



**SACRAMENTO
STEPS FORWARD**

Ending Homelessness. Starting Fresh.

System Performance Committee (SPC) Orientation Agenda

Thursday, August 26, 2021 || 9:00 AM – 10:30 AM

Zoom Meeting || **Meeting ID:** 847 5067 0284 || **Passcode:** 938985

One tap mobile: +16699009128,,84750670284#,,, *938985# US (San Jose)

Dial by your location: +1 669 900 9128 US (San Jose)

Agenda Item	Presenter(s):	Time
I. Welcome & Introductions	Lisa Bates & Stefan Heisler (Co-Chairs)	9:00 AM (15 minutes)
II. Continuum of Care (CoC) Board and Committee Basics	Michele Watts, SSF Chief Planning Officer	9:15 AM (15 minutes)
III. SPC roles and responsibilities	Stefan Heisler	9:30 AM (5 minutes)
IV. System Performance Measures (SPMs)	Scott Clark, SSF Systems Performance Analyst	9:35 AM (10 minutes)
V. Gaps Analysis & System Maps	Scott Clark	9:45 AM (20 minutes)
VI. HUD Notice of Funding Opportunity (NOFO) Basics	Michele Watts	10:05 AM (10 minutes)
VII. CoC & SPC Q & A	Lisa Bates & Stefan Heisler (Co-Chairs)	10:15 AM (15 minutes)
Next SPC Meeting: Thursday, September 23 (9:00 AM - 11:00 AM)		

If you have any questions or would like more information about this meeting, contact Scott Clark, Systems Performance Analyst with Sacramento Steps Forward at sclark@sacstepsforward.org.

Recording of SPC Orientation - Chat Available within Recording:

https://us02web.zoom.us/rec/share/9Ffkj7meXAxq_qOd4FX5Ta55IDeqK7Kd1Ba1W9Ce-0a8a1xDNMBX1SuGX5EyA_rN.PmiOwQomlEUfOiOX

Materials Referenced at the Orientation - See Additional Presentations Below:

- Continuum of Care (CoC) Board Overview
<https://sacramentostepsforward.org/coc-program-comp/board/>
- CoC Board & Committee Meetings Information
<https://sacramentostepsforward.org/committees/>
- CoC SPC Meeting Information
<https://sacramentostepsforward.org/committees/#spc>
- CoC Charter:
https://sacramentostepsforward.org/wp-content/uploads/2019/12/3-Governance-Charter-2019_07-29-2019-1.pdf
- Sacramento CoC Gaps Analysis Summary:
<https://sacramentostepsforward.org/wp-content/uploads/2021/05/Sacramento-Gaps-Analysis-2021-Executive-Summary.pdf>
- Sacramento CoC Full Gaps Analysis Report:
<https://sacramentostepsforward.org/wp-content/uploads/2021/05/Sacramento-Gaps-Analysis-2021.pdf>
- Sacramento CoC Infographic:
<https://sacramentostepsforward.org/wp-content/uploads/2021/06/CoC-Infographic-Final-Version.pdf>
- SPC Work Plan
<https://sacramentostepsforward.org/wp-content/uploads/2021/06/SPC-2021-Workplan-June-update-final.pdf>
- SPC Roster
<https://sacramentostepsforward.org/wp-content/uploads/2020/01/SPC-Aug-2021-Roster-2.pdf>

2020 HUD System Performance Measures

Sacramento Continuum of Care



SACRAMENTO
STEPS FORWARD

Overview of HUD System Performance Measures (SPM)

- 7 elements to measure the progress of a community
- HUD-identified specific definitions to ensure measurement is the same across all communities
- Data comes from Point-in-Time (PIT) Count and HMIS (Homeless Management Information System)
- SPMs submitted to HUD annually by HMIS Lead Agency (Sacramento Steps Forward)



How HUD measures (and California will measure) effectiveness

Does the community's homeless response system:

1. Eliminate homelessness

SPM 3: Number of persons experiencing homelessness

2. Reduce the number of people becoming homeless

SPM 2: Returns to homelessness

SPM 5: First time homelessness

3. Help people become quickly and stably housed

SPM 1: Length of time homeless

SPM 4: Employment and income growth

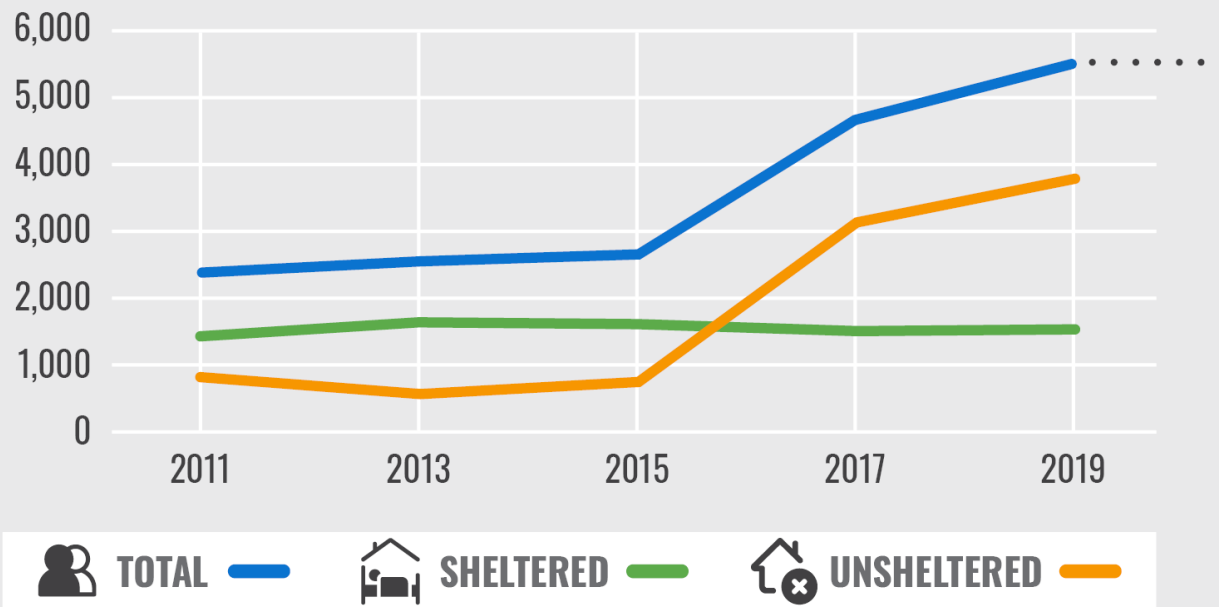
SPM 7: Successful placement and retention of housing



How is Sacramento's system doing?

Eliminate homelessness

- SPM 4: Number of homeless persons



Homelessness increased **19%** between the 2017 and 2019 Point in Time Counts, driven largely by unsheltered homelessness.

How is Sacramento's system doing?

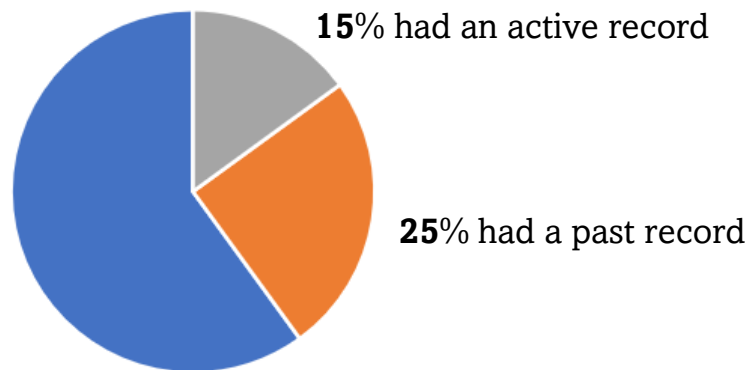
Eliminate homelessness

- Internal metric: Number of homeless persons in HMIS

2021 Encampments Survey

(sample size = 152)

60% of those surveyed had no current or past record in HMIS

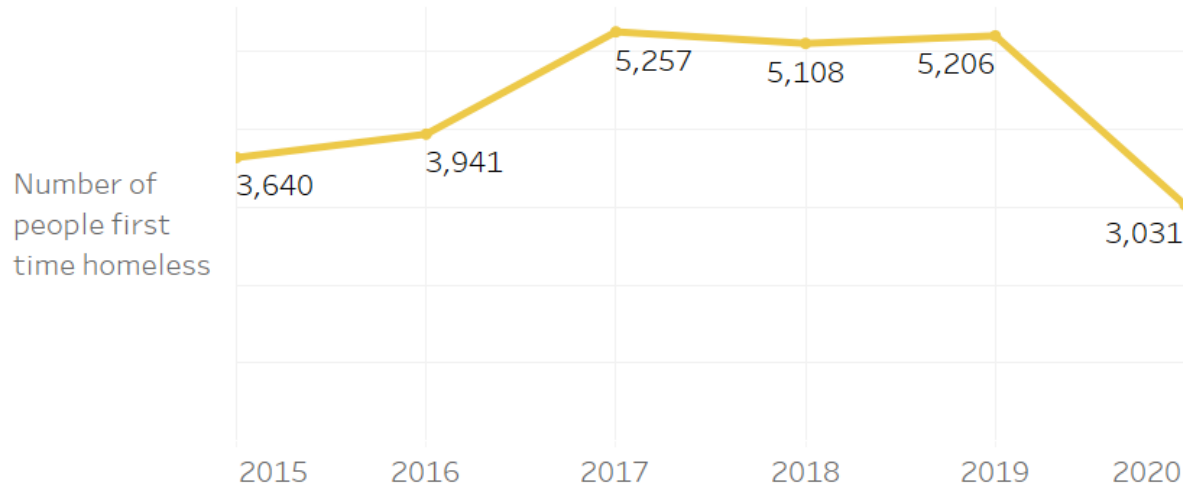


How is Sacramento's system doing?

Reduce the number of people becoming homeless

- SPM 5: First time homelessness

In Sacramento, many people are new to homelessness each year, but in 2020 the number of first time homeless dropped to the lowest level in six years, consistent with national trends.



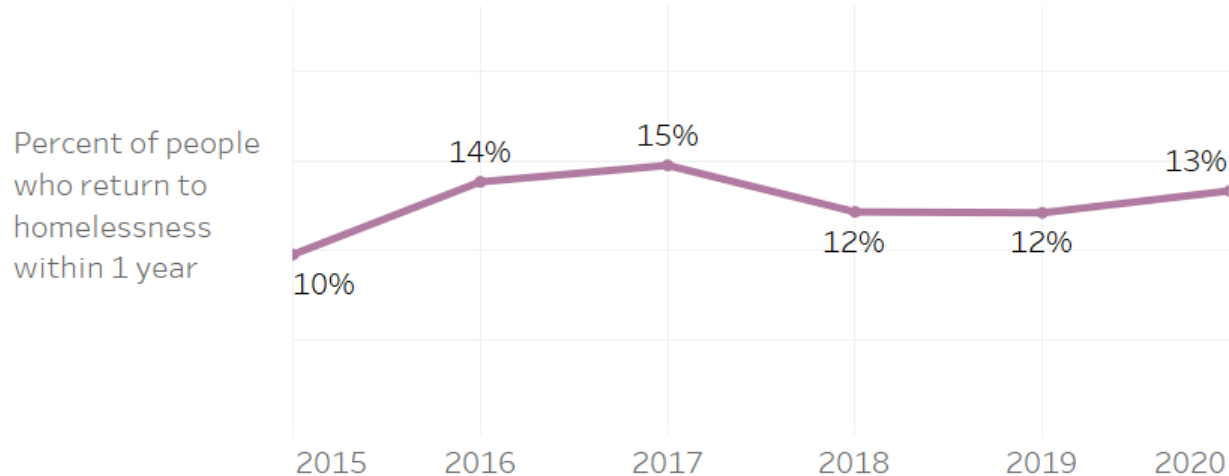
Because HMIS data only represents engaged persons, this drop in 2020 could reflect reduced engagement and services due to COVID, the impact of eviction moratoriums, and/or an overall lack of comprehensive outreach data.

How is Sacramento's system doing?

Reduce the number of people becoming homeless

- SPM 2: Returns to homelessness

The percent of people who exit to permanent destinations but later return to homelessness has remained relatively consistent. Then national 1-year return rate was 14% in 2020.

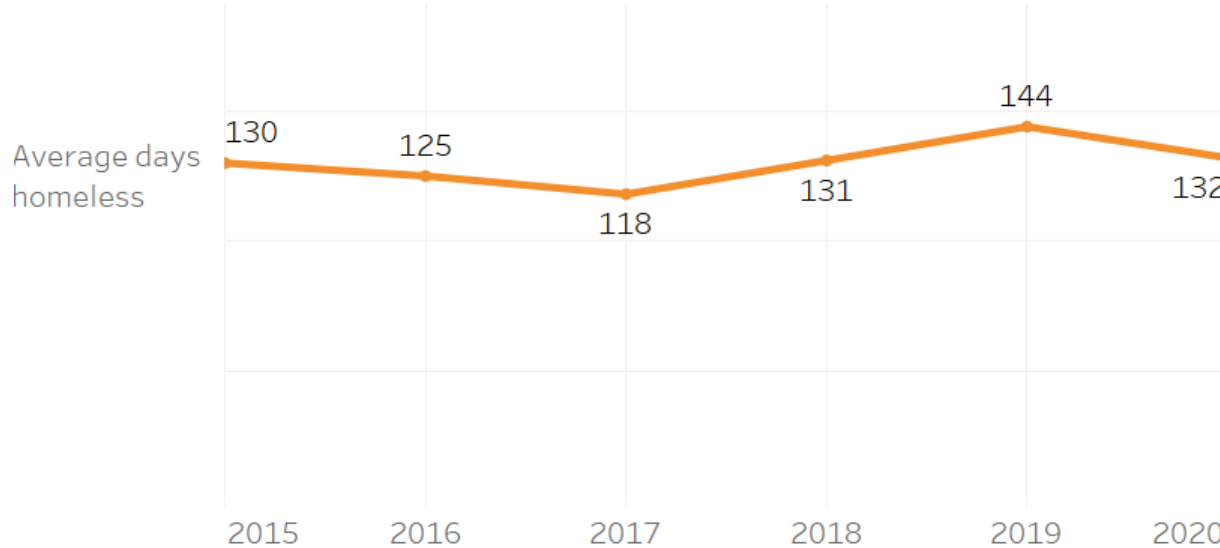


How is Sacramento's System doing?

Help people become quickly & stably housed

- SPM 1: Length of time homeless

The length of time spent in emergency shelter and transitional housing has remained relatively constant and is close to the average for similar sized CoCs* (128 days in 2020).



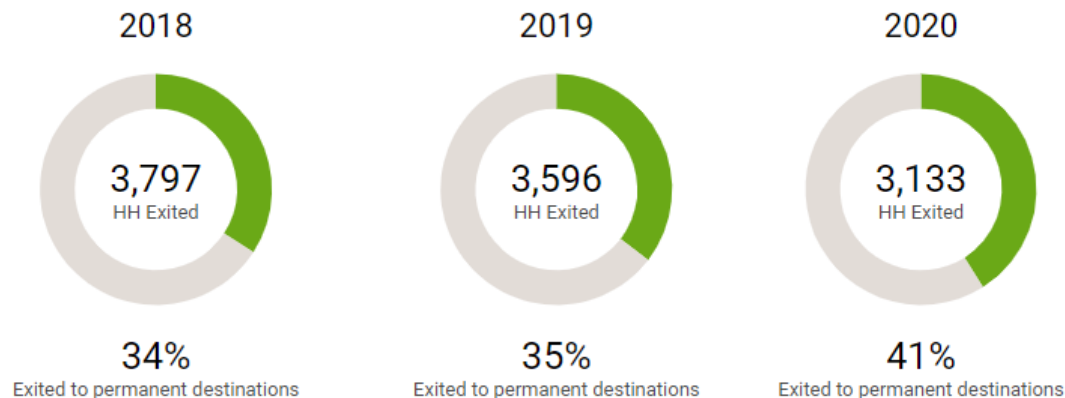
** Major City CoC category, not including Los Angeles or New York City, which are large outliers*

How is Sacramento's System doing?

Help people become quickly & stably housed

- SPM 7: Successful placement and retention of housing

The percent of households who left homelessness for a permanent destination increased in 2020 and is similar to the national rate of 40%.



98% of those who exited to a Permanent Housing program stayed in Permanent Housing, similar to the national rate of 97%.

How is Sacramento's System doing?

Maintaining connection with those experiencing homelessness

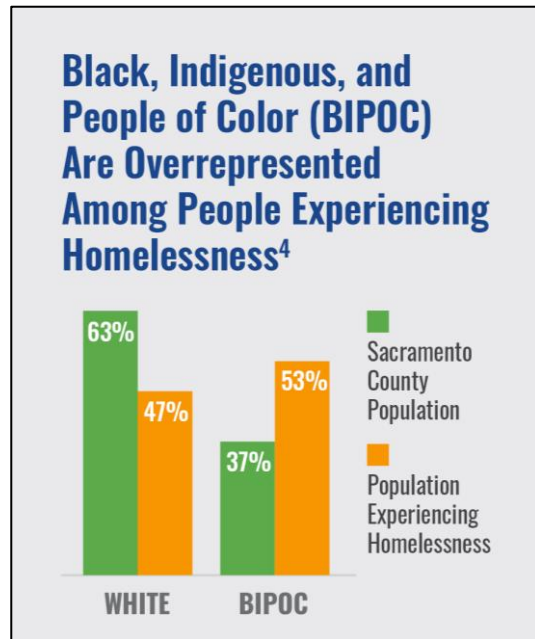
- Data Quality: Exits to known locations

Percent of exits from Street Outreach to a known destination was one of the lowest in the country in 2020



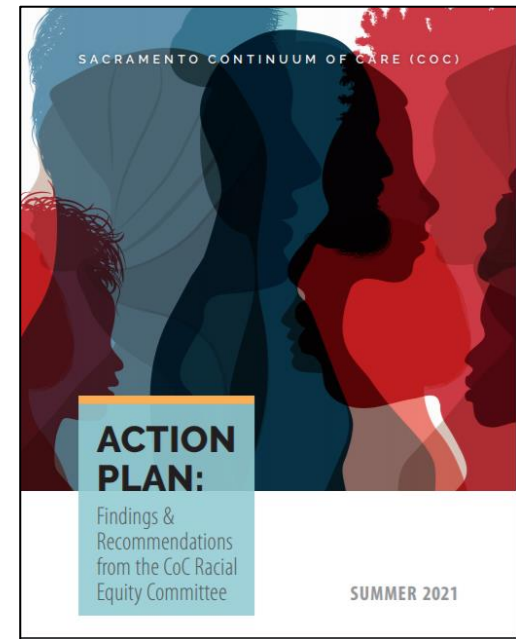
How is Sacramento's System doing?

Equity: Who experiences homelessness

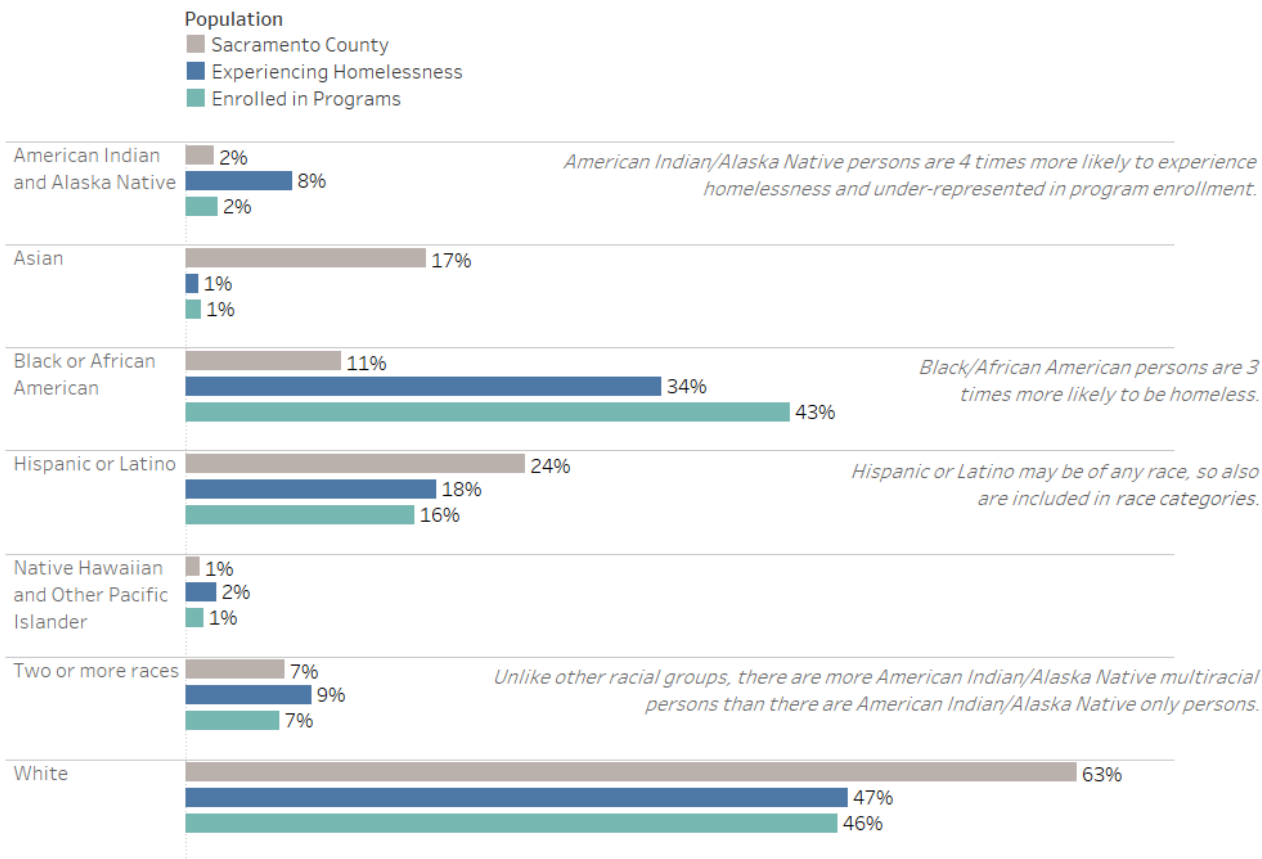


3x more likely to experience homelessness if **Black/African American**

4x more likely to experience homelessness if **American Indian/Alaskan Native**



Proportion of Race/Ethnicity by Population



Sacramento County population from 2019 Census QuickFacts. Population experiencing homelessness from 2019 Point in Time Count (1/31/19). Population enrolled in programs from Sacramento Homelessness Management Information System (1/31/19)

Related Data Resources

- Public Dashboard: <https://sacramentostepsforward.org/public-dashboard/>
- Sacramento SPMs: <https://sacramentostepsforward.org/hud-system-performance-reports/>
- Housing Inventory Count (HIC): <https://sacramentostepsforward.org/2020-coc-housing-inventory-count/>
- PIT Counts: <https://sacramentostepsforward.org/continuum-of-care-point-in-time-pit-count/>
- Plans & Evaluations: <https://sacramentostepsforward.org/coc-program-comp/policies/>
- Racial Equity Data: <https://sacramentostepsforward.org/racial-equity-data/>

2021 Gaps Analysis Overview

Sacramento Continuum of Care



SACRAMENTO
STEPS FORWARD

SACRAMENTO CONTINUUM OF CARE GAPS ANALYSIS:

EXECUTIVE SUMMARY

FEBRUARY 2021



Full report available at:

<https://sacramentostepsforward.org/coc-program-comp/policies/>



SACRAMENTO
STEPS FORWARD

Gaps Analysis Report Structure

- **Executive Summary**
- **7 Overarching Recommendations**
- **Key Takeaways**
- **Next Steps**
- **Detailed Appendices**



Areas of Opportunity



**Improve Coordination
and Align Priorities**



**Increase System
Capacity**



**Explore and Address
Disparities in Program
Outcomes**

- Streamline Access to the Homeless System of Care
- Forge a Cohesive and Coordinated Homeless System of Care



**SACRAMENTO
STEPS FORWARD**

Areas of Opportunity



**Improve Coordination
and Align Priorities**



**Increase System
Capacity**



**Explore and Address
Disparities in Program
Outcomes**

- Stop Homelessness Before it Begins
- Optimize Existing Housing and Shelter Programs
- Address the Gap in Housing and Supportive Services for People Experiencing Homelessness
- Create More Affordable Housing Units



**SACRAMENTO
STEPS FORWARD**

Areas of Opportunity



**Improve Coordination
and Align Priorities**



**Increase System
Capacity**



**Explore and Address
Disparities in Program
Outcomes**

- Increase System Equity

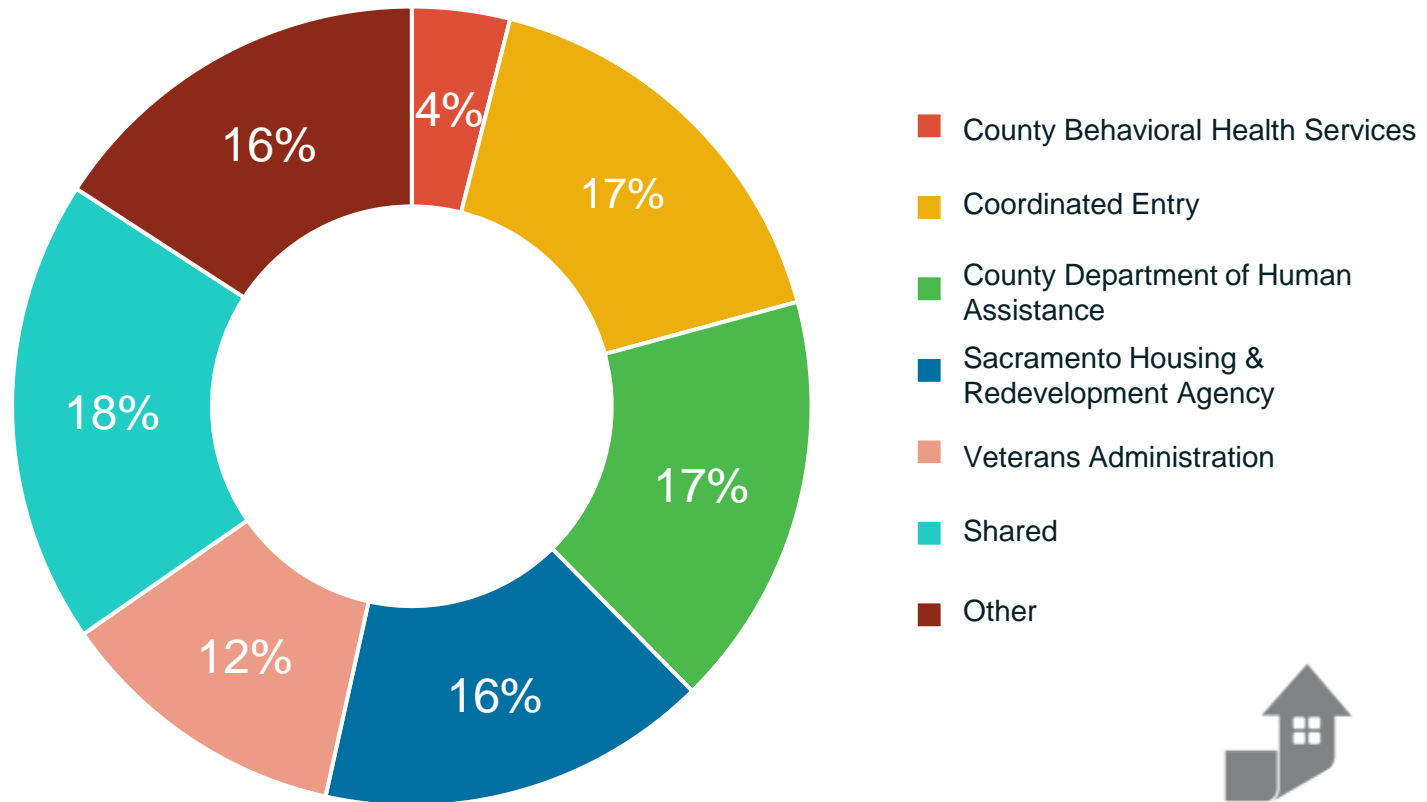


**SACRAMENTO
STEPS FORWARD**

Streamline Access to the Homeless System of Care

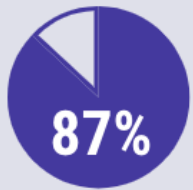
- Resources dedicated to individuals experiencing homelessness are split among **different entities**.

Percentage
of Dedicated
Beds By
Entity (2020)

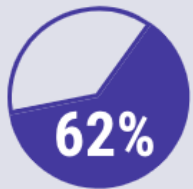


Streamline Access to the Homeless System of Care

- Access to housing and shelter programs typically requires a **referral from another organization.**



**Permanent
Supportive
Housing**



**Rapid
Rehousing**

require a referral from a
specific access point or
set of access points

112 Shelter &
Housing
Programs

60 access
points

No access point
connects to all the
shelter and/or housing
resources in
Sacramento County



**SACRAMENTO
STEPS FORWARD**

Forge a Cohesive and Coordinated Homeless System of Care

- **The lack of standardized data collection and sharing prevent the accurate measurement of system capacity and utilization of resources dedicated to people experiencing homelessness.**
- There are currently over 60 access points utilizing various data systems with limited information sharing across systems.
- Without better data sharing, the ability to track outcomes and monitor for system equity is limited in scope.
- Accountability and transparency are reduced by a lack of coordination, data sharing, and reporting.

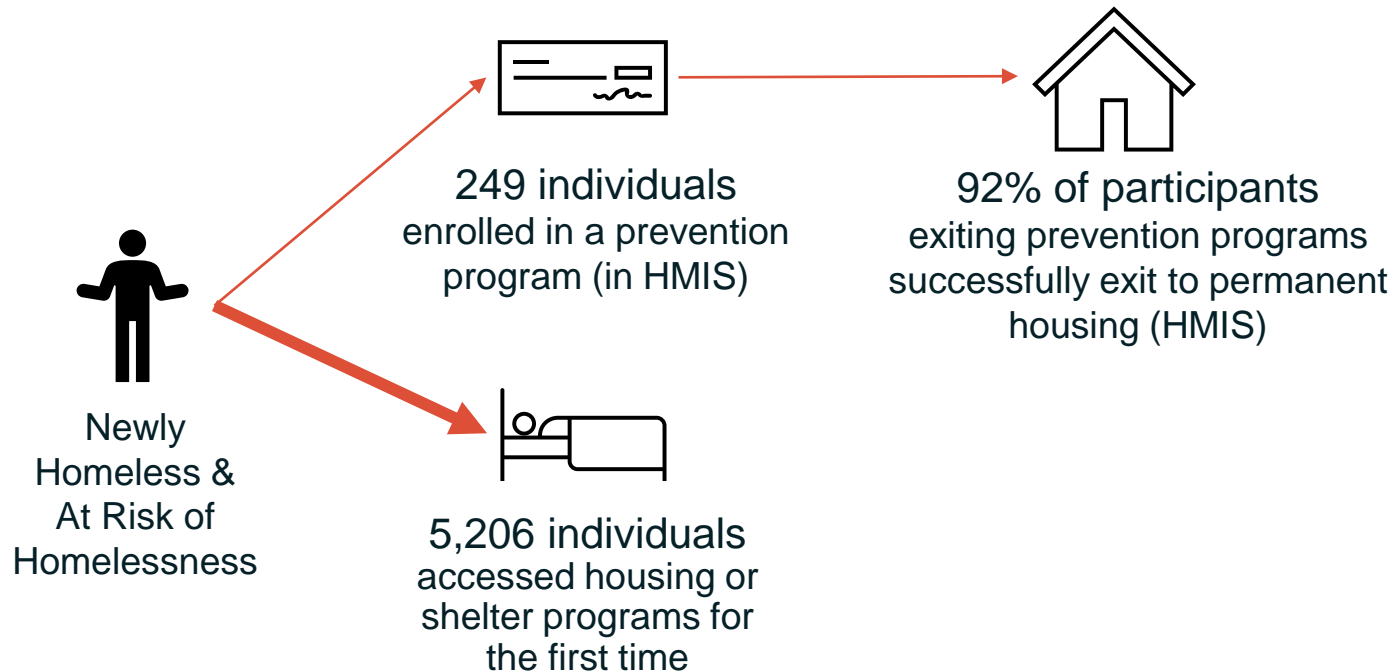


Examples of Data Challenges

Question	Missing Data
<i>How many individuals are trying to access the system of care? Who does or does not get access?</i>	<input type="checkbox"/> Standard collection/reporting on individuals and households requesting, waiting, receiving, and denied services
<i>How is capacity currently being utilized?</i>	<input type="checkbox"/> Track and share beds available, utilization, turnover <input type="checkbox"/> Collect and report each program's expected unspent resources
<i>Where is the system duplicating efforts and resources?</i>	<input type="checkbox"/> Share standardized data across the CoC, Sacramento County, Veterans Administration, SHRA, and local entities.

Stop Homelessness Before it Begins

- Increase **prevention and diversion resources** available to address the estimated need of individuals entering homelessness for the first time each year.



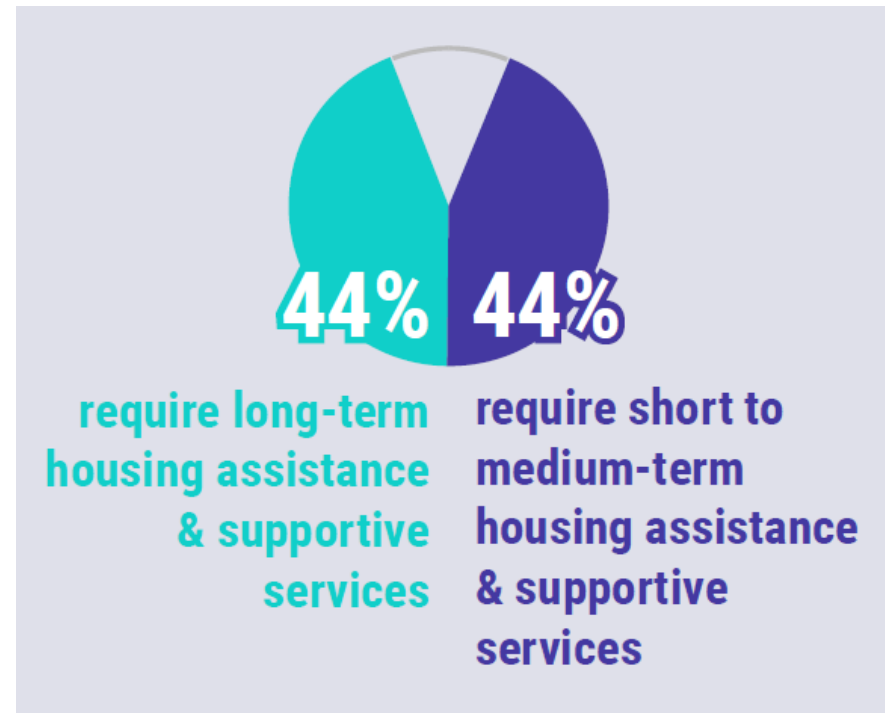
Optimize Existing Housing and Shelter Programs

- Rapid re-housing has highly variable performance whereas permanent supportive housing is consistently high-performing.
- There is wide variation in bed utilization rates for Sacramento's emergency shelter programs.
- A highly competitive rental market and landlord bias against subsidy-holders limit the effectiveness of existing housing programs.



Address the Gap in Housing and Supportive Services

- In the 2019 Point in Time Count, at least **5,570 people in Sacramento** had shelter and housing needs that are not met by the current homeless system of care's capacity.
- **70% of people experiencing homelessness in Sacramento are unsheltered** and current emergency shelter capacity is insufficient to meet that need.



Create More Affordable Housing Units

- **Rental housing vacancies have declined** over the past decade resulting in a highly competitive rental market that creates additional barriers for low-income tenants to obtaining market-rate housing.

2.5% rental vacancy rate

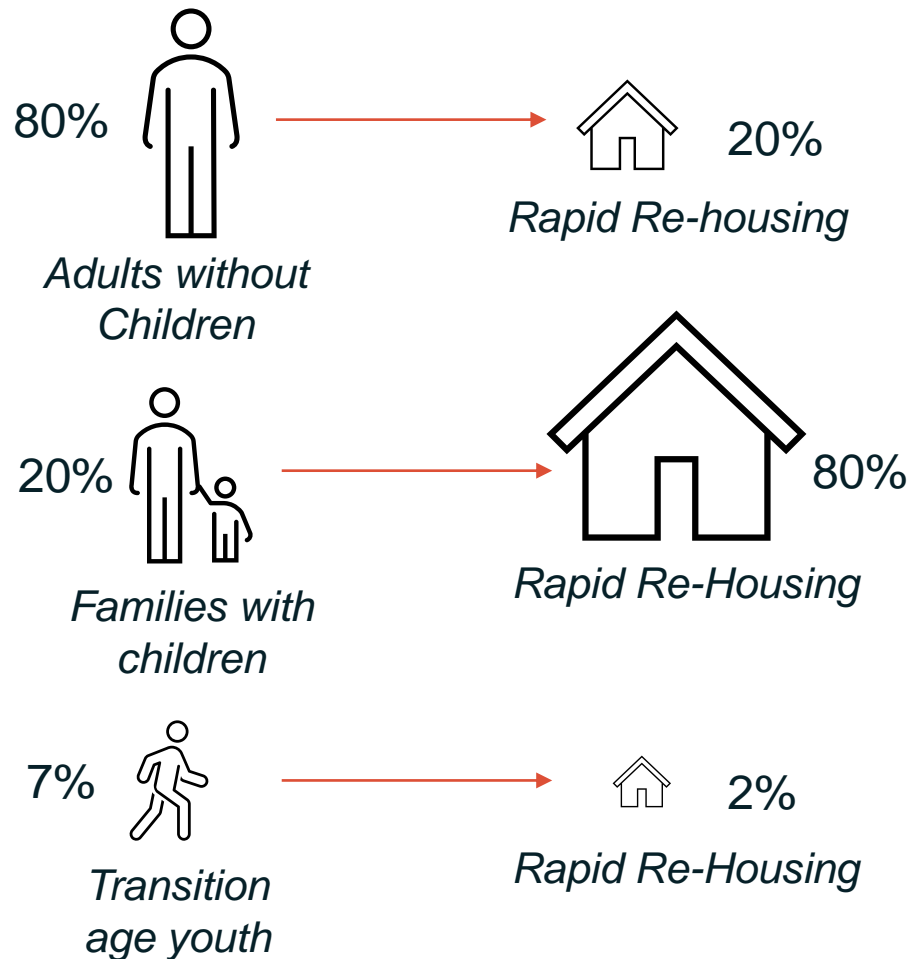
- There are **too few dedicated affordable housing units** to meet community need, contributing to high numbers of individuals at risk of and experiencing homelessness.

Example: 15,000 households on waiting list for one location with 60 units



Increase System Equity

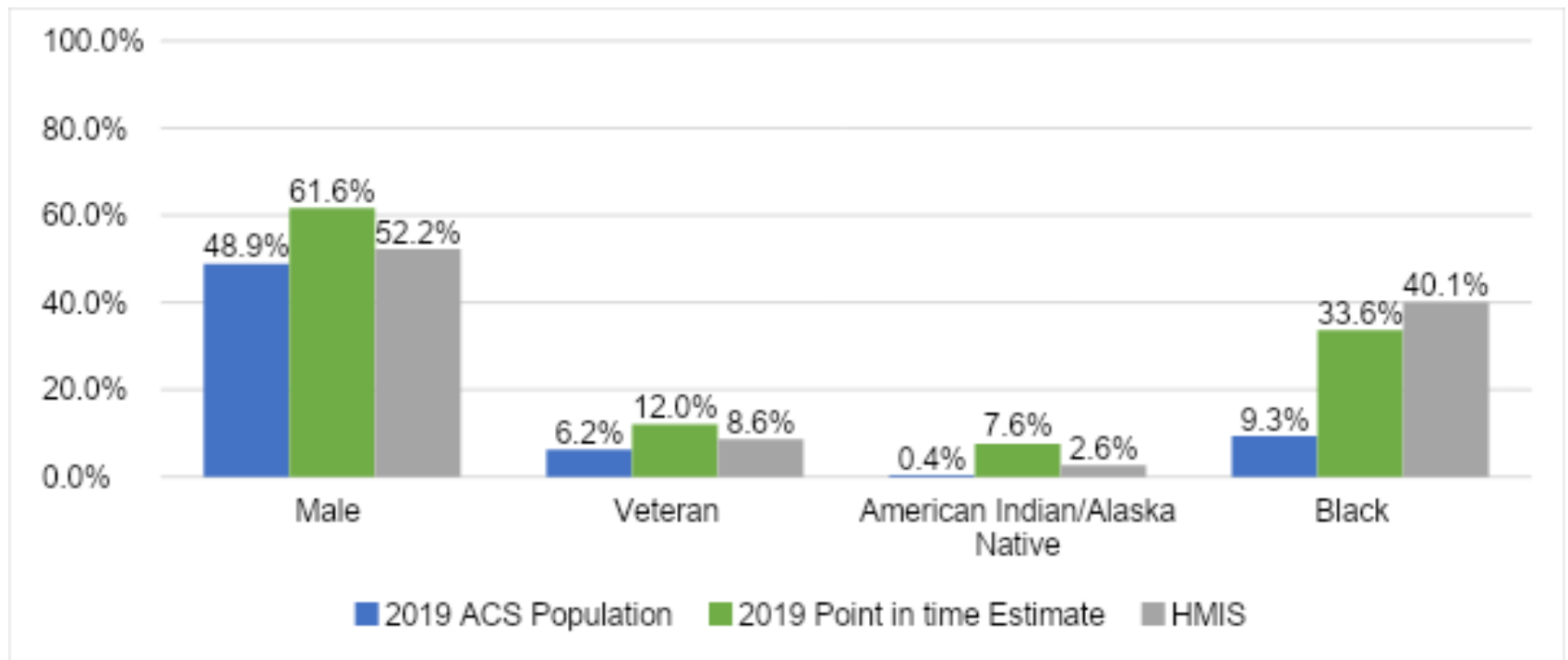
- Inequitable housing outcomes and systematic disparities in bed dedication and resources highlight **missed opportunities** for household types.



Increase System Equity

- **Veterans, American Indian and Alaska Native persons, males, and transition age youth (TAY)** are underrepresented in enrollments in HMIS as compared to the PIT.

Comparison of 2019 Census (ACS) Data, 2019 PIT Count, and HMIS enrollment between July 1, 2018 and July 1, 2020



Key Takeaways from Homebase

There are too few **prevention and diversion** resources available to meet current need.

Access to housing and shelter programs is complicated, creating barriers for individuals experiencing homelessness.

There is need for additional **capacity** in permanent supportive housing, rapid re-housing, and emergency shelter.



Key Takeaways from Homebase

Too few dedicated **affordable housing** units are being created to meet community need.

Disparities in access, housing outcomes, and resource dedication by sub-population point to missed opportunities for household types and racial groups.

The lack of **standardized data collection and/or sharing** creates gaps in understanding and capacity for planning.



CoC Response Includes

- Rapid Access Problem Solving (RAPS) pilot includes access and diversion initiatives
- Outreach standards in development
- County multi-disciplinary outreach team pilot underway
- 7 new permanent housing projects in development
- Shelter performance reports in development
- Expanded community discussions
- Established Racial Equity Committee



2021 Community Discussions

Community Identified Areas of Opportunity

Foster collaboration through more involvement from people with lived experience and organizations not on the CoC Board

Foster collaboration by convening funders & policymakers

Improve existing processes including access/navigation, Coordinated Entry, HMIS

Strategic planning for leverage, to ensure best use of funds, to build coordination and to develop a singular message



Thank you!

Scott Clark
Sacramento Steps Forward
sclark@sacstepsforward.org



SACRAMENTO
STEPS FORWARD

FY2021 HUD CoC Program NOFO

Released: August 18, 2021

Due: November 16, 2021

\$26,381,539 ARD

\$1,319,077 Bonus

\$1,498,148 DV Bonus

\$791,446 Planning Grant

FY2021 HUD CoC Program NOFO- Consolidated Application Components

- Project Applications & Priority List
 - Renewal Projects
 - New Projects for PSH, RRH, TH-RRH, CES
 - Planning Grant
- CoC Application (community narrative)



CoC NOFO & CoC Committees

- Project Applications & Priority List- Project Review Committee Review & Rank
- CoC Application- System Performance Committee, Coordinated Entry Committee, Racial Equity Committee, CoC Board members

