System Performance Committee (SPC) Meeting Agenda
Thursday, December 9, 2021 ║ 9:00 AM – 10:30 AM

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STEPS FORWARD
Ending Homelessness. Starting Fresh.

[Zoom Meeting](#) | **Meeting ID:** 871 6375 3670 | **Passcode**: 127305

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Agenda Item	Presenter(s):	Time	Item Type
I. Welcome & Approval of 10/28/21 Meeting Minutes	Lisa Bates & Stefan Heisler (Co-Chairs)	9:00 AM (5 minutes)	Information & Action
II. Announcements (Upcoming Events & Recent Actions)	SPC Co-Chairs, SPC Members, Guests	9:05 AM (5 minutes)	Information
III. Coordinated Access & Flow Proposal: Phase 1 & Phase 2	Michele Watts, SSF Chief Planning Officer Peter Bell, Coordinated Entry Manager	9:10 AM (40 minutes)	Information & Discussion
IV. SPC Terms Extension	Michele Watts	9:50 AM (5 minutes)	Discussion
V. Bezos Day 1 Family Fund Overview	Lisa Bates	9:55 AM (10 minutes)	Information
VI. Community Updates on Issues Impacting System Performance	SPC Members	10:05 AM (10 minutes)	Information & Discussion
VII. Meeting Adjourned **Next SPC Meeting: Thursday, February 3rd from 9:00am to 11:00am**			

If you have any questions or would like more information about this meeting, contact Scott Clark, Data Analytics Manager with Sacramento Steps Forward at sclark@sacstepsforward.org.

October 28th, 2021 SPC Meeting Minutes

System Performance Committee (SPC) Meeting Minutes
Thursday, Oct. 28th, 2021 ‖ 9:00 AM – 11:00 AM

[Recording of Zoom Meeting](). The chat and material(s) discussed at the meeting (not provided before the meeting) are below the minutes.

Attendance:

Member	Area of Representation	Present
Alexis Bernard	Mental Health Service Organizations	Yes
Amani Sawires Rapaski	Substance Abuse & Housing Programs	Yes
Avery Holland	Service Provider	No
Cheyenne Caraway	Housing Authority	Yes
Danielle Foster	Local Government	Yes
Dawn Basciano	State Government	Yes
Emily Halcon	Local Government	*No**
Erin Johansen	Mental Health	*No**
Gina Roberson	Domestic Violence	Yes
John Kraintz	Lived Experience	No
Lisa Bates, Co-Chair	Lead Agency	Yes
Lorraine Wilkins	Education & Service Provider	Yes
Mike Jaske	Faith Community Advocate	Yes
Monica Rocha-Wyatt	Mental Health	Yes

If you have any questions or would like more information about this meeting, contact Scott Clark with Sacramento Steps Forward at sclark@sacstepsforward.org.

Rebecca Sterling	Service Provider	Yes
Sanford Robinson	Veterans	Yes
Sher Singh	Business	Yes
Stefan Heisler, Co-Chair	City of Rancho Cordova	Yes
Tahirh Kraft	Service Provider	Yes

Notified SSF Staff they would be absent in advance.

SSF Staff	SSF Title
Christina Heredia	Referral Specialist
Lisa Bates	Chief Executive Officer
Michelle Watts	Chief Planning Officer
Michelle Charlton	CoC Coordinator
Scott Clark	Data Analytics Manager
Ya-Yin Isle	Chief Strategic Initiatives Officer

Guests
Brandon Wirth, Edward Mariscal, Joseph Smith, and Maddie Nation.

Agenda Item	Presenter(s):	Time	Item Type
I. Welcome & Approval of 9/23/21 Meeting Minutes	Lisa Bates & Stefan Heisler (Co-Chairs)	9:00 AM (5 minutes)	Information & Action

Stefan welcomed all and started the meeting around 9:03 AM. Attendance of 21 participants.

Motioned for approval of 9/23/21 minutes: 1st - Danielle Foster, 2nd - Monica Rocha-Wyatt

Motion approved.

II. Announcements (Upcoming Events & Recent Actions)	SPC Co-Chairs, SPC Members, Guests	9:05 AM (5 minutes)	Information

SPC Co-Chairs:

● Lisa Bates shared details about the [Sacramento Metropolitan Chamber of Commerce Cap to Cap 2021 Policy Briefing](#) discussing the White House and HUD "[Build Back Better Act](#)" and how they are addressing homelessness and housing bills. She mentioned SSF efforts to advocate and preserve the rental assistance program.

SPC Members:

● Danielle Foster shared details about Mayor Steinberg signing to support the increase of resources to affordable housing and vouchers.

Guests: None.

III. NOFO Application Review	Homebase: Maddie Nation	9:10 AM (30 minutes)	Discussion

Maddie shared a presentation that included an overview of the HUD CoC NOFO and what the CoC consolidated application includes. She reviewed the engagement with the community to develop the application, including SPC contributions. Maddie also highlighted strengths and potential areas for further improvement. Committee Members were asked for and provided additional feedback on Street Outreach, Mainstream Benefits, and Improving Readiness for Future Public Health Emergencies aspects of the application. Comments and discussions were held during the meeting. Please see the recording for details.

IV. PRC Collaboration Follow Up	Scott Clark, SSF Data Analytics Manager Maddie Nation	9:40 AM (10 minutes)	Discussion
Scott briefly recapped the September Project Review Committee (PRC) meeting to which SPC members were invited to participate in the conversation about Performance Targets by Sub-Population. For next steps, the PRC plans to review the targets and related data in relationship to the CoC NOFO scoring tools at the beginning of 2022 and the SPC will be involved in the discussion.			
V. NOFO Planning Grant Review	Michele Watts, SSF Chief Planning Officer	9:50 AM (45 minutes)	Information & Discussion
Michele reviewed the memo within the packet for feedback which will be discussed at the 10/29 CoC Board meeting. She provided details that included the background, HUD CoC Planning Grant Amounts & Estimated Term Timeframes, SSF and CoC flexibility for the Planning Projects grants compared to other CoC Program grants, FY2021 Competition Proposed Scope and Budget, and Proposed FY2021 Planning Project Budget. Comments and discussions were held during the meeting. Please see the recording for details.			
VI. Community Updates on Issues Impacting System Performance	SPC Members	10:35 AM (10 minutes)	Information & Discussion
Stefan mentioned this agenda item is a space for SPC members and the community to share updates on issues impacting system performance. Comments and discussions were held during the meeting. Please see the recording for details.			
IX. Meeting Adjourned at 10:42 AM. Attendance of 17 participants. Next SPC Meeting: Thursday, December 9th from 9:00am - 11:00am			

SPC Meeting Chat

09:01:10 From Michelle Charlton (She/Her) SSF, CoC Coordinator to Everyone:

Welcome! Here are today's materials:
https://sacramentostepsforward.org/wp-content/uploads/2021/10/10.28.21-SPC-Materials.pdf

09:02:17 From Scott Clark (he/him) to Everyone:
                    Alexis let us know she will be joining a little later

09:02:25 From Stefan Heisler to Michelle Charlton (She/Her) SSF, CoC Coordinator(Direct Message):
                              Dawn Basciano is here

09:02:34 From Lisa Bates (She/Her) - SSF to Everyone:
                         Erin and Emily are not going to attend today

09:02:56 From Stefan Heisler to Michelle Charlton (She/Her) SSF, CoC Coordinator(Direct Message):
                                  Cheyenne is here

09:04:29 From Edward Mariscal to Everyone: Good morning. Ed Mariscal, Health Net. Joining as guest for 90 minutes (Booster shot scheduled later this morning)

09:04:55 From Michelle Charlton (She/Her) SSF, CoC Coordinator to Everyone:
                    Approval of 9/23/21 Meeting Minutes:

09:05:00 From Lisa Bates (She/Her) - SSF to Everyone:
                                       aye

09:05:02 From Danielle Foster to Everyone:
                                       aye

09:05:03 From Rebecca Sterling to Everyone:
                                       Aye

09:05:05 From Sanford Robinson to Everyone:
                                       Aye

09:05:06 From Monica Rocha-Wyatt (she,her), BHS to Everyone:
                                       aye

09:05:07 From Mike Jaske to Everyone:
                                       yes

09:05:08 From Stefan Heisler to Everyone:
yes

09:05:09 From Tahirih Kraft to Everyone:
aye

09:05:09 From Sher Singh she/her/hers to Everyone:
aye

09:05:13 From Dawn Basciano to Everyone:
yes

09:05:18 From Cheyenne Caraway to Everyone:
yes

09:05:35 From Michelle Charlton (She/Her) SSF, CoC Coordinator to Everyone:
Minutes pass

09:05:38 From Amani Sawires-Rapaski to Everyone:
abstain, I missed the last meeting.

09:07:38 From Danielle Foster to Everyone:
Mayor Steinberg signed onto a Mayors letter to support the increased resources to affordable housing and vouchers

09:07:45 From Tahirih Kraft to Everyone:
I would enjoy watching the video. Thank you

09:09:44 From Monica Rocha-Wyatt (she,her), BHS to Everyone:
brb

09:10:04 From Dawn Basciano to Everyone:
Pease send me the link as well. Thank you.

09:11:55 From Monica Rocha-Wyatt (she,her), BHS to Everyone:
back

09:11:57 From Lisa Bates (She/Her) - SSF to Everyone:
Link:https://www.youtube.com/watch?v=X_OaULE4kuA

09:23:21 From Cheyenne Caraway to Everyone:

Sorry I have to step away for a quick minute

09:25:31 From Michelle Charlton (She/Her) SSF, CoC Coordinator to Everyone:
Questions sent yesterday to SPC Members:

09:25:33 From Michelle Charlton (She/Her) SSF, CoC Coordinator to Everyone:
<u>Street Outreach</u>: How has the CoC tailored street outreach to persons experiencing homelessness who are least likely to request assistance?

<u>Mainstream Benefits and Trainings:</u> How does the CoC provide information and training projects about mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs)?

<u>Improving Readiness for Future Public Health Emergencies: How should the CoC</u> memorialize lessons learned from the COVID-19 pandemic to improve readiness for future public health emergencies?

09:26:23 From Cheyenne Caraway to Everyone:
I'm back

09:38:02 From Christina H. SSF Referral Specialist to Everyone:
I agree with Tahirih. Documentation is always good.

09:39:50 From Maddie Nation (she/her) to Everyone:
Which questions do you have input on: (1) Street Outreach, (2) Mainstream Benefits, or (3) Improving Readiness for Future Public Health Emergencies?

09:40:20 From Amani Sawires-Rapaski to Everyone:
1

09:40:49 From Danielle Foster to Everyone:
1 and 2

09:41:57 From Sanford Robinson to Everyone:
1. Street Outreach

09:42:12 From Monica Rocha-Wyatt (she,her), BHS to Everyone:
1
09:42:17 From Cheyenne Caraway to Everyone:
1
09:44:40 From Danielle Foster to Everyone:

Food delivery, bathrooms and sanitary stations to encampments

09:51:30 From Michelle Charlton (She/Her) SSF, CoC Coordinator to Everyone:
CoC Provider Trainings webpage:
https://sacramentostepsforward.org/coc-provider-trainings/

09:52:42 From Michelle Charlton (She/Her) SSF, CoC Coordinator to Everyone:
COVID-19 Vaccination Resources webpage:
https://sacramentostepsforward.org/covid-19-vaccination-resources/

09:56:23 From Monica Rocha-Wyatt (she,her), BHS to Everyone:
Rocha-WyattM@saccounty.net

09:56:51 From Maddie Nation (she/her) to Everyone:
Any other feedback about the CoC application? Please reach out to
sacramento@homebaseccc.org

09:59:31 From Alexis Bernard (she/her), Turning Point Community Programs to Everyone:
My apologies for being late - I had a scheduling conflict.

10:02:03 From Maddie Nation (she/her) to Everyone:
Here are the Performance Targets Scott was mentioning:
https://sacramentostepsforward.org/wp-content/uploads/2020/02/CoC-Performance-Targets-and-Minimum-Standards-3-14-18.pdf

10:03:18 From Maddie Nation (she/her) to Everyone:
I will be jumping off! Please reach out to sacramento@homebaseccc.org if you have any follow up questions or thoughts about the CoC NOFO.

10:19:26 From Monica Rocha-Wyatt (she,her), BHS to Everyone:
sorry, someone at the door

10:24:31 From Lisa Bates (She/Her) - SSF to Everyone:
Latest Build Back Better Act:
https://mailchi.mp/nlihc/cta_housed_102821?e=45d2e1f8f2

10:27:52 From Dr. Lorraine. USI to Everyone:
How are folks with lived experience being notified about the stipend?

10:29:18 From Dr. Lorraine. USI to Everyone:

So do we need to apply for that stipend?

10:29:50 From Michele Watts, she/her/hers, SSF Chief Planning Officer to Everyone:
mwatts@sacstepsforward.org

10:31:23 From Michelle Charlton (She/Her) SSF, CoC Coordinator to Everyone:
https://sacramentostepsforward.org/coc-program-comp/board/#cocapp

10:32:16 From Michelle Charlton (She/Her) SSF, CoC Coordinator to Everyone:
The New! Sacramento CoC Membership Application & Process webpage - updates to come (see above)

10:35:41 From Danielle Foster to Everyone:
Sorry, I have to run, thank you! My biggest goals are furthering 211 and access and more providers/programs into HMIS. thanks!

10:36:34 From Tahirih Kraft to Everyone:
Do you have the street sheet.

10:37:11 From Rebecca Sterling to Everyone:

https://www.nextmovesacramento.org/wp-content/uploads/2020/02/FrancisHouse_Streetsheet_Feb2020.pdf

CoC NOFO Application

Systems Performance Committee

October 28, 2021

Homebase

Background on the CoC Application

What is the HUD CoC NOFO?

- On August 18th, the U.S. Department of Housing and Urban Development (HUD) released a Notice of Funding Opportunity (NOFO), signifying the beginning of a funding competition among approximately 450 Continuums of Care (CoC).

- In Sacramento, the CoC NOFO includes funding for:
  - Tier 1: $26,381,539
  - Tier 2: $1,319,077
  - DV Bonus Funding: $1,498,148
  - CoC Planning: $791,446

- Each community is required to submit a Consolidated Application.

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What does the CoC Consolidated Application include?

- The CoC Consolidated Application is made up of three parts:
  1. **CoC Application** provides information about the CoC planning body, governance structure, overall performance, and the strategic planning process.
  2. **Project Applications** are completed in e-snaps by agencies applying for projects.
  3. **CoC Priority Listing** ranks all project applications in order of priority.
- The CoC Application includes four parts:
  1. Continuum of Care
  2. Data Collection
  3. Other Policies
  4. Domestic Violence & Attachments

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Consolidated Application: A Community Effort

Component	Partners
CoC Application	• SSF Team • Systems Performance Committee • CoC-funded Providers and New Project Applicants • Systems Partners (e.g., SHRA, BHS, Youth Collaborative, etc.)
Project Applications	• SSF Contracts Team • 10 Renewal Project Agencies • 4 New Project Agencies
CoC Priority Listing	• SSF Contracts, HMIS, and Coordinated Entry Teams • 10 Renewal Project Agencies • 4 New Project Agencies • Review and Rank Panel • Project Review Committee

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CoC Application Structure

- **CoC Application** provides information about the CoC planning body, governance structure, overall performance, and the strategic planning process.

- The CoC Application includes four parts:
  1. Continuum of Care
  2. Data Collection
 3. Other Policies
  4. Domestic Violence & Attachments

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Why does our CoC application score matter?

- Each project in Tier 2 is scored using a 100-point scale:
    - **CoC Application Score**. Up to 50 of 100 points will be awarded in direct proportion to the score received on the CoC Application.
    - **CoC Project Ranking.** Up to 40 of 100 points will be assigned directly related to the CoC's ranking of projects.
    - **Commitment to Housing First**. Up to 10 points based on the project application's commitment to follow a housing first approach.

Status Report & Drafting Strategy

Status Report

- Homebase and SSF are working to draft and review each of the sections and attachments

- The Consolidated Application will be posted on the SSF website on 11/15.

| Engagement | → | Drafting | ↔ | Review | → | Submit |

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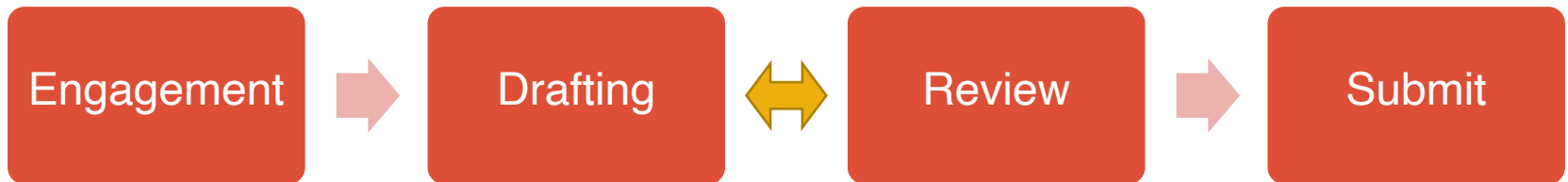
Drafting Strategy

- Review the **2019 application** for gaps

- Review the CoC NOFO Announcement, Detailed Instructions, and other **HUD materials** in full
  - Identify revised or new questions

- Develop a **community engagement plan** focused on:
  - Interviews with the individuals or organizations with the most insight on the gaps
  - Publicly available materials
  - Surveys to solicit feedback from a larger group when there is no single individual or organization with insight on the effort
  - Presentations to CoC Committees

- Draft a full response for additional **feedback from SSF**

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Community Engagement

- 9 survey responses from **CoC-funded providers** (focus: workforce engagement)

- 8 meetings with **SSF staff** (focus: CoC coordination, COVID-19 response, racial equity HMIS, veterans engagement, etc.)

- 7 survey responses from **Systems Performance Committee members** (focus: systems performance measures)

- 4 presentations to **CoC Committees** (CoC Board and SPC)

- 3 survey responses from **new DV applicants** (focus: need for additional DV resources)

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Materials Referenced

- 2021 HDX Competition Report

- Sacramento COVID-19 Response Team Materials

- Sacramento Continuum of Care Racial Equity Report

- Sacramento Continuum of Care Gaps Analysis

- Sacramento Continuum of Care Coordinated Entry Evaluation & Other Materials

- CoC Board Minutes & Materials (Jan. 2020 to July 2021)

- SHRA Administrative Plan & Admissions and Continued Occupancy Plan

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Other Engagement Partners

- Sacramento Housing Redevelopment Agency (SHRA)

- Youth Collaborative (Waking the Village, LSS)

- Sacramento County Behavioral Health Department

- Domestic Violence Providers Group

- Veterans Providers Group

(Thank You!)

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Systems Performance Committee Contributions

Survey Responses from SPC

- 7 survey responses

- The most helpful feedback focused on new systems-wide efforts and included sufficient detail to guide our research.

- Example 1: Returns to Homelessness - Coordination on the SERA and SERA2 rental assistance program to make sure anyone in a current lease with a new financial hardship had emergency support.

- Example 2: Exits to Permanent Housing - The City of Sacramento Whole Person Care Program (Pathways) continues to focus clients with permanent housing prior to the close of the program on December 31, 2021. These efforts have been enhanced through case conferencing and housing identification efforts, as well as housing voucher processing and connections to necessary medical supportive services.

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Overseeing the CoC SPM Strategy

- In the Governance Charter, the SPC is aligned to oversee the CoC's SPMs.

- In the survey, we asked: "Who should be responsible for overseeing the CoC's strategy on this SPM?"

SPM	Suggestions for Alignment
First Time Homelessness	SPC (6), Homelessness Prevention Committee (1)
Returns to Homelessness	SPC (7)
Length of Time Homeless	SPC (7)
Employment & Income	SPC (5), New Committee (2)
Exits to PH & Retention	SPC (6), Coordinated Entry Committee (1)

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Opportunities for Additional Feedback

Street Outreach: How has the CoC tailored street outreach to persons experiencing homelessness who are least likely to request assistance?

- <u>Draft Response</u>: COC TAILORS STREET OUTREACH FOR INDIVIDUALS LEAST LIKELY TO REQUEST ASSISTANCE by targeting outreach teams to populations with extreme vulnerability:
  - City of Sacramento Homeless Triage Centers, providing low-barrier housing & services . Triage Centers allow people to bring pets, stay close to family & have no sobriety requirements;
  - Hospitals contract outreach workers to engage homeless people receiving care.
  - Sacramento Homeless Outreach Team (HOT) connects homeless individuals with CoC resources as an alternative to criminal justice, including case management & transportation.
  - Sacramento City, County, & law enforcement work collaboratively to engage unsheltered populations in high need areas w/focus on connecting w/CES .

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Mainstream Benefits and Trainings: How does the CoC provide information and training projects about mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs)?

- Draft Response:
    - Regular system-wide mailing lists
    - Relationship with SMART Team
    - SOAR Trainings
    - Providing assistance with the effective use of Medicaid and other healthcare benefits
    - Pathways to Housing + Home

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Improving Readiness for Future Public Health Emergencies: How should the CoC memorialize lessons learned from the COVID-19 pandemic to improve readiness for future public health emergencies?

- <u>Draft Response</u>:
  - Continued partnerships with healthcare, law enforcement, motel operators, City & County departments (Public Health), Volunteer Network
  - Established jurisdictional roles for emergency response
  - New partners were introduced to the HMIS network

How is the application looking?

Strengths of the 2021 Sacramento CoC Application

- **Data** Systems Performance Measures (SPM) and other data points are trending in the right direction.

- **COVID-19 Response** Sacramento's COVID-19 Response was robust and aligned with HUD's priority areas.

- **Racial Equity** The REC's Report exceeded HUD's minimum standards and contributed to many areas in the application.

- **Coordinated Entry** The RAPS pilot and other CE improvements have been well documented and improved our responses in many areas of the report.

- **SSF Systems Insight** The SSF Team was well equipped to generate responses to questions internally and/or connect our team to the right community members.

Areas for Further Improvement in Future Applications (1/2)

- **Data** HUD compares SPM performance locally year-over-year, so the CoC will need to sustain positive momentum beyond the COVID-19 Response.

- **SPM Strategy** Sacramento lacks community-wide coordinated strategies for each HUD SPM.

- **ESG Partners** The CoC does not currently coordinate with ESG Partners on planning or allocating ESG funds or reporting on partner performance.

- **Formal Partnerships** Ensure that formal partnerships in place related to TAY, families, and employment.

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Areas for Further Improvement in Future Applications (2/2)

- **CoC Written Standards** The CoC should complete the update of the Written Standards before the next application cycle and ensure they are in alignment with HUD expectations (e.g., Anti-Discrimination Policy)

- **Engagement of Individuals with Lived Experience** In 2020 and 2021, HUD has increasingly prioritized the engagement of individuals with lived experience in planning processes.
    - REC has jump-started this work, but the CoC should strive to maintain this momentum across Committees and efforts.

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Next Steps

CoC Improvement Plan
FY2021 CoC HUD NOFO

Policies

- Consider working with ESG recipients to adopt uniform anti-discrimination policies for all CoC and ESG subrecipients

- Check your CoC's governance charter/by-laws/policies and procedures to make sure they include language related to all of the items below. If any items are missing, schedule a meeting with the appropriate part(s) of your CoC, e.g., the Board, or the General Membership, and make sure updates to the CoC's documents are on the agenda.
    - Programs that serve youth and/or families will inform their clients that they are eligible for educational services
    - CoC-wide anti-discrimination policy ensures that LGBT individuals and families receive supportive services, shelter, and housing free from discrimination
    - CoC has reallocation process, including how to determine which projects are candidates for reallocation because they are low performing or less needed
    - Related to pandemic, CoC has protocols for addressing immediate safety needs for individuals and families living unsheltered, congregate emergency shelters and transitional housing.
    - CoC readiness for future public health emergencies
    - CoC has protocols for identifying eligible individuals and families experiencing homelessness for COVID-19 vaccination
    - CoC has protocols for responding to increases in domestic violence calls for assistance due to requirements to stay at home, increased unemployment, etc. during the COVID-19 pandemic
- Confirm that coordinated entry system protocols do the following or make plans to amend them:
    - Incorporate trauma-informed, victim-centered approaches while maximizing client choice for housing and services that prioritize safety, use emergency transfer plan and ensure confidentiality
    - Cover 100 percent of your CoC's geographic area
    - Reach people who are least likely to apply for homeless assistance in the absence of special outreach;
    - Prioritize people most in need of assistance; and
    - Ensure people most in need of assistance receive assistance in a timely manner
    - Were adjusted to account for rapid changes related to the onset and continuation of the COVID-19 pandemic

TRAININGS

- Consider doing a mandatory (or optional) training for all CoC- and ESG-funded service providers to ensure families are not separated

- Deliver DV-related trainings for:

    - Project staff that addresses safety and best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence and

indicate the frequency of the training in your response (e.g., monthly, semi-annually); and

- o Coordinated Entry staff that addresses safety and best practices (e.g., trauma informed care) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually).

- Provide annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule) and annual CoC-wide training with providers on how to effectively implement Equal Access to Housing in HUD Programs in Accordance with an Individual's Gender Identity (Gender Identity Final Rule)

- Provide training (or do other systemic information sharing) with CoC Program- funded projects about:

  - o Mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within your CoC's geographic area

  - o Collaboration with healthcare organizations to assist program participants with enrolling in health insurance; and

  - o The effective use of Medicaid and other benefits.

- Provide training for provider organization staff on:

  - o Connecting program participants and people experiencing homelessness with education and job training opportunities

  - o Facilitating informal employment opportunities for program participants and people experiencing homelessness (e.g., babysitting, housekeeping, food delivery, data entry).

STRATEGIES

- Have a CoC committee officially adopt a strategy and appoint a chairperson on each of these topics:
  - o How HMIS coverage will be increased toward 85% (if less than 85%)(this bullet does not require a chairperson)
  - o Reducing the number of people who become homeless for the first time
  - o Reducing the length of time people remain homeless
  - o Improving the rate at which people are placed into and retain their permanent housing
  - o Reducing returns to homelessness
  - o Accessing jobs and non-employment cash sources
  - o Increasing non-employment cash income
  - o Improving racial equity in the provision and outcomes of assistance (beyond just those areas identified in the racial disparity assessment)(this bullet does not require a chairperson)

- *Each of these may include additional trainings or policies beyond those listed above (e.g. re reducing racism, locating clients, housing first, etc.)*

OUTREACH, COMMUNICATION, & COORDINATION

- Publicly invite new members to join your CoC, including especially Indian Tribes and Tribally Designated Housing Entities (TDHEs) and Organizations led by and serving Black, Brown,

Indigenous and other People of Color and LGBT serving organizations, using multiple strategies.
- Ensure that funding announcement states that new agencies are eligible for funding even if they have never received CoC funding before and post the application widely.
- Ensure effective communication with individuals with disabilities, including the availability of accessible electronic formats
- Outreach to ensure persons experiencing homelessness or formerly homeless persons are encouraged to join your CoC as well as culturally specific communities experiencing homelessness in the geographic area to address equity (e.g., Black, Latino, Indigenous, persons with disabilities).
- Consult and interact at the **recipient** level (which may mean setting a meeting) with:
  - Funding Collaboratives
  - Head Start Program
  - Housing and services programs funded through Local Government, non-CoC Federal resources, private entities, state government, HHS and DOJ
  - HOPWA
  - Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)
  - Organizations led by and serving Black, Brown, Indigenous and other People of Color
  - Organizations led by and serving LGBT persons
  - Organizations led by and serving people with disabilities
  - Private Foundations
  - Public Housing Authorities
  - Runaway and Homeless Youth (RHY); and
  - Temporary Assistance for Needy Families (TANF).
- Consult with ESG recipients (not subrecipeints) about allocation, evaluation, performance and provide PIT/HIC data to Con Plan jurisdictions.
- Collaborate with youth education providers; SEA; LEA; and school districts by attending SEA or LEA meetings or having representatives at CoC meetings or events.
- Work with PHAs:
  - To adopt a homeless admission preference,
  - To include PHA units in CES, to submit a joint application(s) for funding of projects serving families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other non-federal programs), and
  - To apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan.
- Work with affordable housing providers to establish a Moving On program
- Engage or educate local policymakers, law enforcement, or local business leaders to prevent the criminalization of homelessness in your CoC's geographic area
- Engage community partners to improve readiness for future public health emergencies
- Coordinate with ESG-CV recipients to distribute funds to address:

  - Safety measures;
  - Housing assistance;
  - Eviction prevention;
  - Healthcare supplies; and
  - Sanitary supplies.

- Coordinate with mainstream health (e.g., local and state health agencies, hospitals) to decrease the spread of COVID-19 and ensure safety measures were implemented (e.g., social distancing, hand washing/sanitizing, masks).
- Communicate with homeless service providers about safety measures, changing local restrictions and vaccine implementation.
- Partner with mainstream employment organizations to help individuals and families increase their cash income.

- Partner to access to employment opportunities with private employers and private employment organizations, such as holding job fairs, outreach to employers, and partnering with staffing agencies
- Work with public and private organizations to provide meaningful education and training, on-the-job training, internships, and employment opportunities for program participants.
- Actively coordinate with foster care, health care, mental health care, and criminal legal systems to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance program
- Engage more than one person with lived experience (with experience in the past 7 years and unsheltered experience) in:
  - Local planning process
  - Revising local policies addressing homelessness related to coordinated entry, services, and housing
  - CoC committees, subcommittees, or workgroups
  - Decision-making processes related to addressing homelessness.
  - CoC's local competition rating factors.
- Work with community organizations to create:
  - Volunteer opportunities for program participants; and/or
  - Opportunities for civic participation for people experiencing homelessness (e.g., townhall forums, meeting with public officials.
- Work with provider organizations within the CoC to have incentives for employment and/or volunteerism.

AGREEMENTS

- Establish a formal partnership with youth education providers, SEA or LEA, or school districts with written agreements (MOU/MOA) between CoC or its projects and educational entities which may include:

  - Birth to 3 years

  - Child Care and Development Fund

  - Early Childhood Providers

  - Early Head Start

  - Federal Home Visiting Program–(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)

  - Head Start

  - Healthy Start

  - Public Pre-K

  - Tribal Home Visiting Program

  - Other

  - Agreements might be to attend each other's planning meetings or conduct formal cross training, coordinate housing is a joint rapid rehousing pilot/program that includes early childhood services and supports for families; and support and document referral processes between Coordinated Entry providers and early childhood services and supportive services providers.

- Have a written agreement(s) with the PHA related to PHA participation in CES

- Have Memorandum of Understanding (MOU) with any PHA to administer the EHV Program

- Partner with housing or healthcare partners for new CoC Bonus or reallocation project applications to access bonus points, with written agreement/commitment as needed.

Analysis

Note that you will request much more data to complete your application, especially related to DV but this is a list of some initial steps.

- Use de-identified aggregate data from a comparable database to assess the special needs related to domestic violence, dating violence, sexual assault, and stalking survivors
- Request each PHAs percentage of new admissions that were homeless in FY2020 for each of HCV and Public Housing Programs and look for preferences including General or Limited Homeless Preference and Moving On Preference (documented by PHA(s) administrative planning document(s), other PHA-developed document with the written policies, or a letter from the PHA(s) that addresses).
- If has not happened in last 3 years, complete an assessment of whether disparities in the provision or outcome of homeless assistance exists and develop strategies to respond
- Analyze if CoC cumulatively reallocate at least 20 percent of its ARD between FY2016 and FY2021
- Identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance with anti-discrimination policies and requirements to ensure families are not separated and take steps to work directly with those facilities to bring them into compliance
- CoC regularly evaluates projects to ensure those that commit to using a Housing First approach are prioritizing rapid placement and stabilization in permanent housing and are not requiring service participation or preconditions of program participants.