Combined CES Committee and CES Evaluation Committee Meeting

Thursday, June 4th, 2020 from 3-4:30 PM

Zoom Meeting Information:
Video Link: https://homebaseccc.zoom.us/j/5225234898
Meeting ID: 522 523 4898

I. Welcome & Introductions: John Foley, Chair		
II. New Business:		
A. Information Item: COVID-19 Shelter Program Update	**Presenter(s):** SSF	**Time:** 10 minutes
B. Information Item: HUD Waiver Process	**Presenter(s):** SSF	**Time:** 10 minutes
C. Discussion/Feedback Item: Review and provide feedback to [Draft] CE Visual Map	**Presenter(s):** Meadow Robinson Colin Sorensen, and Maddie Nation, Homebase	**Time:** 60 minutes
D. Review Community Queue Dashboard Report	**Presenters:** Hamid Bashiri & Joe Concannon	**Time:** 10 minutes
III. Review of new agenda items for next meeting		
IV. Announcements		

V. Meeting Adjourned

For questions about accessibility or to request accommodations please contact Alexa Jenkins at ajenkins@sacstepsforward.org or 916-577-9769. Two weeks advance notice will allow us to provide seamless access.

Sacramento Coordinated Entry Visual Map Methodology & Kumu Guide

Overview of Methodology

In order to visualize the relationships between different organizations and the Sacramento Coordinated Entry System, Homebase and SSF have created a "Coordinated Entry Visual Map" based on information collected through HMIS, qualitative interviews, and over 100 project-specific surveys. The Coordinated Entry Visual Map is one of four Visual Maps that will be created using the CESH funding and one of four systems mapping work products (other systems mapping work products include the Eligibility Matrix, Tableau Movement Dashboards, and HMIS Client-Flow Case Studies.

Definitions

Using a variety of data sources, Homebase categorized agencies/programs into the following components of the Coordinated Entry system. Categories are shaded with their corresponding colors found on the visual map.

- **Initial Points of Contact:** Agencies that make contact with individuals experiencing homelessness and refer them to a Coordinated Entry Access Point for a VI-SPDAT.
  - o *Information about the Initial Points of Contact was collected from project-specific surveys with each HMIS-participating providers.*

- **Coordinated Entry Access Points:** Agencies that administer the VI-SPDAT in-house or otherwise connect individuals experiencing homelessness to the VI-SPDAT (e.g., SSF Navigators perform on-site visits and administer the VI-SPDAT). *Note: Some Initial Points of Contact are also CE Access points; these are denoted with multi-colored bubbles on the map.*
  - o *Information about Coordinated Entry Access Points was collected from project-specific surveys and HMIS.*

- **Coordinated Entry Process:** The Coordinated Entry process occurs internally at SSF after an individual has received the VI-SPDAT. This includes the By-Name List, Community Queue, and HOT List.
  - o *Information about the Coordinated Entry Process was collected via qualitative interview with SSF staff.*

- **Other Case Conferencing Process:** The Coordinated Entry Process connects to the

two case conferencing processes for special populations, specifically Veterans and TAY.

- o *Information about Housing Resources was collected via qualitative interview with SSF Staff and project-specific surveys.*

- **Housing Resources (PSH)/Housing Resources (RRH)/Housing Resources (TH):** After moving through the Coordinated Entry Process, individuals can be connected to a variety of housing resources, specifically permanent supportive housing (PSH), rapid re-housing (RRH), or Transitional Housing (TH).
  - o *Information about Housing Resources was collected via qualitative interview with SSF Staff and project-specific surveys.*

Limitations to the Visual Map

The Coordinated Entry Visual Map was a result of a qualitative research process. Collecting information about informal and formal referral processes can be difficult in the context of community-wide surveys with non-standardized definitions (e.g., referral). Some agencies may have interpreted key definitions in different ways or otherwise misreported an individual project's referral partnerships or participation in Coordinated Entry. As much as possible, Homebase contacted providers about any potential corrections; however, there may still be cases where information on the map differs slightly from current operations.

Using the Map

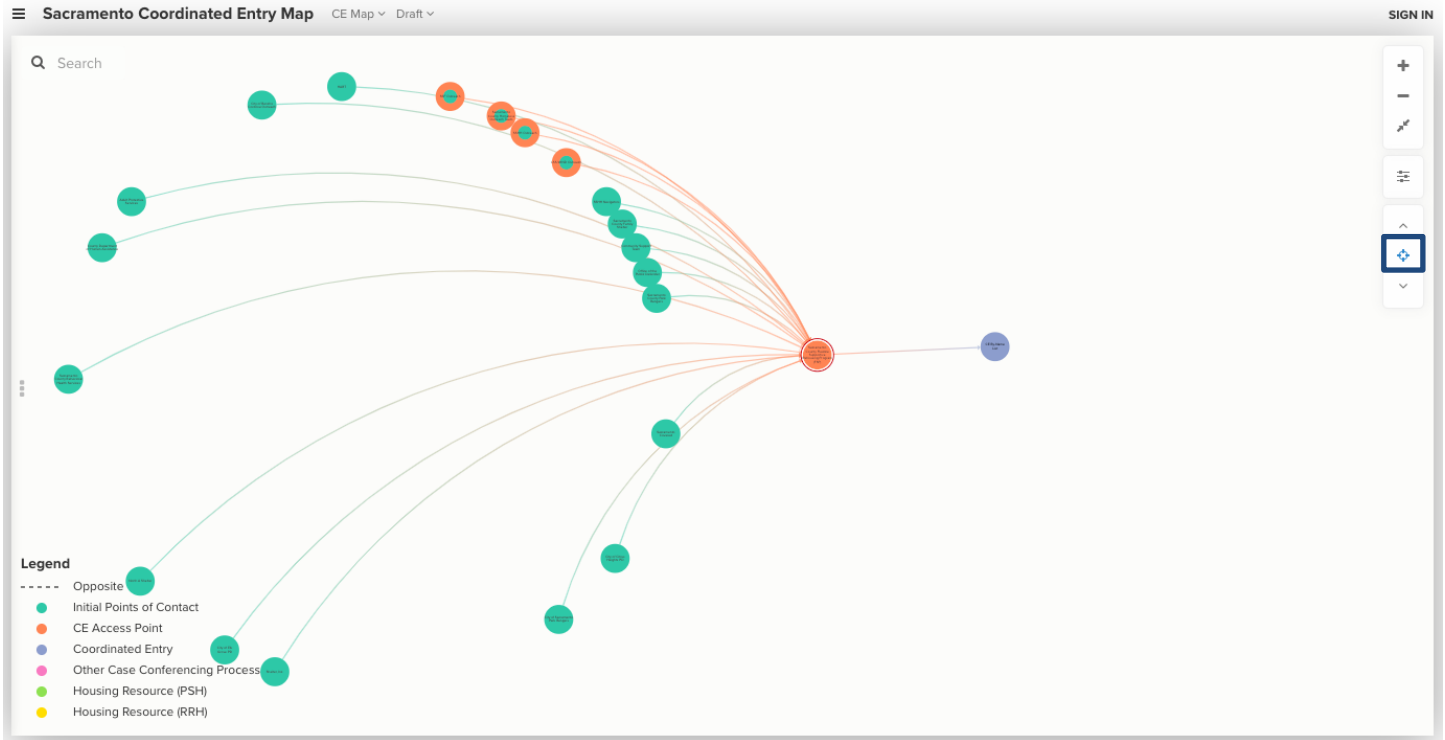1. Go to https://tinyurl.com/ya98zdpd. You will see the map below.
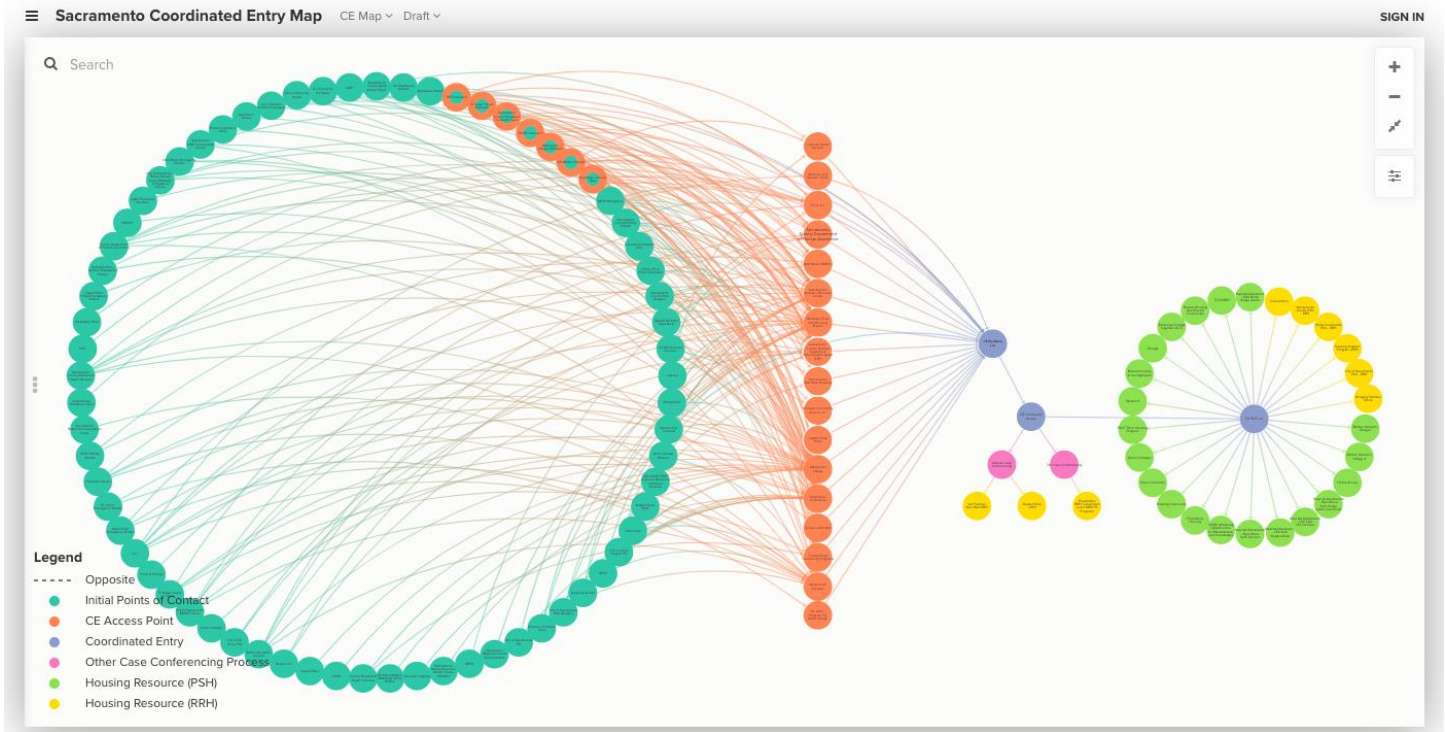
2. Use the +/- buttons in the top right to zoom in/out. Us the ⤢ button to re-center the map.
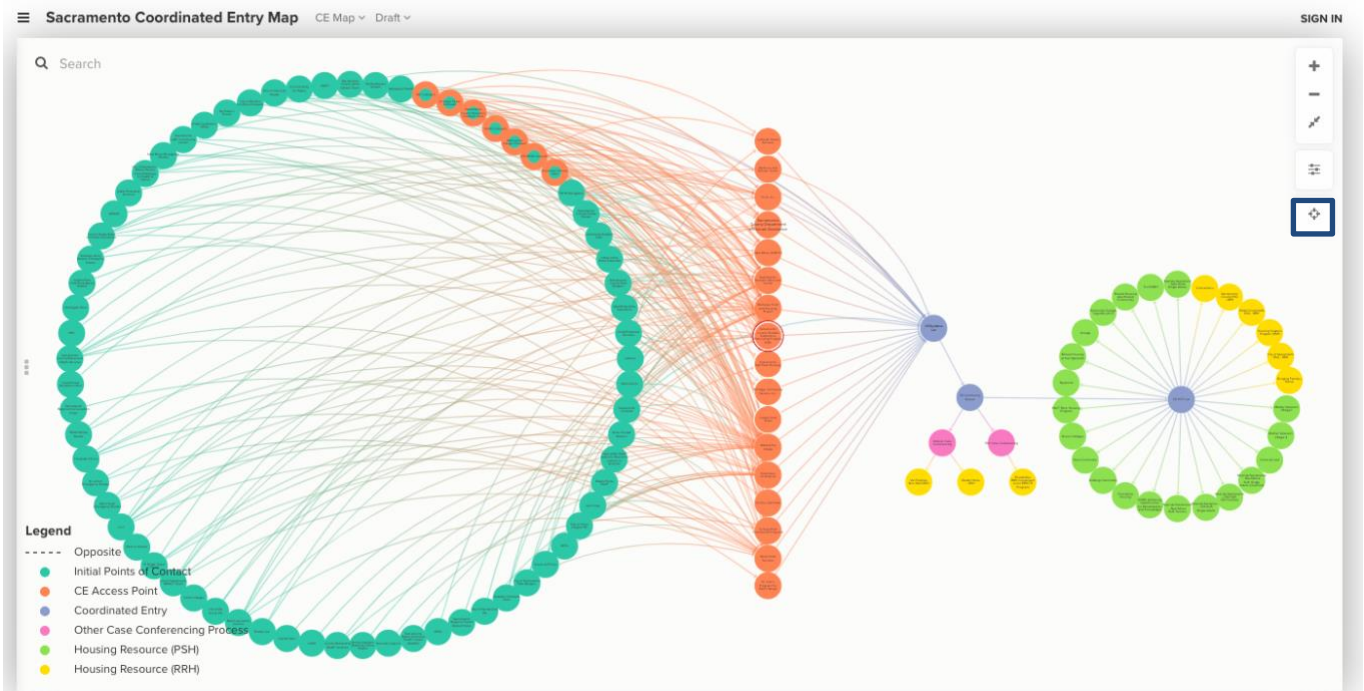

3. Use the search feature in the top right corner to go to a specific agency/program.

4. Click on any bubble and then the ✛ button to focus specifically on that bubble and its various connections (both incoming and outgoing).
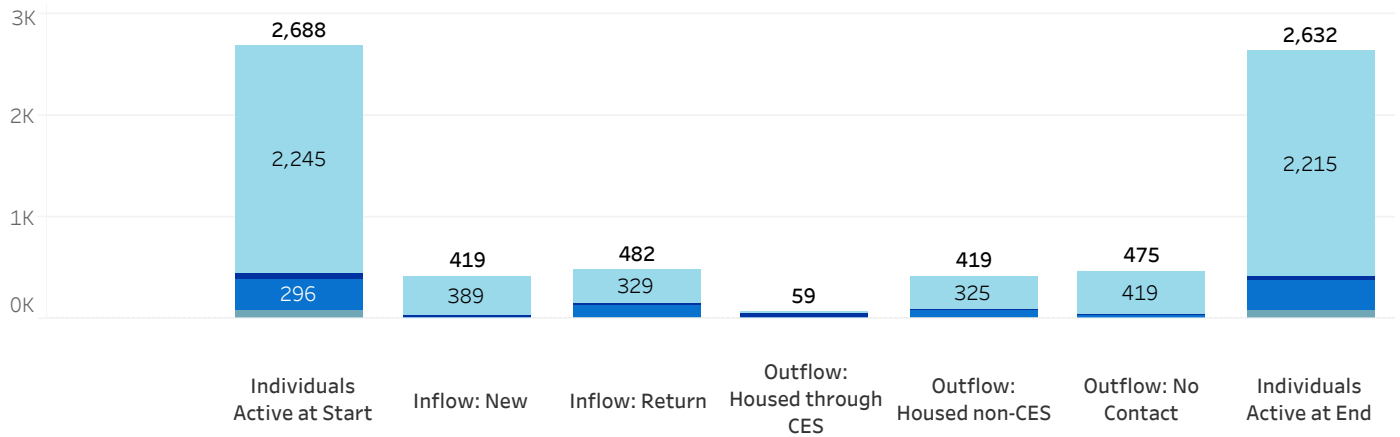

5. Click the ✛ button again to toggle back to the original map.

Community Queue Activity (All household types)

Quarter (January 1, 2020 - March 31, 2020)

	Individuals Active at Start	Inflow: New	Inflow: Return	Outflow: Housed through CES	Outflow: Housed non-CES	Outflow: No Contact	Individuals Active at End
(No CES Referral)	2,245	389	329	0	325	419	2,215
Permanent Supporti..	67	6	26	36	14	8	41
Rapid Re-housing	296	19	107	23	68	42	288
Transitional Housing	80	5	20	0	12	6	88
Grand Total	2,688	419	482	59	419	475	2,632

Year to Date (January 1, 2020 - March 31, 2020)
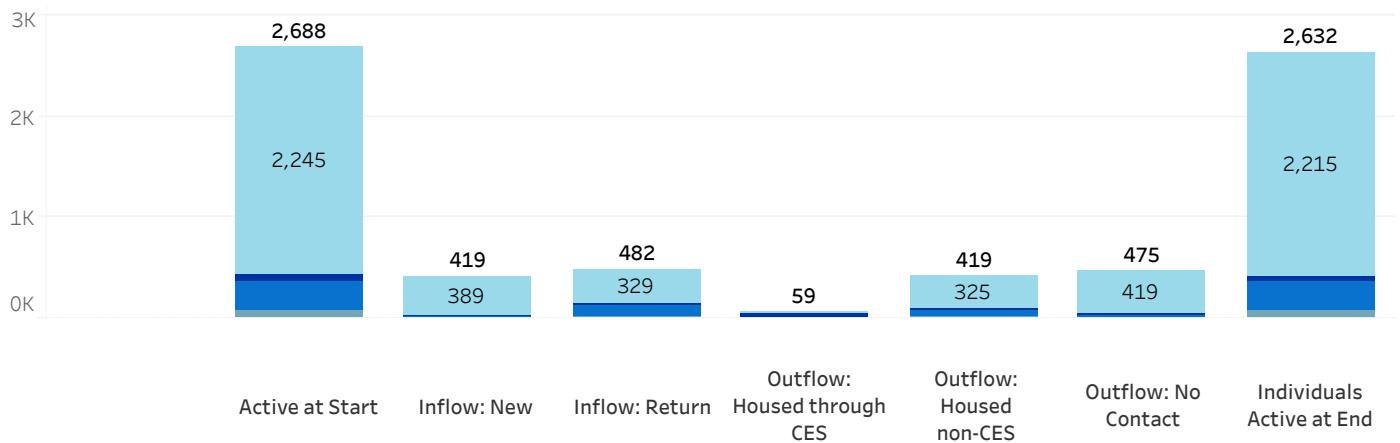
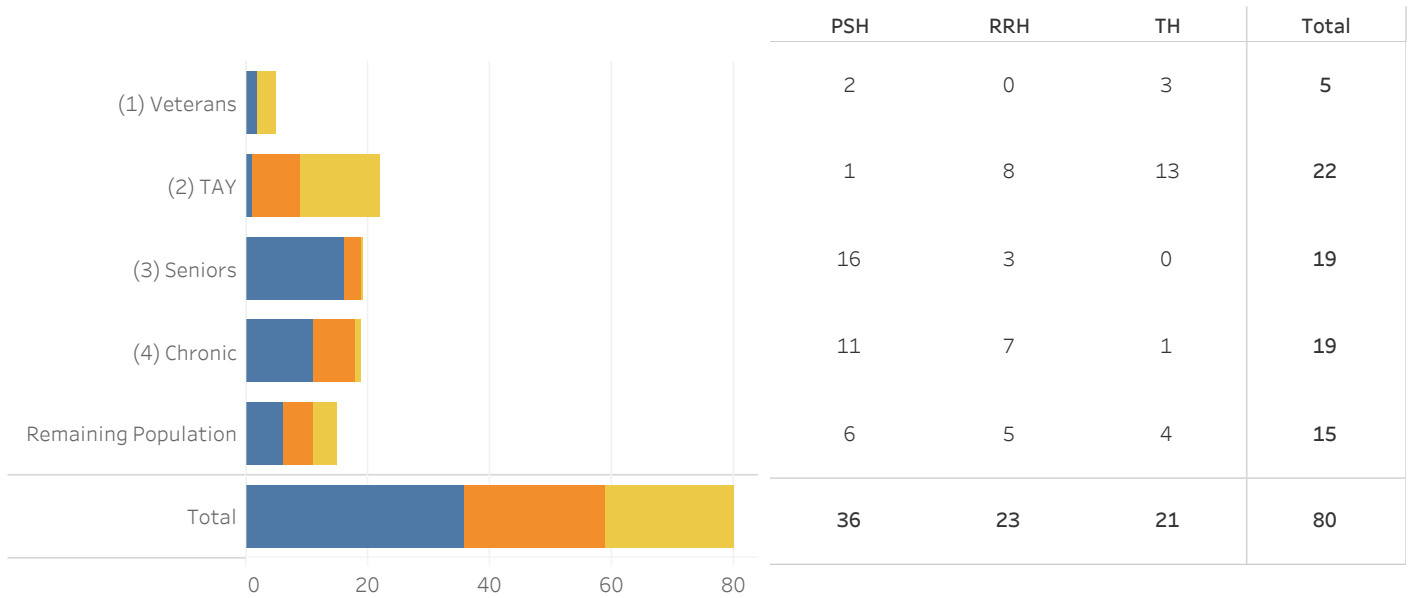|	Active at Start	Inflow: New	Inflow: Return	Outflow: Housed through CES	Outflow: Housed non-CES	Outflow: No Contact	Individuals Active at End
(No CES Referral)	2,245	389	329	0	325	419	2,215
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CES Referral Program Category:

- (No CES Referral)
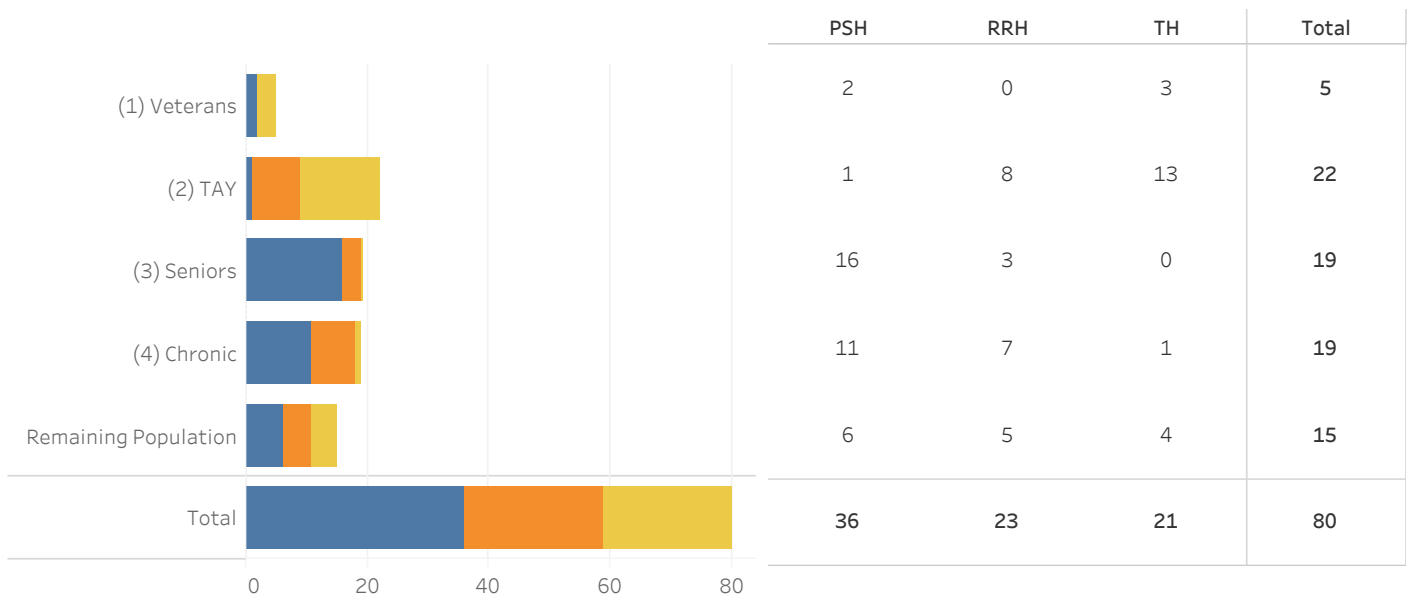- Permanent Supportive Housing
- Rapid Re-housing
- Transitional Housing

SACRAMENTO STEPS FORWARD

Updated 2020-06-01

Housed through CES (All household types)

Quarter (January 1, 2020 - March 31, 2020)

	PSH	RRH	TH	Total
(1) Veterans	2	0	3	5
(2) TAY	1	8	13	22
(3) Seniors	16	3	0	19
(4) Chronic	11	7	1	19
Remaining Population	6	5	4	15
Total	36	23	21	80

Year to Date (January 1, 2020 - March 31, 2020)

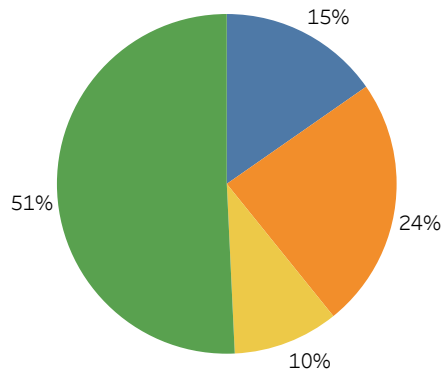|	PSH	RRH	TH	Total
(1) Veterans	2	0	3	5
(2) TAY	1	8	13	22
(3) Seniors	16	3	0	19
(4) Chronic	11	7	1	19
Remaining Population	6	5	4	15
Total	36	23	21	80

Housing Intervention*: ■ PSH ■ RRH ■ TH

* Households enrolled and housed in Transitional Housing programs remain active in the Referral Pool, and therefore are NOT included in outflow. So in the charts above, the PSH and RRH counts total "Outflow: Housed through CES"; TH is completely separate, taken from active persons who entered TH during the time frame.

SACRAMENTO STEPS FORWARD

Housing Outcomes

Quarter (January 1, 2020 - March 31, 2020)

Placed into a Permanent Supportive Housing Program (PSH).	73
Found a rental with the help of a Rapid Rehousing Program (RRH).	114
Placed into a Transitional Housing Program (TH).	48
Assisted Resolution: moved into a rental, living with family or friends.	242
Grand Total	**477**

Year to Date (January 1, 2020 - March 31, 2020)

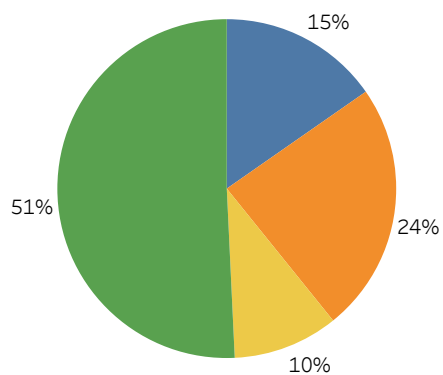|	
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Assisted Resolution: moved into a rental, living with family or friends.	242
Grand Total	**477**

Legend:
- PSH
- RRH
- TH
- Assisted Resolution

SACRAMENTO
STEPS FORWARD

Updated 2020-06-01

Active All household types:
March 2020 (2,632 Clients)

Characteristic

Characteristic	Distinct Count of Active Clients
(1) Veterans	168
(2) TAY	251
(3) Seniors	537
(4) Chronic	454
Remaining Population	1,222

Distinct Count of Active Clients

Gender

Gender	Distinct Count of Active Clients
Null	1
Male	1,208
Female	1,409
Gender Non-Conforming	4
Trans Female	8
Trans Male	2

Distinct Count of Active Clients

Age

Age	Distinct Count of Active Clients
Null	0
62+	245
55-61	395
45-54	596
35-44	580
25-34	542
18-24	265
0-17	9

Distinct Count of Active Clients

SACRAMENTO
STEPS FORWARD

Updated 2020-06-01

Active All household types:
Recommended Housing Intervention

	PSH	RRH	Diversion
(1) Veterans	60	86	19
(2) TAY	94	101	43
(3) Seniors	250	218	52
(4) Chronic	237	165	25
Remaining Population	364	651	160
Grand Total	1,005	1,221	299

Legend: ■ PSH   ■ RRH   ■ Diversion

Active All household types:
Severity of Service Needs

	Severe (14+)	Moderate (7-13)	Mild (0-6)
(1) Veterans	25	102	38
(2) TAY	18	138	82
(3) Seniors	104	313	103
(4) Chronic	106	275	46
Remaining Population	138	739	298
Grand Total	391	1,567	567

Legend: ■ Severe (14+)   ■ Moderate (7-13)   ■ Mild (0-6)

Waiting for Referral vs. Enrolled in a Program (2,632 Clients)

11
0%

2,602
99%

Legend:
■ Enrolled in RRH
■ Enrolled in TH
■ Waiting for a Program Referral

SACRAMENTO
STEPS FORWARD

Updated 2020-06-01

Community Queue Activity (All household types)

Quarter (October 1, 2019 - December 31, 2019)
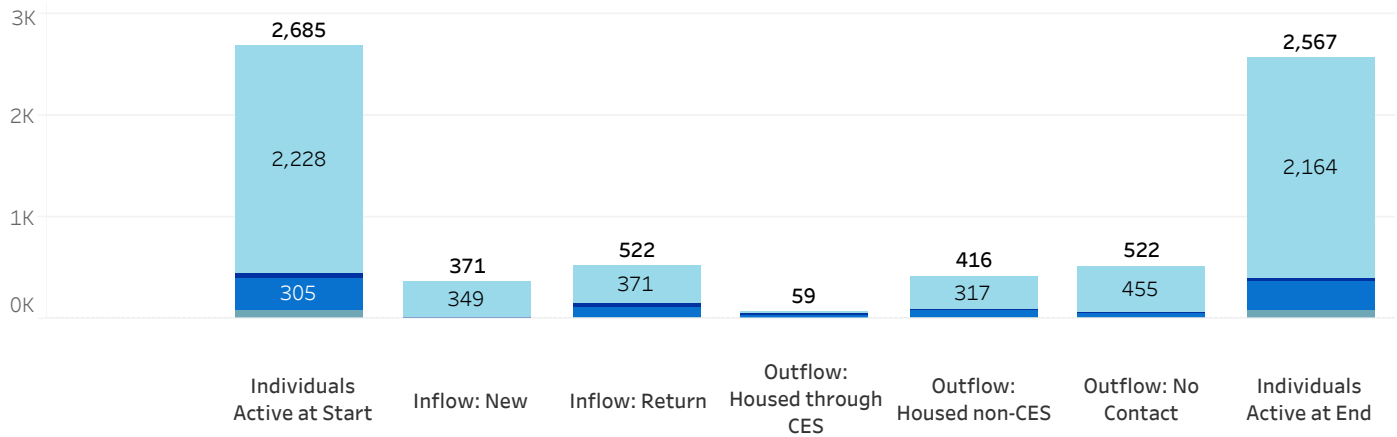
	Individuals Active at Start	Inflow: New	Inflow: Return	Outflow: Housed through CES	Outflow: Housed non-CES	Outflow: No Contact	Individuals Active at End
(No CES Referral)	2,228	349	371	0	317	455	2,164
Permanent Supporti..	64	3	33	32	16	9	41
Rapid Re-housing	305	18	104	27	67	49	284
Transitional Housing	88	1	14	0	16	9	78
Grand Total	2,685	371	522	59	416	522	2,567

Year to Date (January 1, 2019 - December 31, 2019)
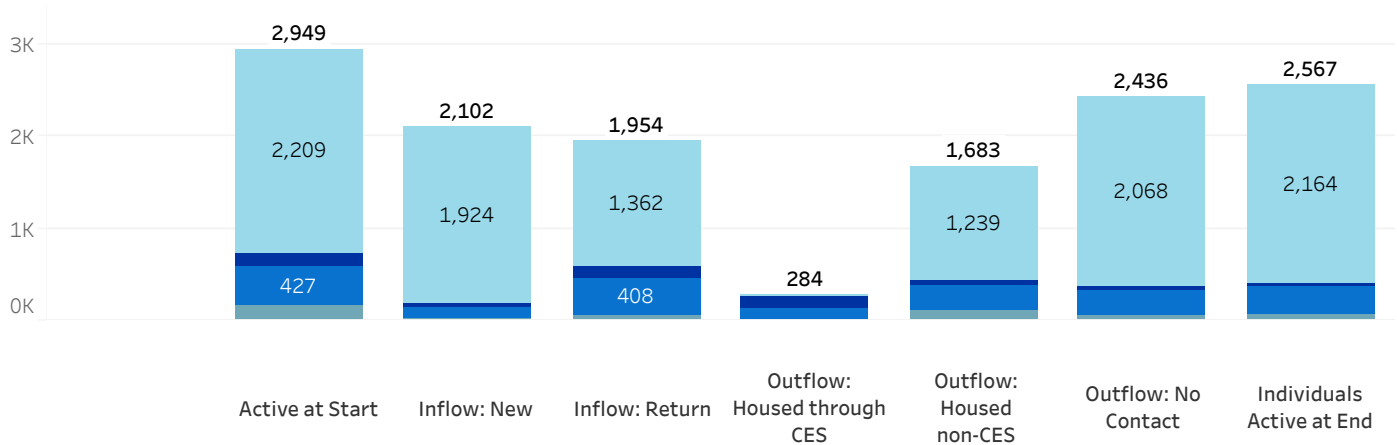
	Active at Start	Inflow: New	Inflow: Return	Outflow: Housed through CES	Outflow: Housed non-CES	Outflow: No Contact	Individuals Active at End
(No CES Referral)	2,209	1,924	1,362	0	1,239	2,068	2,164
Permanent Supportiv..	145	38	123	164	53	45	41
Rapid Re-housing	427	118	408	120	275	271	284
Transitional Housing	168	22	61	0	116	52	78
Grand Total	2,949	2,102	1,954	284	1,683	2,436	2,567

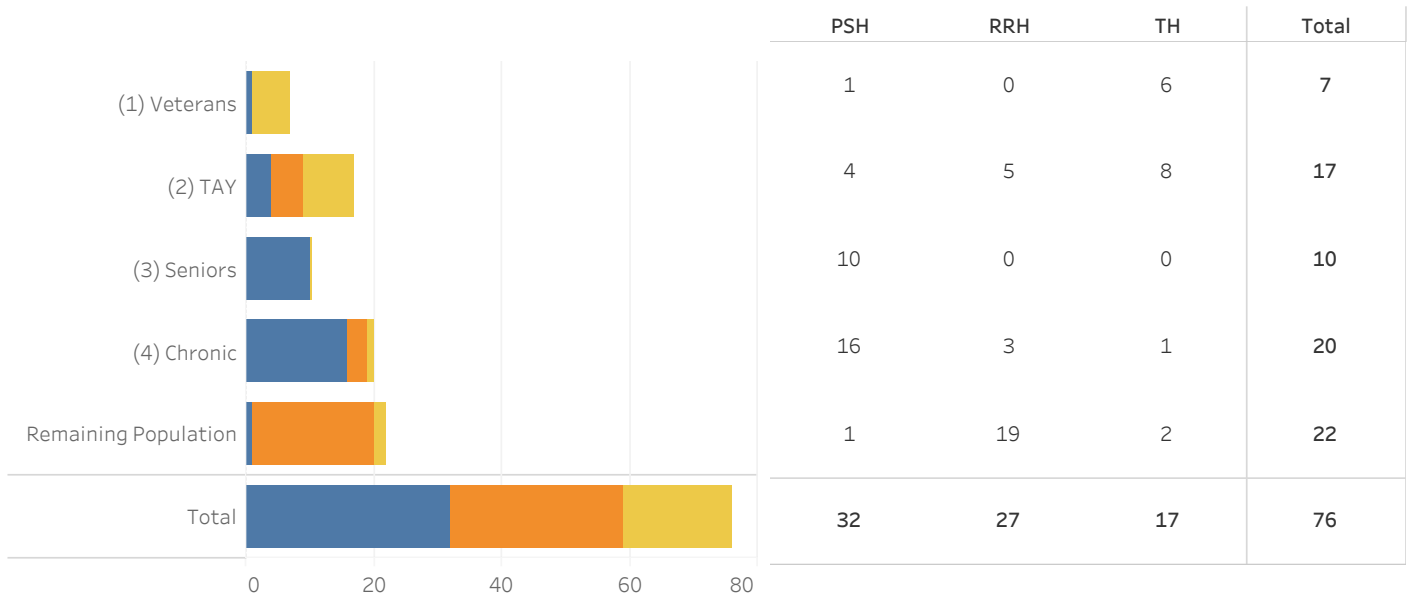**CES Referral Program Category:**

- (No CES Referral)
- Permanent Supportive Housing
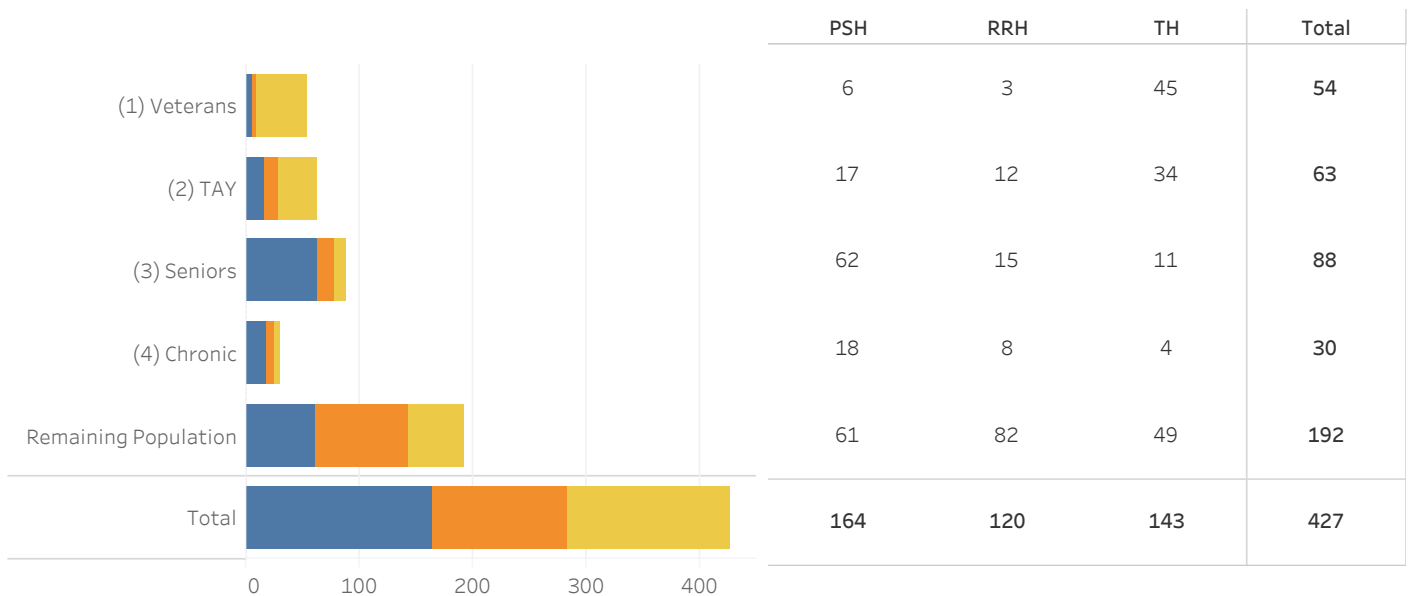- Rapid Re-housing
- Transitional Housing

SACRAMENTO STEPS FORWARD

Updated 2020-06-01

Housed through CES (All household types)

Quarter (October 1, 2019 - December 31, 2019)

	PSH	RRH	TH	Total
(1) Veterans	1	0	6	7
(2) TAY	4	5	8	17
(3) Seniors	10	0	0	10
(4) Chronic	16	3	1	20
Remaining Population	1	19	2	22
Total	32	27	17	76

Year to Date (January 1, 2019 - December 31, 2019)

	PSH	RRH	TH	Total
(1) Veterans	6	3	45	54
(2) TAY	17	12	34	63
(3) Seniors	62	15	11	88
(4) Chronic	18	8	4	30
Remaining Population	61	82	49	192
Total	164	120	143	427

Housing Intervention*: ■ PSH ■ RRH ■ TH

* Households enrolled and housed in Transitional Housing programs remain active in the Referral Pool, and therefore are NOT included in outflow. So in the charts above, the PSH and RRH counts total "Outflow: Housed through CES"; TH is completely separate, taken from active persons who entered TH during the time frame.

SACRAMENTO
STEPS FORWARD

Updated 2020-06-01

Housing Outcomes

Quarter (October 1, 2019 - December 31, 2019)
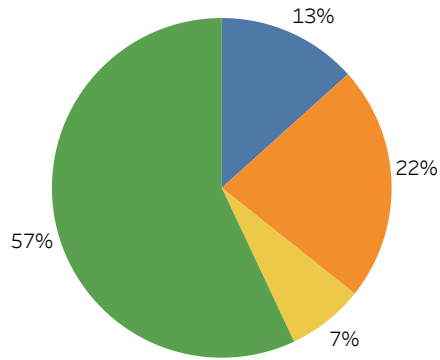
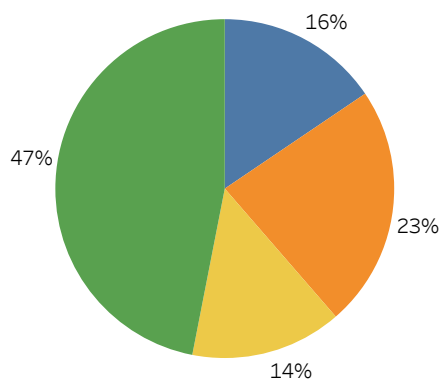|	
Placed into a Permanent Supportive Housing Program (PSH).	62
Found a rental with the help of a Rapid Rehousing Program (RRH).	104
Placed into a Transitional Housing Program (TH).	34
Assisted Resolution: moved into a rental, living with family or friends.	265
Grand Total	**465**

Year to Date (January 1, 2019 - December 31, 2019)

Placed into a Permanent Supportive Housing Program (PSH).	319
Found a rental with the help of a Rapid Rehousing Program (RRH).	475
Placed into a Transitional Housing Program (TH).	297
Assisted Resolution: moved into a rental, living with family or friends.	964
Grand Total	**2,055**

Legend: PSH, RRH, TH, Assisted Resolution

SACRAMENTO STEPS FORWARD
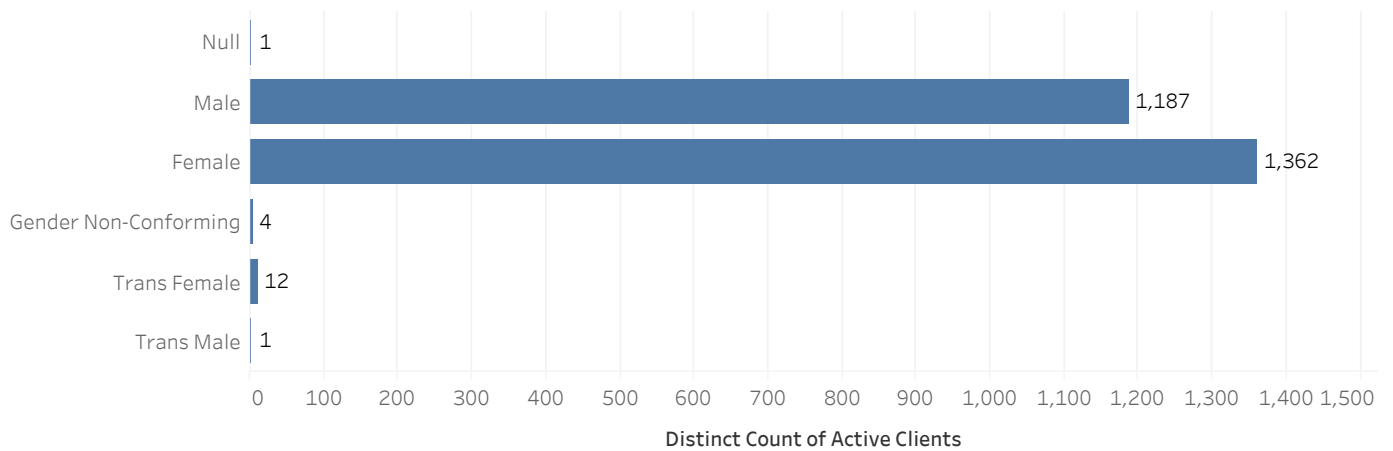
Updated 2020-06-01

Active All household types:
December 2019 (2,567 Clients)

Characteristic
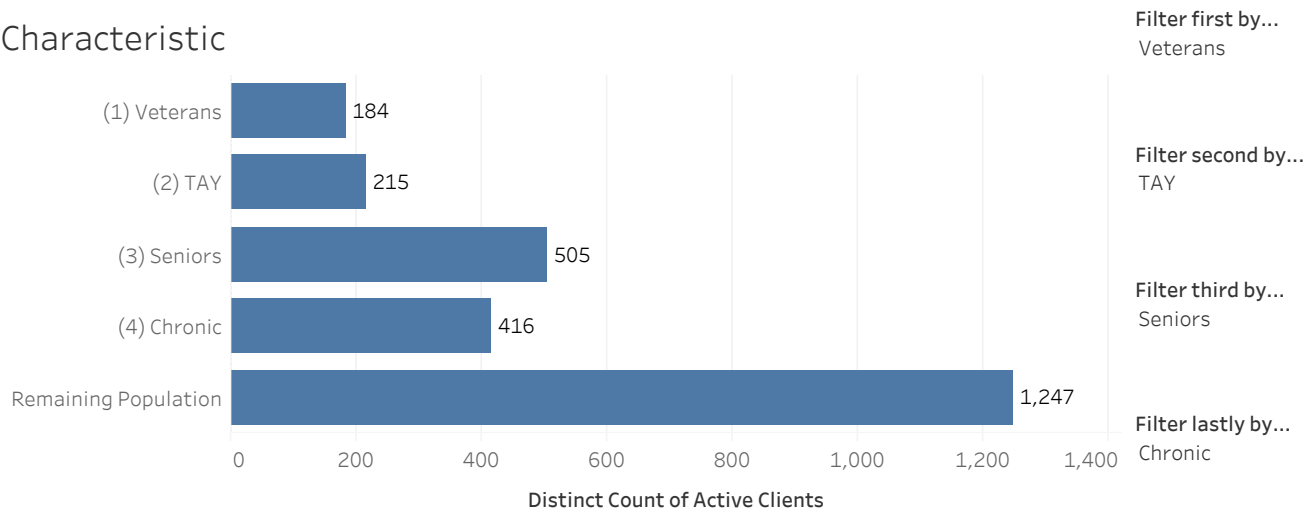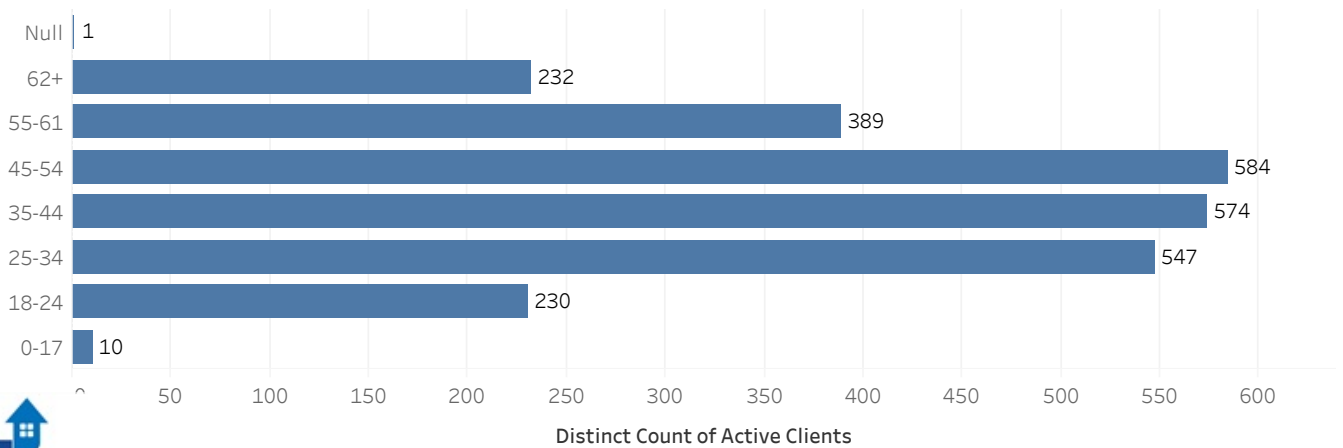
	Distinct Count of Active Clients
(1) Veterans	184
(2) TAY	215
(3) Seniors	505
(4) Chronic	416
Remaining Population	1,247

Gender

	Distinct Count of Active Clients
Null	1
Male	1,187
Female	1,362
Gender Non-Conforming	4
Trans Female	12
Trans Male	1

Age

	Distinct Count of Active Clients
Null	1
62+	232
55-61	389
45-54	584
35-44	574
25-34	547
18-24	230
0-17	10

SACRAMENTO
STEPS FORWARD

Updated 2020-06-01

Active All household types: Recommended Housing Intervention
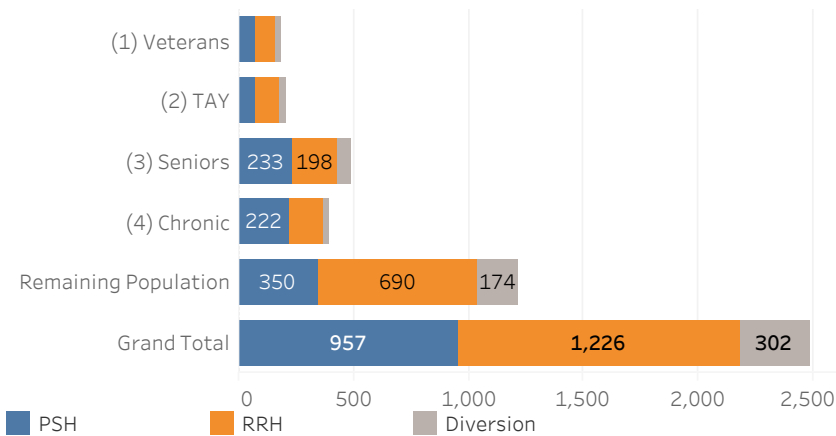
	PSH	RRH	Diversion
(1) Veterans	75	90	19
(2) TAY	77	99	32
(3) Seniors	233	198	56
(4) Chronic	222	149	21
Remaining Population	350	690	174
Grand Total	957	1,226	302

Legend: ■ PSH ■ RRH ■ Diversion

Active All household types: Severity of Service Needs
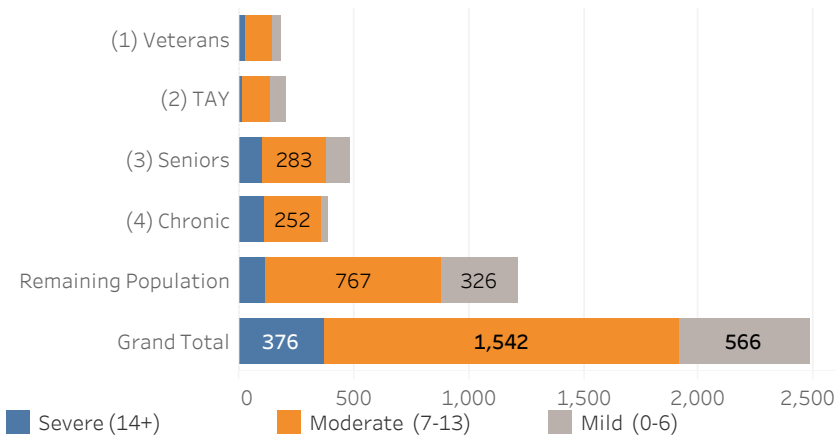
	Severe (14+)	Moderate (7-13)	Mild (0-6)
(1) Veterans	30	116	38
(2) TAY	14	124	70
(3) Seniors	100	283	103
(4) Chronic	111	252	29
Remaining Population	121	767	326
Grand Total	376	1,542	566

Legend: ■ Severe (14+) ■ Moderate (7-13) ■ Mild (0-6)

Waiting for Referral vs. Enrolled in a Program (2,567 Clients)

28
1%

2,519
98%

Legend:
■ Enrolled in RRH
■ Enrolled in TH
■ Waiting for a Program Referral

SACRAMENTO
STEPS FORWARD