



**SACRAMENTO  
STEPS FORWARD**

Ending Homelessness. Starting Fresh.

**CES New Committee Member Orientation - 1st Session**

Monday, November 30, 2020 || 12:00 PM – 1:00 PM

**[Zoom Meeting](#)**

**Meeting ID:** 580 330 0574

**Passcode:** trHw06

**One tap mobile**

+16699009128,,5803300574#,,,,,0#,,864510# US (San Jose)

**Dial by your location**

+1 669 900 9128 US (San Jose)

**Meeting ID:** 580 330 0574

**Passcode:** 864510

Find your local number **[here](#)**.

<b>1. Welcome &amp; Introductions- Coordinated Entry System (CES) Committee Members &amp; SSF Staff</b>	Presenter: Michele Watts, SSF Chief Planning Officer	12:00 PM (10 minutes)
<b>2. Sacramento CoC Overview- CoC Charter</b>	Presenter: Michele Watts	12:10 PM (20 minutes)
<b>3. CES Basics</b>	Presenter: Michele Watts	12:30 PM (20 minutes)
<b>4. Q&amp;A</b>	Presenter: Michele Watts	12:50 PM (10 minutes)

# CoC Coordinated Entry System Committee Orientation



# Coordinated Entry

“Coordinated Entry is a process to ensure that all people experiencing a housing crisis have fair and equal access and are quickly identified, assessed for, referred, and connected to housing and assistance based on their strengths and needs.”\*

\*<https://www.hudexchange.info/resources/.../Coordinated-Entry-and-HMIS-FAQs.pdf>

# HUD Mandate & Local Goal

HUD requires that the projects it funds use a coordinated entry system that includes

- Common/standard assessment of severity of service need
- Prioritization for referral based on the severity of service need
- Matching with appropriate housing and services

## Local Goal

- 2007 10-Year Plan to End Chronic Homelessness called for a “central intake”
- CES Committee meeting since 2012
- Locally selected common assessment launched in January, widespread use of the assessment throughout community
- CoC Board investing in system evaluation and redesign, 2019-now
- 



# CES Participants & Roles

Sacramento Steps Forward- CES Operator

HUD CoC Providers- Recipients of CES Referrals (PSH, RRH, TH)

Homeless Service Providers- Assessors (Outreach, Shelter, Day Center, Providers of Services & Housing)

CoC Board & CES Committee- CES Oversight (monitor CES, make recommendations for full implementation, expansion, and improvement)



# Coordinated Entry Elements

The Coordinated Entry System has four core elements:

A  
C  
C  
E  
S  
S



A  
S  
S  
E  
S  
S



P  
R  
I  
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R  
I  
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I  
Z  
E

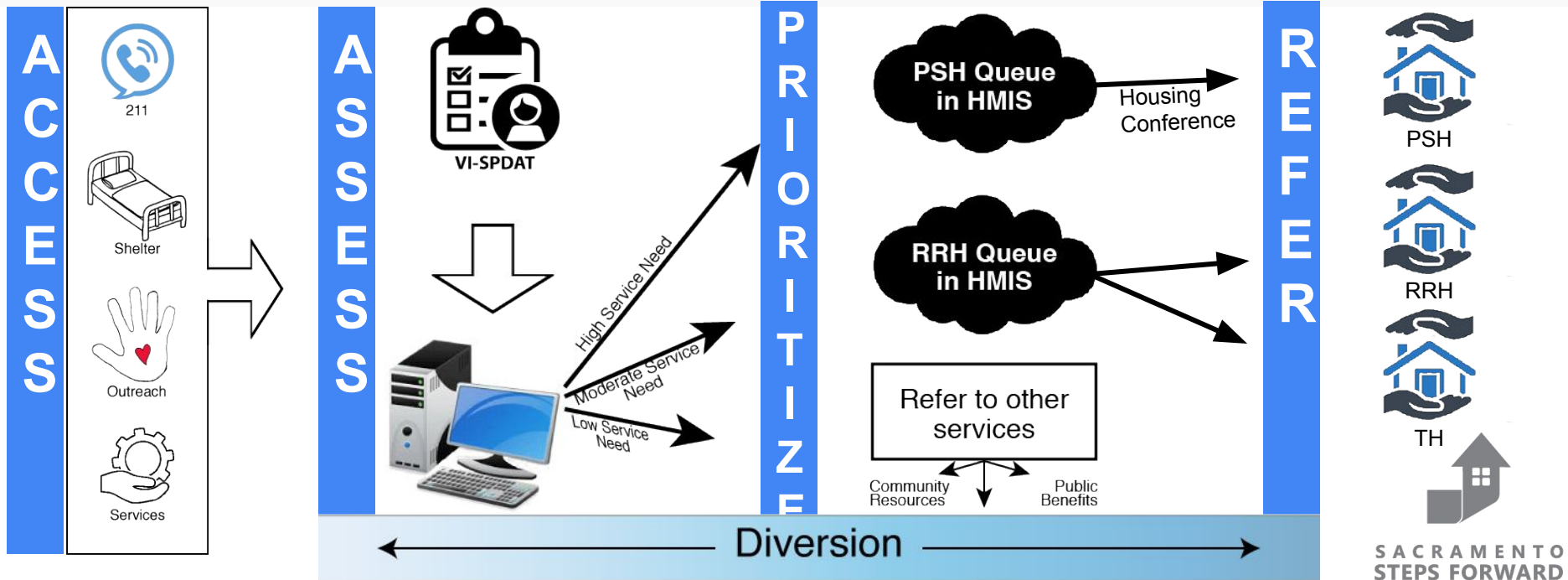


R  
E  
F  
E  
R



# Coordinated Entry Elements

The Coordinated Entry System has four core elements:



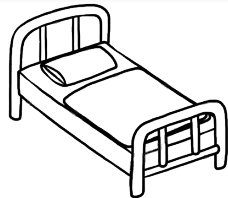
# ACCESS

Clients can enter the Coordinated Entry System through any of the following access points:



211

2-1-1 is a free service that connects callers to appropriate service providers



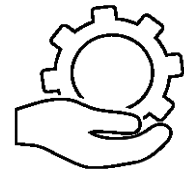
Shelter(s)

Shelter staff can extend VI-SPDAT assessments to persons seeking shelter




Outreach

Outreach Staff extend access to persons unlikely to contact 211 or a physical site.



Services

Service only organizations (SSOs) include Drop-in Centers and mental health agencies 



# ASSESSMENT

Vulnerability Index- Service Prioritization Decision Assistance Tool, “VI-SPDAT”

- Individuals
- Families
- Youth



# PRIORITIZATION

Prioritization differs by project type:

- **Permanent Supportive Housing** projects receive referrals of people with high service need
- **Rapid Rehousing** projects receive referrals of people with moderate service needs
- **Transitional Housing** projects receive referrals of people with moderate housing needs
- Referral to Mainstream Resources (no referral to a housing program) for people with low service needs



# REFERRAL

- Lists of people prioritized by service need are used to identify specific households for referral when vacancies occur.
- Limited SSF CES staff and community partners help locate prioritized households for referral. Ideally, this is an ongoing process so that when the vacancies occur, people are lined up to refer.



# REFERRAL

- SSF and Community partners work to prepare people for referral by completing “document readiness” process.
- Housing/Case Conferencing seeks to match people prioritized for permanent housing to particular projects based on individual strengths and needs.
- Prioritized, document-ready, matched households are referred to the providers with vacancies.



# REFERRAL

## Housing



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# QUESTIONS?

