Coordinated Access System (CAS)



The Sacramento City and County Continuum of Care, City of Sacramento, and County of Sacramento recently pooled resources to invest \$16 million to initiate the creation of a Coordinated Access System aimed at ensuring people needing services have streamlined and clear paths to go through to access the right help. This investment will ensure that help is more equitable, expedient, and easier to find by our unhoused neighbors.

What is the Coordinated Access System?

An efficient and equitable process that guickly connects unhoused households to available shelter beds and other crisis resources.

CORE ELEMENTS:

Coordinated access, assessment, problemsolving, prioritization, and referral

DATABASE:

Shared data through the **Homeless Management** Information System (HMIS)

KEY PLAYERS:

Access points, outreach/ advocates, shelters, service providers, and housing programs



REFERRAL ENTITY: 2-1-1 operated by Community Link and supported by Sacramento Steps Forward

What Can We Accomplish Together Through the Coordinated **Access System?**

STOP homelessness before it begins



SHORTEN

STREAMLINE the time people access for people experiencing homelessness



OPTIMIZE existing shelter and housing programs



FORGE a cohesive and coordinated homeless system of care



Why Do We Need a Coordinated Access System?



Navigating the current system is confusing and difficult to access for people seeking resources:

- 60+ access points each with unique services and eligibility criteria
- One third of shelters require a referral

Sacramento's continued rise in homeless is evidence that our current model is not working:

- Local gaps analysis suggests an estimated 16,500 to 20,000 people will experience homelessness annually in Sacramento
- More than half who enter the system are likely to experience homelessness for the first time

Sacramento

COUNT

SACRAMENTO **STEPS FORWARD**

Sacramento City and County **Continuum of Care**



How is the Coordinated Access System Better than What We Have?

It creates a coordinated "front-door" for resources and increases transparency and community buy-in, by convening a diverse network of community partners acting as homeless crisis access points. Implementation of CAS will:

DEVELOP clear and accessible pathways into shelter



the burden on households and providers navigating a complicated system

RFDUCF



INCREASE successful shelter placements



COLLABORATE with providers to design an effective system response



System Pillars

2-1-1 HOMELESS HOTLINE

Quickly and equitably connecting people to resources including shelters, outreach, and housing assistance

SPECIALIZED OUTREACH

Coordinated Access Navigational (CAN) teams providing shelter system support and waitlist support

HOUSING PROBLEM-SOLVING (HPS)

Housing Problem-Solving to move more people to permanent housing

Implementation Timeline

Implementation of the Coordinated Access System will be done in a phased approach that includes:



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