

HHAP Community Meeting #2

January 29, 2020 Discussion Group Notes

Landlord Engagement

Looks Like

- Increase in funding dollars
- SSF staffing to coordinate with community-wide housing/landlord navigators
- Connection to coordinated Entry
- Policies and Procedures

Type of Assistance

- Security Deposit
- Damage Claims
- Client portion of rent
- Renter/Homeowner
 - Outreach and Education
 - Neutral Mediators with landlords

Eligibility

- Clients in current programs

Other Considerations

- ADA Compliance?
- Incentive for Property Owners to rent?
- Room and Board incorporation?
- Holding funds (on units)
 - To pass inspection
- Broad Landlord networking/Pledge
- Identify vacant properties to potentially rent
- Hotline

Access and Diversion

Access

- 2-1-1 calls fall out/more-quicker response
 - Tracking system
- Mobile shower point as AP
 - Physical drop-in center/case management
 - Mobile access point in outlying cities
 - Equitable access to all jurisdictions
- Less reliance on law enforcement as only was to get a bed
- Navigation/case management
- Trauma informed care/cross agency intervention

Accountability

- Cross agency program locations
- Case conferencing
 - Sub population seniors/ Families, child welfare, jail
- System-wide training
 - Info/resource sharing

Diversion

- Access to home modification programs
- More accessible for existing programs
 - Renters Help Line
- More/standardized mediation services
- Sustainability plans tied to rental assistance
- Coordinated information on services/housing opportunities
- Streamlined process on voucher lease up (inspections)
- Housing Navigators
- Coordination of existing providers
 - Provider
 - Flexibility of who can provide services

Prevention

- Eviction prevention
- Rental and utility subsidies for low or fixed income
- Budget and financial training
- Job training/Vocational resources
- Child-care
- Transportation/Auto repair
 - School
 - Sacramento has high absentee rate in region
 - Point of contact
 - Jobs
 - Resources
- Consider long-term fix vs. band-aid for short term
 - Relocate to lower cost rent
 - Ongoing case management
- Landlord intervention/mediation
- Gap or bridge housing for at risk
 - Between jobs and vulnerable housing situations
- Help with expensive home repairs and medical costs

Targets

- Parents (through schools) kids with high absentee rates
- Seniors
- Low credit scores
- Couch surfers
- Students
- Uninsured Persons (no health insurance)
- Landlord and Utility referrals

Implementation Options

- Use law students for advocacy
- Refer to existing tenant/Fair Housing resources
- Maintain SROs and repurpose buildings to SROs

- Case management client referral to supportive services
- Public awareness about risk factors
 - Outreach to utility company and landlords
- Mentors using church, neighbors, volunteers
- Schools sharing data about absentee students with others
- Link to existing programs
- Collaboration among organizations
- Creating central referral process

Success/Vision

- Drop-in 1st time and other homeless number rate
 - Eviction number rates decrease
- Number of people signed up for utility assistance