



SACRAMENTO STEPS FORWARD

Ending Homelessness. Starting Fresh.

Coordinated Entry Committee Meeting

Thursday, October 8th, 2:30-4 p.m.

Zoom

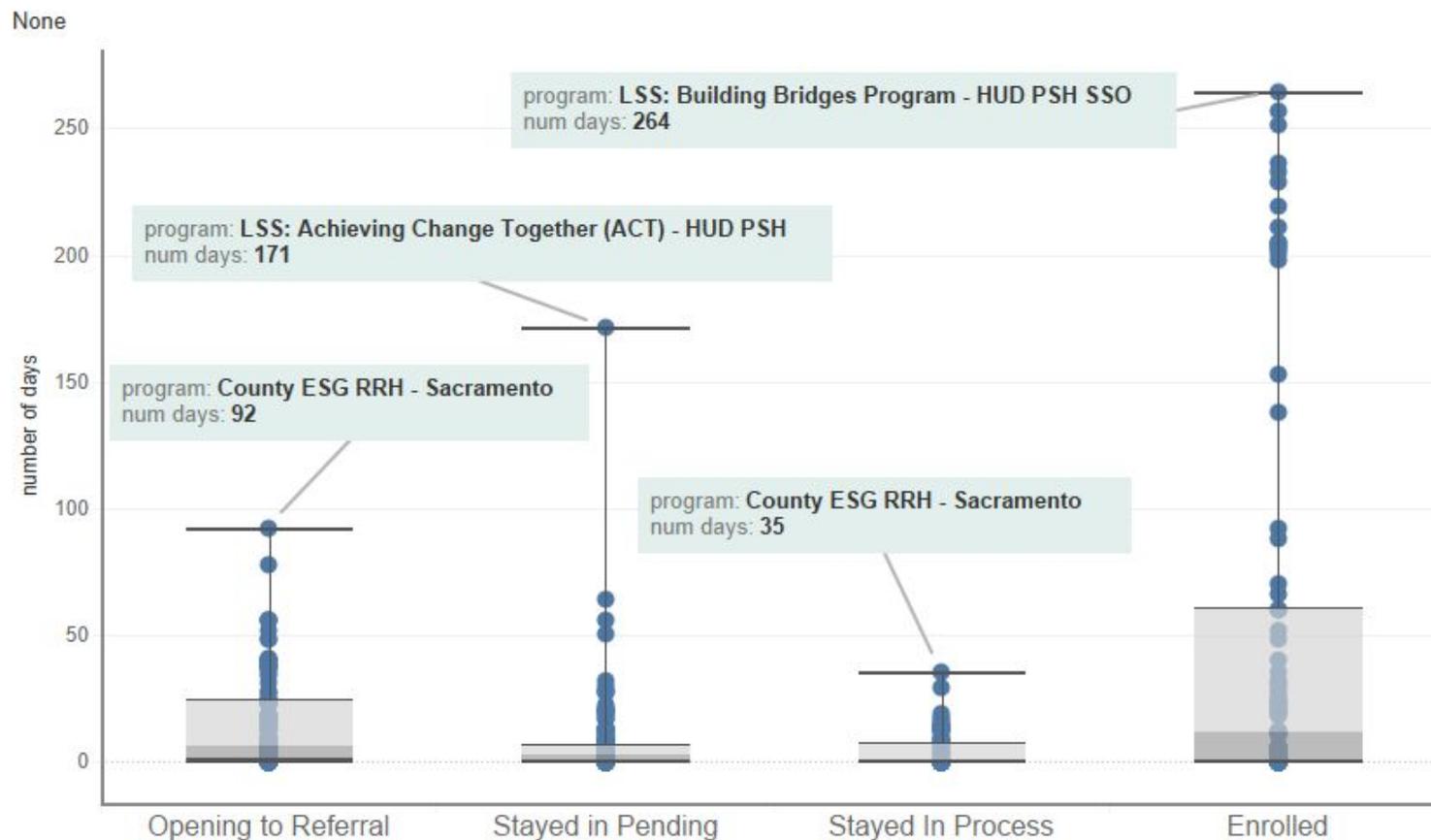
<https://us02web.zoom.us/j/85139063012>

Agenda Item	Presenter	Time	Item Type
1. Welcome and Introductions	Co-Chair: John and Jenna	2:35 PM (5 min)	Informational
2. Life Cycle of a CE Referral (dashboard preview)	Peter Bell	2:40 PM (15 mins)	Informational
3. CE Evaluation Update/Initial Findings Focus Groups	Homebase	2:55 PM (5 mins)	Informational
4. CE Evaluation Framework	Homebase	3:00 PM (20 mins)	Presentation and Discussion
5. System Staffing and Problem-Solving Access Points Proposal	Peter Bell & Michele Watts	3:20 PM (30 mins)	Presentation and Discussion [ACTION]
6. Next Steps a. November: CE Prioritization	Co-Chair: John and Jenna	3:50 PM	

Coordinated Entry Life-Cycle View (Jan to Sep 2020)



How long does it take for referrals in different phases of CES



*currently, it is possible to enroll without a referral, and it is possible to create a referral without an initial opening

Proposed Coordinated Entry Evaluation Framework

Overview

Per HUD Regulations and for the purposes of continuous improvement, Sacramento Steps Forwarded has requested an evaluation of its existing Coordinated Entry system.

This evaluation is intended to set a baseline for future annual evaluations and includes the following:

- a review of compliance with HUD requirements,
- interviews with community partners,
- focus groups with recently housed and unhoused individuals and families, and
- analysis of HMIS Data.

Below are the proposed questions intended for analysis through the Coordinated Entry Evaluation.

Outline

a) Introduction and Overview of Sacramento CES

b) Access

- I. Compliance with HUD requirements
- II. Are all persons afforded fair and equal access to **CE services** regardless of their household composition (single adults vs households with children vs unaccompanied youth), age, gender, sexual orientation, race, ethnicity, veteran status, and disability status?¹
- III. What are the barriers to access as identified by stakeholder interviews and focus groups?

c) Assessment/Prioritization

- I. Compliance with HUD requirements
- II. Are the tools and protocols developed to support assessment serving their intended purpose, or could they be improved?
- III. How long does it take a participant to be assessed, if appropriate and necessary, after they are first encountered or engaged?

d) Referrals/Housing Placement

- I. Compliance with HUD requirements
- II. Are all persons afforded fair and equal access to **CE referrals** regardless of their household composition (single adults vs households with children vs unaccompanied youth), age, gender, sexual orientation, race, ethnicity, veteran status, and disability status?
- III. Are all persons afforded fair and equal access to **housing programs** regardless of their household composition (single adults vs households with children vs unaccompanied youth), age, gender, sexual orientation, race, ethnicity, veteran status, and disability status?
- IV. When referred, how often are participants enrolled in housing programs? What are the barriers to successful referral and placement?
- V. What is the length of time from referral to program enrollment? From enrollment to move-in?
- VI. How do outcomes for clients referred to permanent supportive housing through CE compare to those enrolled in permanent supportive housing outside of CE?

e) Conclusion/Recommendations

¹ This involves comparing data on characteristics/experiences of those assessed vs the ACS poverty population and those counted in the PIT Count.

Coordinated Entry Evaluation

Timeline

- **August 2020-December 2020**
- **August:** Finish reviewing HUD requirements and gaps, identify method for engaging individuals with lived experience, identify additional stakeholders to interview, begin coordinating engagement, identify metrics of interest for CE Evaluation
- **September:** Engage individuals with lived experience for feedback, interview stakeholders not previously interviewed, submit data request to SSF, share draft framework with SSF/CE Committee
- **October:** Analyze data, summarize results of interviews, begin drafting
- **November:** First draft, gather feedback from CE Committee
- **December:** Final draft and presentation, public-facing version

Data Collection Process

- October – January 2019/2020: Qualitative interviews with SSF Staff and CoC Board, including members of Coordinated Entry Committee
- February – September 2020: Develop systems mapping work products, including Coordinated Entry Visual Map
- August – October 2020: Qualitative interviews with providers and lived experience focus groups

Coordinated Entry Evaluation Framework

- Which of the included questions resonate with you/are of most interest?
- Are there any questions that are not included that you expected to be?
- Which questions do you believe would benefit from more frequent (as opposed to annual) analysis/review?

To provide additional feedback...

- Homebase: sacramento@homebaseccc.org
- Peter Bell, CES Manager: pbell@sacstepsforward.org