HHAP Community Meeting #2  
January 29, 2020 Discussion Group Notes

Landlord Engagement

Looks Like

- Increase in funding dollars
- SSF staffing to coordinate with community-wide housing/landlord navigators
- Connection to coordinated Entry
- Policies and Procedures

Type of Assistance

- Security Deposit
- Damage Claims
- Client portion of rent
- Renter/Homeowner
  - Outreach and Education
  - Neutral Mediators with landlords

Eligibility

- Clients in current programs

Other Considerations

- ADA Compliance?
- Incentive for Property Owners to rent?
- Room and Board incorporation?
- Holding funds (on units)
  - To pass inspection
- Broad Landlord networking/Pledge
- Identify vacant properties to potentially rent
- Hotline
Access and Diversion

Access

- 2-1-1 calls fall out/more-quicker response
  - Tracking system
- Mobile shower point as AP
  - Physical drop-in center/case management
    - Mobile access point in outlying cities
      - Equitable access to all jurisdictions
- Less reliance on law enforcement as only was to get a bed
- Navigation/case management
- Trauma informed care/cross agency intervention

Accountability

- Cross agency program locations
- Case conferencing
  - Sub population seniors/ Families, child welfare, jail
- System-wide training
  - Info/resource sharing

Diversion

- Access to home modification programs
- More accessible for existing programs
  - Renters Help Line
- More/standardized mediation services
- Sustainability plans tied to rental assistance
- Coordinated information on services/housing opportunities
- Streamlined process on voucher lease up (inspections)
- Housing Navigators
- Coordination of existing providers
  - Provider
  - Flexibility of who can provide services
Prevention

• Eviction prevention
• Rental and utility subsidies for low or fixed income
• Budget and financial training
• Job training/Vocational resources
• Child-care
• Transportation/Auto repair
  o School
    ▪ Sacramento has high absentee rate in region
    ▪ Point of contact
  o Jobs
  o Resources
• Consider long-term fix vs. band-aid for short term
  o Relocate to lower cost rent
  o Ongoing case management
• Landlord intervention/mediation
• Gap or bridge housing for at risk
  o Between jobs and vulnerable housing situations
• Help with expensive home repairs and medical costs

Targets

• Parents (through schools) kids with high absentee rates
• Seniors
• Low credit scores
• Couch surfers
• Students
• Uninsured Persons (no health insurance)
• Landlord and Utility referrals

Implementation Options

• Use law students for advocacy
• Refer to existing tenant/Fair Housing resources
• Maintain SROs and repurpose buildings to SROs
• Case management client referral to supportive services
• Public awareness about risk factors
  o Outreach to utility company and landlords
• Mentors using church, neighbors, volunteers
• Schools sharing data about absentee students with others
• Link to existing programs
• Collaboration among organizations
• Creating central referral process

Success/Vision
• Drop-in 1st time and other homeless number rate
  o Eviction number rates decrease
• Number of people signed up for utility assistance