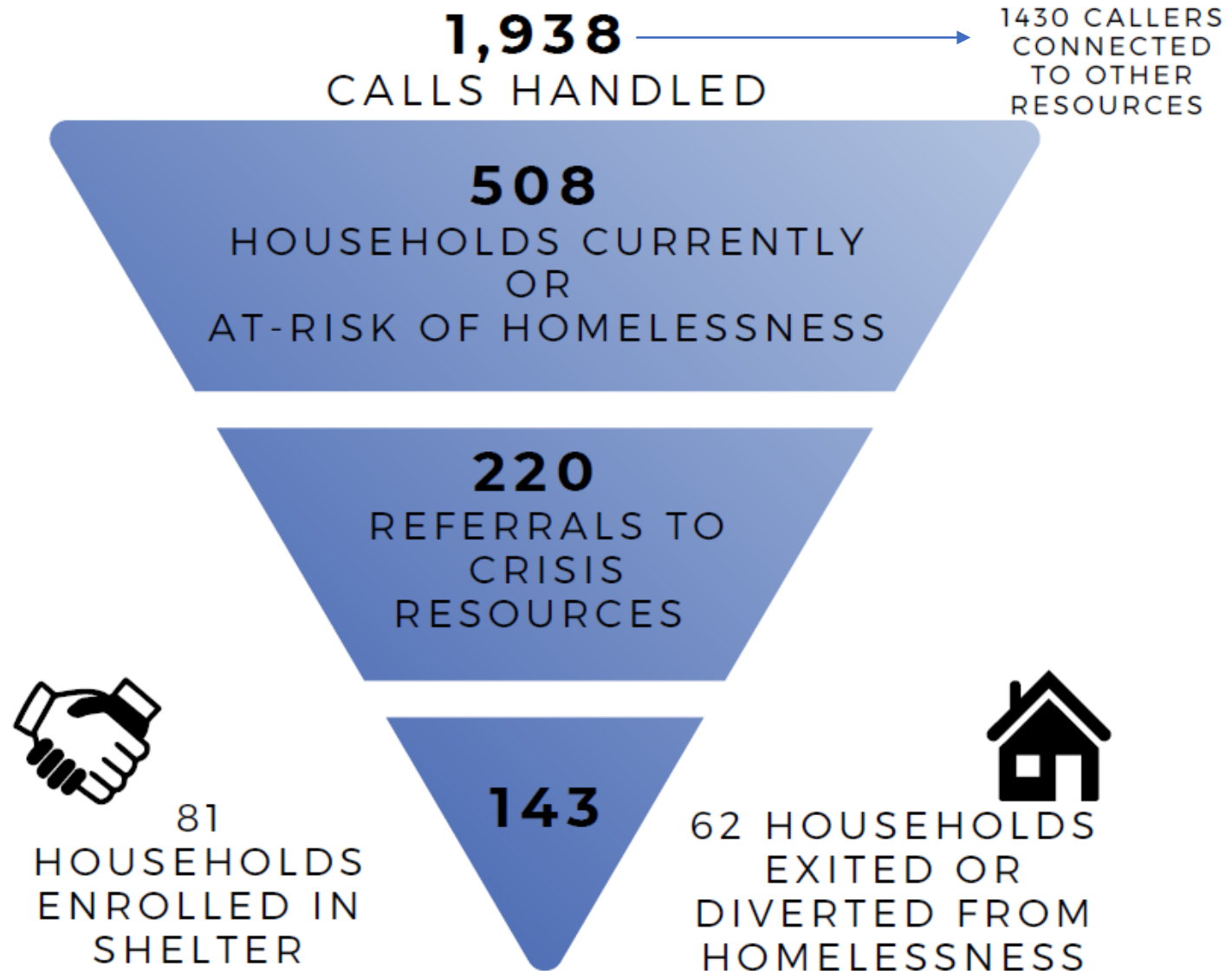
- Landlord Engagement Program launched





# **Coordinated Access System Review and Learnings**

# Housing Crisis Line KPIs





# THE COORDINATED ACCESS SYSTEM

A MONTHLY REPORT BY  
SACRAMENTO STEPS FORWARD

**JANUARY 2023**

## HOUSING CRISIS LINE

The Housing Crisis Line (2-1-1) connects households seeking housing and homeless resources to appropriate resources.

CALLS HANDLED: 1,938

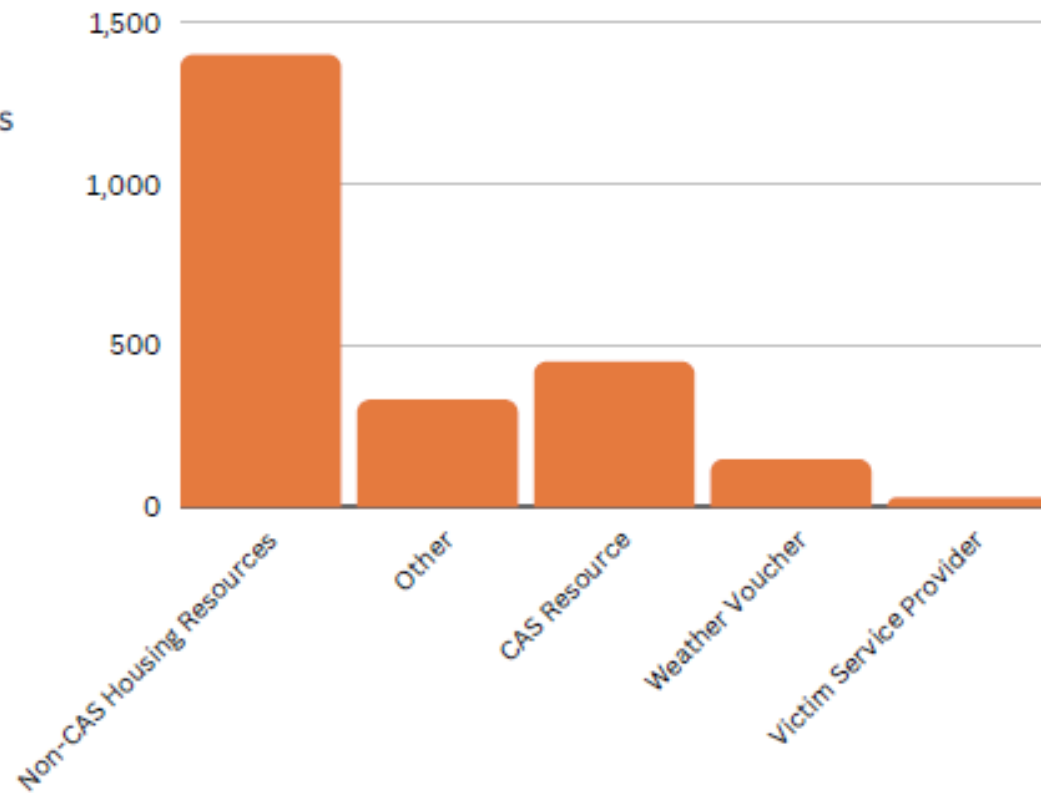
HIGHEST REQUESTS BY ZIP CODE:  
95823, 95811, 95815

AVERAGE CALL WAIT TIME: 13:36

AVERAGE CALL HANDLE TIME: 11:20

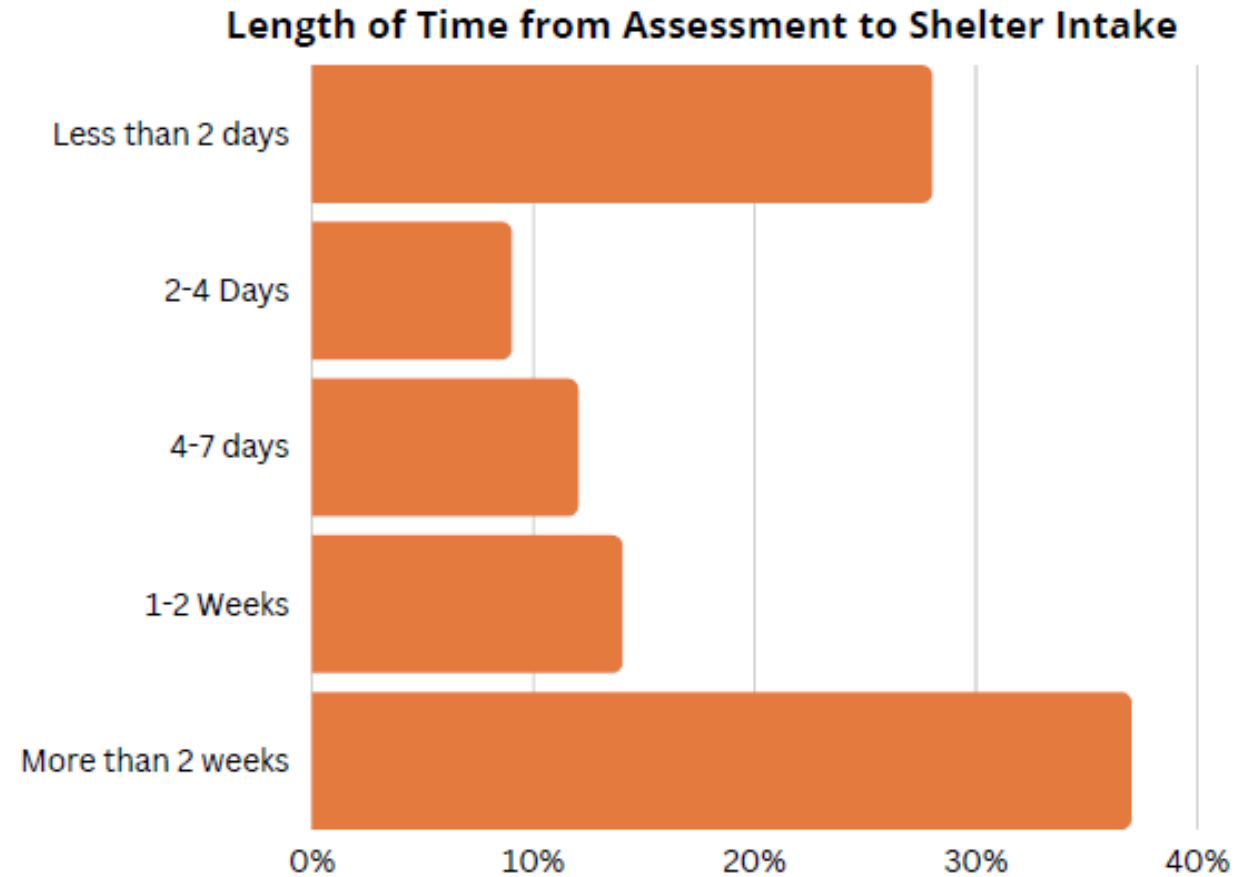
LONGER WAIT TIMES IN JANUARY  
WERE CAUSED BY POWER OUTAGES  
AND ROUTING CALLERS TO MOTEL  
VOUCHER RESOURCES

Resource Connections



## HOUSEHOLDS REFERRED TO SHELTER: 130

- **20% OF HOUSEHOLDS ASSESSED WERE REFERRED TO A SHELTER**
- **AVERAGE LENGTH TIME TO GET REFERRED TO SHELTER: 14 DAYS**
- **AVERAGE LENGTH OF TIME FROM SHELTER REFERRAL TO SHELTER INTAKE: 26 HOURS**
- **78% OF REFERRALS RESULTED IN A SHELTER ENROLLMENT**

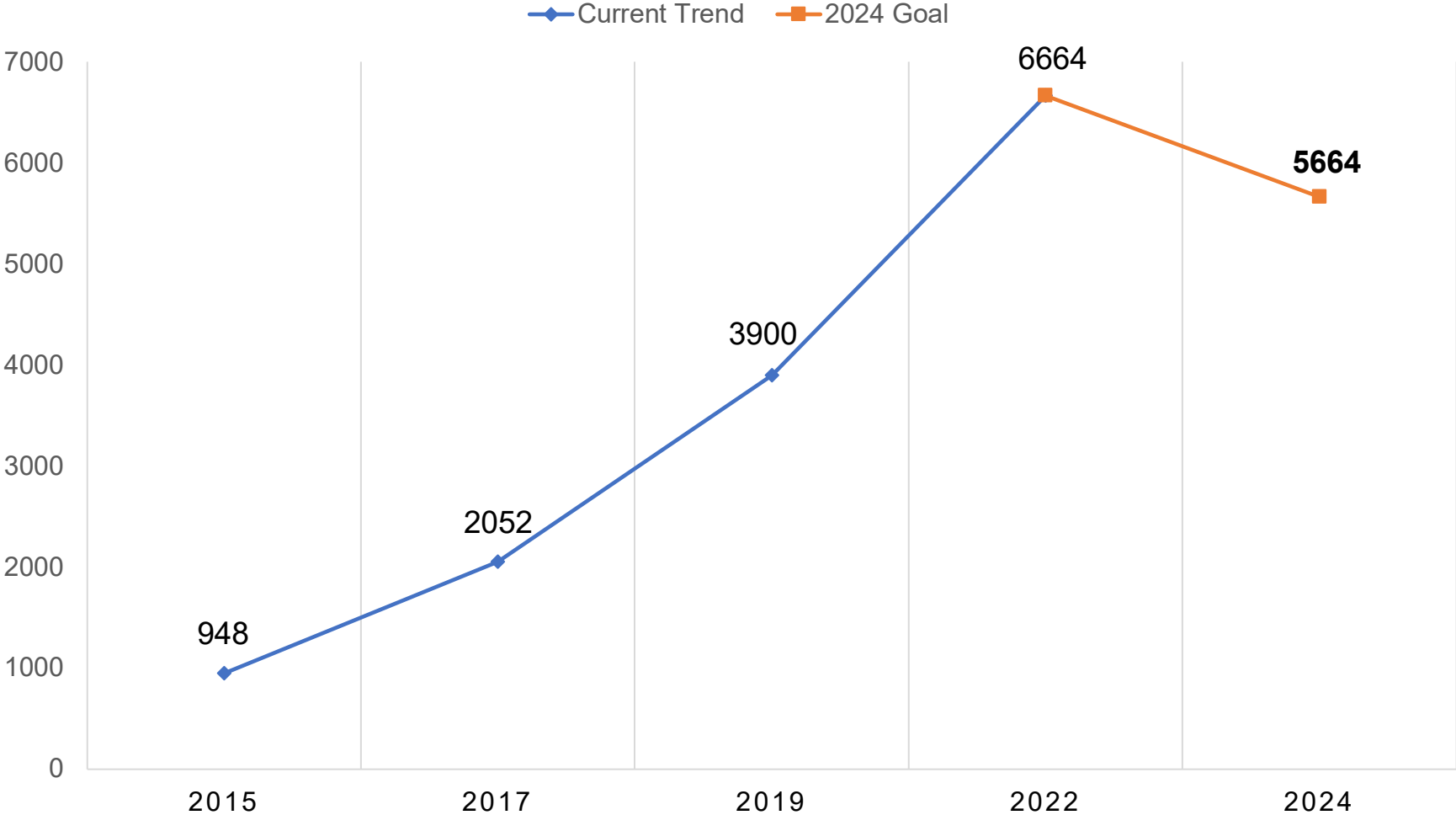




# Local Homeless Action Plan Updates

# Measurable Target Goals

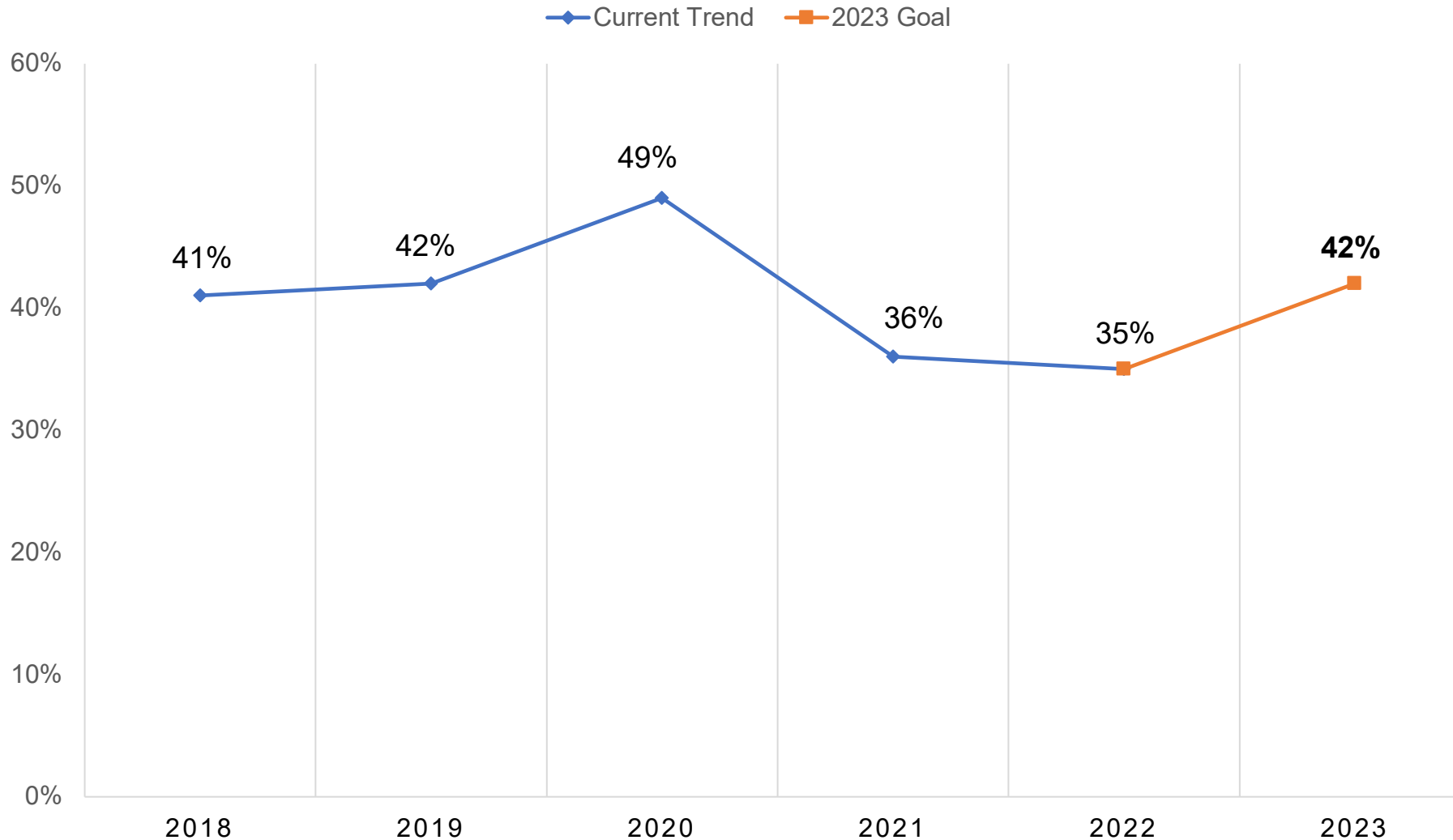
## NUMBER OF PEOPLE EXPERIENCING UNSHELTERED HOMELESSNESS



**2024 Goal:**  
Decrease by 15%  
(1,000 less people)  
over 2022 PIT  
count

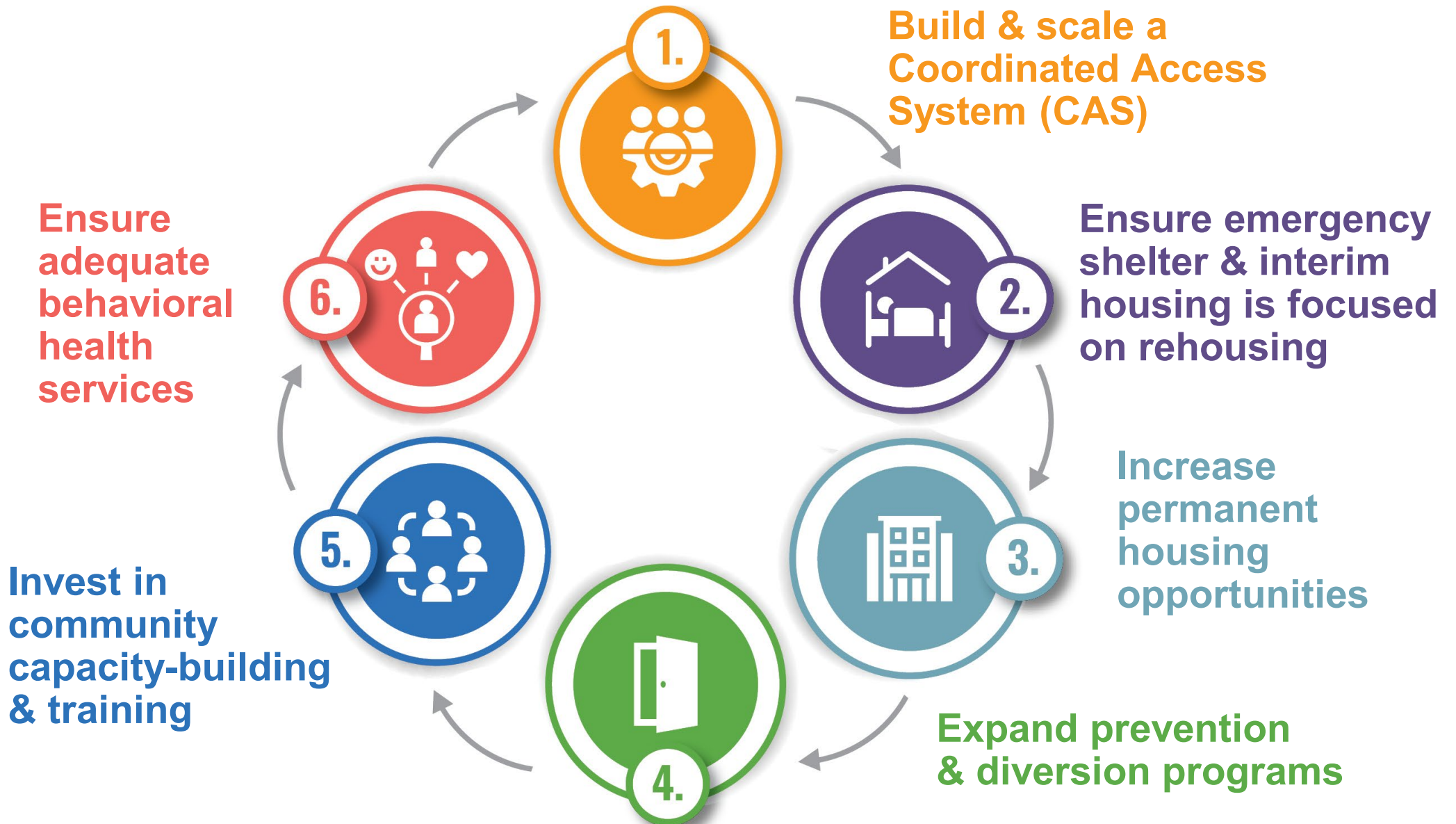
# Measurable Target Goals

## PERCENT OF EXITS TO PERMANENT HOUSING



**2023 Goal:**  
At least 42% exits  
to permanent  
housing (pre-  
pandemic levels)

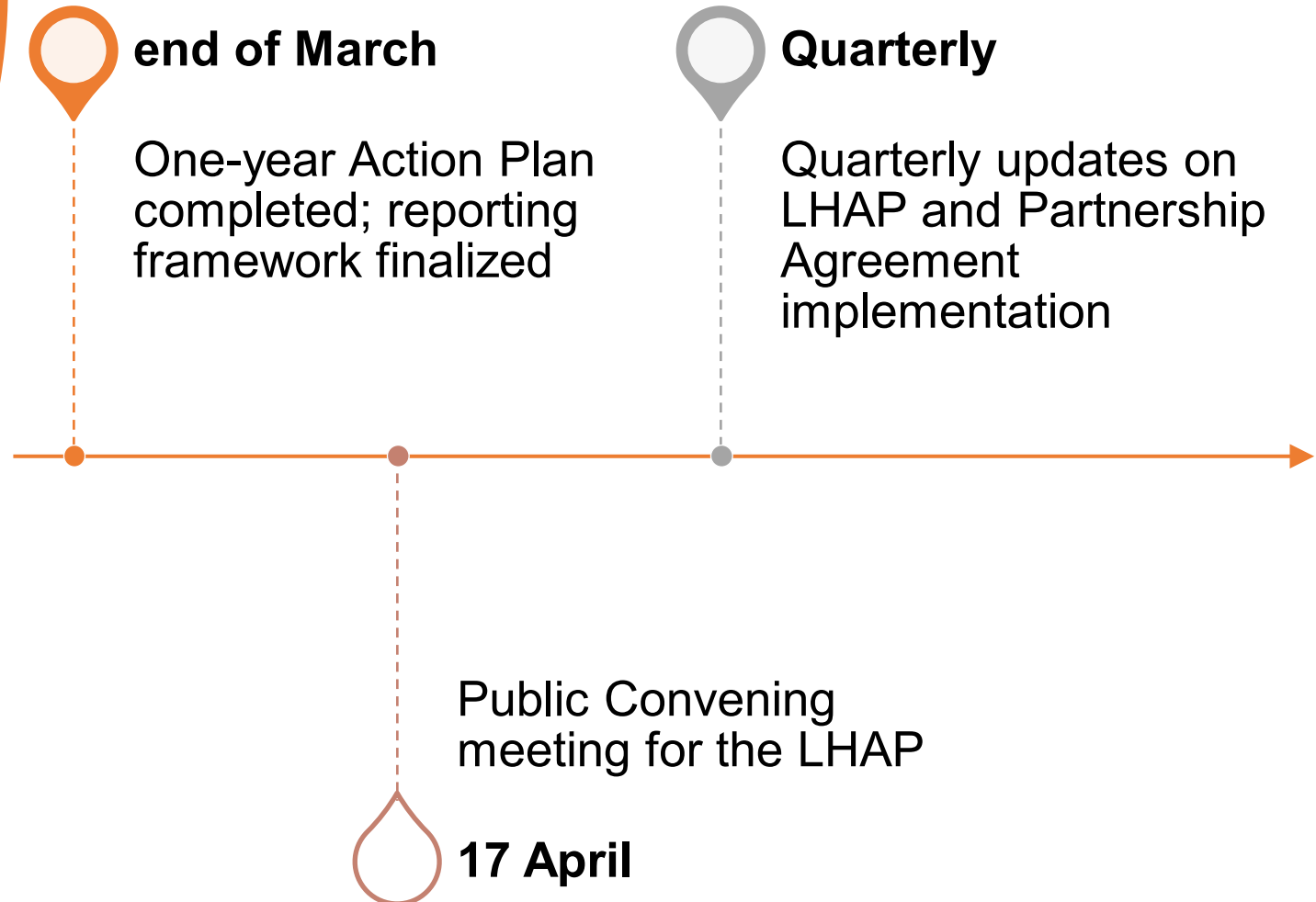
# LHAP Strategies





# Timeline and Next Steps

## LHAP Implementation Schedule



## LHAP Strategy 1: Build and Scale a Coordinated Access System (CAS)

Centralized access to homeless and rehousing services across a variety of geographically and virtual access points

### Sub-strategies:

- **1.a:** Increase access to homeless crisis response services.
- **1.b:** Grow and embed problem-solving/diversion in all system access sites, safe grounds, respite centers, emergency shelters, and anywhere homeless services are offered
- **1.c:** Provide comprehensive and aligned outreach County-wide that supports successful housing outcomes.

### HOUSING CRISIS LINE

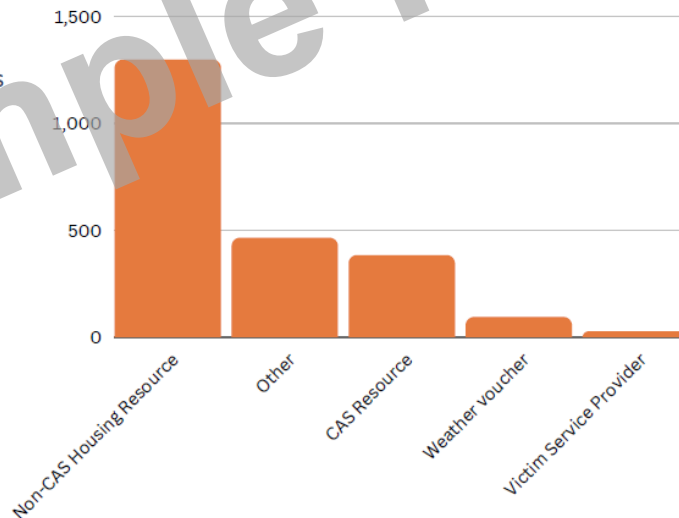
The Housing Crisis Line (2-1-1) connects households seeking housing and homeless resources to appropriate resources.

CALLS HANDLED: 1,866

HIGHEST REQUESTS BY ZIP CODE:  
95823, 95811, 95815

AVERAGE CALL WAIT TIME: 6:43

AVERAGE CALL HANDLE TIME: 12:03



### 2023 Measurable Targets

As of \_\_\_\_

#### What did we do?

At least 8 new Problem-Solving access points (PSAPs) established throughout the county	0
At least 4 new housing problem solving trainers with lived expertise of homelessness	0

#### How well did we do it?








At least 90% of publicly funded shelters/beds participating in CAS	0
At least 75% of publicly funded rehousing assistance programs, PSH, and other dedicated housing resources participating in CAS	0

#### Have we made an impact?

At least 15% of single adult households and 25% of family households with a minor child who are imminently at-risk of literal homelessness will be successfully diverted from literal homelessness.	0
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## LHAP Strategy 1: Build and Scale a Coordinated Access System (CAS)

- Sub-strategy 1.a Increase targeted participation in homeless crisis response services.

Intent	Key Activities Summary	Lead(s)	Status
Integrate more shelter beds into CAS	City & County Partnership Agreement includes requirement to fully integrate all beds into CAS	City, County, SSF/CoC	
Improve access to homeless crisis response and emergency shelter system	Continue to develop and implement CAS via 2-1-1 in partnership with other community access points	SSF/CoC	
Provide individual system navigation and problem-solving support for those seeking shelter	Continue to develop and implement new Coordinated Access & Navigation (CAN) Team	SSF/CoC	
Increase real-time access to shelter and other crisis response	Expand participating outreach providers and access point providers in CAS	City, County	
Increase real-time access to housing resources	Expand participating rehousing assistance programs, permanent supportive housing, voucher programs, and other resources into the Coordinated Entry System	City, County, SHRA, SSF/CoC	
Improve accuracy, timeliness, and equity in screening/assessment matching process	Replace VI-SPDAT with a new tool with a focus on racial equity and health vulnerabilities that is inclusive of under-resourced communities	SSF/CoC	
Better understand effectiveness of and barriers to access to service	Incorporate input from people with lived expertise and front-line workers	SSF/CoC	



# Prioritizing New Funding for Homelessness

# Gaps Analysis

Estimated **ANNUAL** Number of People Who Experience **Literal Homelessness\***  
in Sacramento = **16,500 to 20,000**

\*Represents those in emergency/temporary shelter or unsheltered

## Business as Usual

Emphasizes crisis response once a person becomes homeless



Leads to increasing need for shelter and other crisis responses and less capacity to prevent or quickly end homelessness for people.

## Transformed System

Emphasizes targeted prevention, diversion, rehousing and permanent housing assistance, reducing need for crisis services



Leads to less people experiencing homelessness and more people receiving the help they need to quickly end their homelessness and remain housed.

Eliminates or significantly reduces the need for additional emergency shelter capacity.



# Creating a Transformed System in Sacramento

## PREVENT HOMELESSNESS

Current capacity for **Homelessness Prevention**:



**8%**  
of need met

**92%**  
(3,550 households)  
with unmet needs

To close the gap, Sacramento needs at least an additional:



**16 full-time employees**  
who provide individualized housing support



**\$11.3 million**  
in annual financial assistance

*Very little capacity currently exists for targeted homelessness prevention, but one third of all households could be offered targeted prevention prior to becoming literally homeless. Of these, an estimated 76% could successfully avoid homelessness.*

*The total amount of Diversion services is still to be determined. However, it is estimated that 15% of single adults and 30% of families can avoid entering shelter if provided timely diversion assistance.*

## RESPOND TO HOMELESSNESS

In a transformed system that emphasizes prevention and housing, current **Temporary Shelter** might be sufficient. However, near-term investment in additional shelter capacity is needed, with a system goal of:

**2,200–2,700 beds for individuals**  
**300–350 units for families**

*New investments should allow for facilities to be re-purposed for housing later. The shelter system capacity gap at any given point will depend on many factors, including the amount of prevention and re-housing assistance available.*

**Street Outreach** requires at least:



**21 full-time employees**  
who provide individualized support  
and housing connections

*An estimated 55% of single adults and 36% of families need at least some level of street outreach. Street outreach should have low caseloads to ensure integration with other behavioral health and physical supports. Further analysis of current capacity and need is underway.*



# Creating a Transformed System in Sacramento

## END HOMELESSNESS

Current capacity for **Rehousing Assistance:**



**76%**  
of need met

**24%**  
**(645 households)**  
with unmet needs

Key improvements are needed to ensure efficient and effective rehousing assistance including landlord engagement, tenant retention, increased unit availability, intensive case management, and full incorporation into the community-wide coordinated access system.

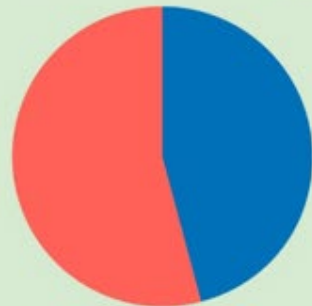
To close the gap, Sacramento needs at least an additional:



**29 full-time employees**  
who provide individualized placement/  
stabilization supports with financial assistance

Annual financial rehousing assistance is  
also needed and to be determined.

Current capacity for **Permanent Supportive Housing:**



**46%**  
of need met

**54%**  
**(3,000 households)**  
with unmet needs

To close the gap, Sacramento needs at least an additional:



**4,100–5,000**  
permanent supportive housing units



**1,600-2,000**  
permanent housing assistance placements  
with ongoing services annually

For Permanent Supportive Housing, efforts are needed to increase positive turn-over and openings among current units, and increase the overall number of units funded with homeless assistance and other resources to meet the needs of people who are chronically homeless. For others who are disabled and homeless, the need for rehousing supports and affordable, supportive housing options cannot be met by the homeless crisis response system alone. Cross sector collaboration to develop sustainable housing and service supports for people with needs beyond housing are needed.



# **New Member Recruitment and Final Remarks**