



SACRAMENTO  
STEPS FORWARD

Ending Homelessness. Starting Fresh.

## 2021 Sacramento CoC Annual Meeting

### Wednesday, May 26th, 2021 || Breakout Room 2 Chat

09:39:25 From Stacey Fong (she/her/hers), Coordinated Entry Analyst :  
Executive Summary

09:39:28 From Stacey Fong (she/her/hers), Coordinated Entry Analyst :  
<https://tinyurl.com/3xjdxpa8>

09:39:50 From Stefan Heisler (He/Him) City of Rancho Cordova : Good  
morning Everyone!

09:39:57 From Stacey Fong (she/her/hers), Coordinated Entry Analyst :  
Full Gaps Analysis: <https://tinyurl.com/nx8vh43f>

09:50:18 From 2 Travis Silcox (she) Boulevard Park Neigh Assoc :  
Thank you for making the Gaps Analysis so easily available for download.  
Very helpful.

10:03:48 From 2 - Mike Jaske (he, his, him) SacACT : is there capacity  
to expand services to large number of additional unsheltered beyond the  
scale Monica is describing?

10:06:48 From Lisa Bates (She/Her)-SSF : My understanding is that the  
County is preparing recommendations for the Budget process that would  
include expanding services for unsheltered looking at new state and federal  
resources including the potential use of CalAim and Rescue Act funds.

10:11:35 From Judi Alexander: HART of Folsom: her/she : thank you  
Faye. Amen

10:11:58 From 2 Travis Silcox (she) Boulevard Park Neigh Assoc :  
Thank you, Faye.

10:15:06 From 2 - Mike Jaske (he, his, him) SacACT : Danielle, Does your suggestion for a more universal access system equate to everyone using Coordinated Entry or something new/different?

10:20:25 From Dr. Diane Wolfe- : The two glaring gaps are

10:22:41 From Danielle Foster, She/Her, City of Sacramento : Thanks Stefan!

10:22:48 From 2 Travis Silcox (she) Boulevard Park Neigh Assoc : Urgency. Homelessness has gotten worse since 2017 and our good-hearted agencies have not been able to keep pace. Now we have a major crisis. Let's get on board with the short-term, medium-term, and long-term solutions immediately. City and County must work together.

10:23:19 From Dr. Diane Wolfe- : The absence of a comprehensive plan to end homelessness—so that there is a map for spending what money becomes available, for identifying priority needs and for moving the solution forward not just singing the successes for a few people while the number of people who are homeless just grows! the second need is to dramatically increase the supply of affordable housing. there needs to be a plan to build thousands of new units, not hundreds. getting people into HMIS isn't going to help if there is no where for them to go

10:23:30 From Karri Eggers, SHELTER, Inc, CCC : I just joined so don't have an answer yet!

10:23:37 From Judi Alexander: HART of Folsom: her/she : complicated. we need focus and access

10:24:04 From Amani Sawires-Rapaski : Breaking down silos

10:24:05 From Kate Hutchinson : Prevention. I support the idea of touching every person who enters homelessness right at the beginning to

see whether there is a quick fix

10:24:09 From Tasha DeLeon Lee, Saint John's, (she, her, hers) :  
Access. Resources are limited, and need is high. Multiple access points  
result in confusion for consumers and service providers.

10:24:15 From 2 - Mike Jaske (he, his, him) SacACT : staff coordination  
is not elected official coordination - we need both!

10:24:19 From 2 Janel Fletcher : Middle school- we need to start  
education about how to access the homeless response system early; not  
mid emergency

10:24:24 From Steve Roberts, He/Him, HART Orangevale/Fair Oaks :  
Centralization. Living in Fair Oaks, we see a need for the city and the  
county to coordinate their work. Supervisor Rich Desmond is working with  
the city, but what are he priorities right now?

10:24:34 From Carissa Theis (she/her) Opening Doors Inc. :  
Prevention. Taking preventative measures to reduce homelessness.  
Reducing evictions, and helping clients prior to losing their housing

10:24:42 From Monica Rocha-Wyatt, BHS, she/her : Affordable  
housing, need more community "pressure" and fight nimbyism.

10:25:08 From Danielle Foster, She/Her, City of Sacramento :  
Individualized--many circumstances lead to homelessness. Important to  
understand the individual

10:25:16 From Monica Rocha-Wyatt, BHS, she/her : fight nimbyism I  
mean

10:25:38 From Louis Demas : Coordination

10:26:00 From Stacey Fong (she/her/hers), Coordinated Entry Analyst :

Full Gaps Analysis: <https://tinyurl.com/nx8vh43f>

10:26:11 From Stacey Fong (she/her/hers), Coordinated Entry Analyst : Executive Summary: <https://tinyurl.com/3xjdxpa8>

10:26:16 From 2 Travis Silcox (she) Boulevard Park Neigh Assoc : We need a coordinated “hearts and minds” campaign to develop advocates in the community to fight nimbyism. Yes, Monica.

10:26:45 From Joseph Smith : Someone needs to be in charge - collaboration is still independent systems operating independently. One agency - in charge and accountable for the health & success of the system.

10:27:48 From 2 Travis Silcox (she) Boulevard Park Neigh Assoc : Yes, Joe. And that coordinated agency needs to have community oversight.

10:28:39 From Jenine Spotnitz (she/her) County DHS : Will these slides be shared?

10:29:00 From Lisa Bates (She/Her)-SSF : Yes All slides will be shared

10:29:06 From Jenine Spotnitz (she/her) County DHS : Thanks

10:31:32 From Judi Alexander: HART of Folsom: her/she : strategic planning - key to making efficient use of resources

10:31:41 From Stefan Heisler (He/Him) City of Rancho Cordova : Which of these themes is most exciting to you? And how can the CoC better collaborate with the major players on that theme?

10:31:43 From Louis Demas : Improving existing processes

10:31:46 From Chevon Kothari (she, her, hers) - County DHS Director : Strategic Planning - Still learning, but it seems that one comprehensive plan is imperative

- 10:31:46 From Karri Eggers, SHELTER, Inc, CCC : More housing resources and Improving existing processes
- 10:31:49 From Tiffany Rayford (She/Her) : Advocacy and more housing resources
- 10:31:57 From RK : program evaluation
- 10:31:58 From Emily Halcon, (she/her), Sacramento County : Program evaluation - CoC is a neutral, expert voice, and has access to most robust data.
- 10:32:02 From Tasha DeLeon Lee, Saint John's, (she, her, hers) : Improving existing processes
- 10:32:20 From 2 Travis Silcox (she) Boulevard Park Neigh Assoc : Advocacy, but not necessarily legislative. Community-based advocacy.
- 10:32:23 From Sasha Kinney (She/her/they/them), Sacramento Public Library : Improving existing processes. I am at the public library and have trouble accessing existing resources to provide patrons, as we've discussed. I am not sure who the major players are. Next would be strategic planning for a singular message/info
- 10:32:29 From Monica Rocha-Wyatt, BHS, she/her : Advocacy. Create incentives for landlords who take vouchers. Change zoning laws to
- 10:32:30 From Lisa Bates (She/Her)-SSF : Improving processes. By having better line of sight into how people access services and how we organize our services will lead to system level understanding grounded in real on the ground processes. Requires each partner to participate in that review to improve cross partnerships
- 10:32:31 From 2 Janel Fletcher : Advocacy and program evaluation

10:32:36 From Carissa Theis (she/her) Opening Doors Inc. : Improving Existing Processes- Can help reduce staff burn out and increase funding and services that are in place in order to increase capacity

10:32:56 From Jenine Spotnitz (she/her) County DHS : Starting with program evaluation to understand what's working and what can be strengthened; then feeding that evaluation to inform efforts to access more funding and housing resources

10:33:17 From Steve Roberts, He/Him, HART Orangevale/Fair Oaks : Improving existing processes. It will consolidate and make it easier for homeless to get the services they need.

10:33:24 From 2 - Mike Jaske (he, his, him) SacACT : Strategic planning - the CoC can do more to improve and publicize gaps in shelter, services and housing and external forces that might change the current situation. Example being CalAIM that could greatly increase case management for unsheltered people.

10:33:41 From Kate Hutchinson : Program evaluation. What's working, how we can strengthen programs that are not working as well.

10:33:53 From Jameson Parker (He/Him), Midtown Association : improving existing processes - CoC is the main hub for the most robust data set for homeless management. We should work to fold in as many partners into one system that creates access points for as many individuals as possible.

10:34:46 From Dr. Diane Wolfe- : The C o C needs to take on the responsibility to create a Comprehensive Plan to end Homelessness. They have the mandate from the federal and state government and they have the connection with the community partners. They have the ability, they have planning money, and once they have a plan that addresses immediate, intermediate and long term steps to support homeless people

until all are sheltered and on the road to permanent housing they will be in a much better position to coordinate providers, to determine how money is spent and to push on legislators

10:37:36 From Scott Clark (he/his) SSF System Performance Analyst to Stefan Heisler (He/Him) City of Rancho Cordova(Direct Message) : Improving existing processes is the most common mentioned theme.

10:38:38 From Scott Clark (he/his) SSF System Performance Analyst to Stefan Heisler (He/Him) City of Rancho Cordova(Direct Message) : But a lot of the details suggest it is more about using collaboration and strategic planning to get to improving existing processes.

10:39:57 From 2 Travis Silcox (she) Boulevard Park Neigh Assoc : Thank you, Scott, for your facilitation. I need to go to my next appointment.

10:40:27 From Scott Clark (he/his) SSF System Performance Analyst : Thank you, Travis!

10:43:27 From Jenine Spotnitz (she/her) County DHS : Data

10:43:30 From Monica Rocha-Wyatt, BHS, she/her : convene community to discuss systemic issues

10:43:30 From Dr. Diane Wolfe- : Clear priorities with unified messaging

10:43:47 From Emily Halcon, (she/her), Sacramento County : data

10:43:47 From Steve Roberts, He/Him, HART Orangevale/Fair Oaks : Convene the community to address systemic issues

10:43:52 From Louis Demas : Convene community

10:43:52 From Sasha Kinney (She/her/they/them), Sacramento Public Library : Clear priorities with unified CoC messaging. I think info right now

is fragmented and confusing.

10:43:59 From Karri Eggers, SHELTER, Inc, CCC : Community involvement and linking resources

10:44:29 From Carissa Theis (she/her) Opening Doors Inc. : Clear priorities with unified CoC messaging

10:44:56 From Stephen Hernandez, He/Him/His, Nation's Finest-Sacramento : partners highlighting role in CoC. I unfortunately don't have the ability to verbally respond. The microphone on my laptop has seemingly stopped working.

10:45:08 From 2 - Mike Jaske (he, his, him) SacACT : Convene the community to discuss systemic issues and develop potential solutions. City Council members and Board of Supervisors, while powerful, are not especially knowledgeable. Bringing well thought through problem statements with feasible, effective solutions should improve the decisions they make.

10:46:31 From Emily Halcon, (she/her), Sacramento County : All good, Stefan!

10:46:55 From Karri Eggers, SHELTER, Inc, CCC : Yay HART!!

10:48:33 From Scott Clark (he/his) SSF System Performance Analyst : If you haven't responded to the question yet, please feel free to still chime in.

10:49:15 From 2 Janel Fletcher : Standardized data collection question across public entities - ex: hospitals, schools, housing authority

10:53:25 From Jenine Spotnitz (she/her) County DHS : These opportunities actually all fit together in a phased approach. I recommend that we start with comprehensive data analysis, then convene community



to discuss and interpret it, and use that as a basis for clear priorities with unified messaging

10:54:54 From Stefan Heisler (He/Him) City of Rancho Cordova : How could the CoC do better at convening or setting clear priorities?

10:56:12 From Karri Eggers, SHELTER, Inc, CCC : I think we need to hear what is a priority to those we are trying to serve. Contra Costa includes those with lived experience and are adopting the motto "Nothing about us without us"

10:56:52 From Judi Alexander: HART of Folsom: her/she : perhaps meet in regional groupings. HART of Citrus Heights mentioned the diversity of needs in geographical areas.

10:57:15 From Steve Roberts, He/Him, HART Orangevale/Fair Oaks : Get a good facilitator to lead the diverse groups through an exercise. Keep messaging short and simple. Do some PR

10:57:29 From Monica Rocha-Wyatt, BHS, she/her : increase publicity

10:57:52 From Carissa Theis (she/her) Opening Doors Inc. : KEEP MESSAGING SHORT AND SIMPLE.... had to highlight that one

10:57:52 From RK : Meetings like this one and collaboration with community partners - political, corporate, npo.

10:58:23 From 2 - Mike Jaske (he, his, him) SacACT : The caps analysis could be discussed in a community-scale meeting, help to learn any omissions, and then use that to identify higher priority issues and communicate them in a clear, easy to understand manner for elected officials to understand.

10:58:54 From Kate Hutchinson : Using the gaps analysis and HMIS data as reference points, the CoC board and advisory board could

establish clear priorities, updated annually, presented to the community in an easy to understand info-graphic distributed through all of the usual channels including a community conveniencing.

10:59:24 From Anastasiya Hernandez, Saint John's, (she, her, hers) : Anastasiya Hernandez will be joining the rest of the meeting on behalf of Saint John's.

10:59:38 From Stephen Hernandez, He/Him/His, Nation's Finest-Sacramento : Convene based on service provider type (TAY, veteran, etc.) establish common ground and set priorities around based on feedback received. Finding the common ground amongst providers.

10:59:46 From 2 Janel Fletcher : Thanks for a great conversation! I have to jump off, and will rejoin after the break.

11:07:10 From Scott Clark (he/his) SSF System Performance Analyst to Stefan Heisler (He/Him) City of Rancho Cordova(Direct Message) : We are getting cut off in a few minutes. I'd make this the last comment.

11:09:09 From RK : Thank you Stefan!

11:09:19 From Sasha Kinney (She/her/they/them), Sacramento Public Library : I need to go but will be back at noon for the last hour. Thank you for this discussion!

11:09:23 From Kate Hutchinson : Thanks!

11:09:33 From Donald Terry : great job Stefan!

11:09:39 From RK : Thank you everyone for helping me learn more about the needs of our community!!!!

11:10:01 From Carissa Theis (she/her) Opening Doors Inc. : Thank you all! That was great to be a part of!

11:11:17 From Scott Clark (he/his) SSF System Performance Analyst to Andrew Geurkink (He/Him/His), SSF(Direct Message) : We just ended and waiting to get kicked back

11:11:35 From 2 - Mike Jaske (he, his, him) SacACT : Our planning needs to not only address known circumstances but readily foreseeable oncoming forces. A boatload of federal and state money is coming, but we don't have any clear idea about the best way to spend it. If we had a plan or a framework of a plan we would be more effective in our choices.

11:11:59 From Scott Clark (he/his) SSF System Performance Analyst : Thanks, Mike. Your comment is captured.