**CoC Systems Performance Committee (SPC) Minutes**

Thursday, March 26, 2020

9:00 AM – 10:30 AM

Zoom (online)

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| **Agenda Item** | **Presenter** | **Time** | **Agenda Item Type** |
| I. Call to Order & Welcome: Noel Kammermann, Chair | | | |
| *Meeting called to order at 9:05 AM by Noel Kammermann.* | | | |
| II. Introductions | Noel Kammermann | 9:05 AM  (5 minutes) |  |
| *In attendance: Alexis Bernard, Amani Sawires Rapaski, Angela Marin, Erin Johnansen, Gina Roberson, John Foley, John Kraintz, Lisa Bates, Mike Jaske, Monica Rocha-Wyatt, Noel Kammermann, Stephan Heisler, Tanya Cruz, Peter Bell,*  *Absent Members: Angela Upshaw, Cindy Cavanaugh, Debra Larson* | | | |
| III. Proposed Next Steps for the SPC After the CoC Workshop | Noel Kammermann | 9:10 AM  (30 minutes) | Discussion |
| *Action: Approved - SPC meeting time will be devoted every other month to the discussion of one of the HUD SPMs.*  *Motion: Peter Bell, 2nd: Angela Upshaw* | | | |
| IV. Methodology for Creating Sacramento System Access & Flow Map | Homebase | 9:40 AM  (45 minutes) | Discussion |
| *No SPC action was required on this item. SSF will be following up with members of the SPC and Combined CE Committee for feedback on these materials.* | | | |
| VIII. Adjourn: Noel Kammermann, Chair | | | |
| *Meeting adjourned at 10:30 AM by Noel Kammermann.* | | | |

SPC and CE Committee Members’ Questions about Homebase’s Methodology for Systems Mapping

## Overview

Homebase presented on their methodology for creating a System Access & Movements Map in Sacramento. This will include data collection in three phases: (1) HMIS Participating Providers, (2) HIC Providers, and (3) Other Non-Homeless Specific Programs and Agencies. Data from each of the phases will be used to develop (1) visual maps of the system of care, (2) an eligibility matrix, (3) Tableau “movements” dashboards, and (4) a client case study. After the three data collection phases are complete, SSF and Homebase will prepare a gaps analysis, which will include recommendations for improving access and client flow for homeless-dedicated resources. A full recording of the presentation and chat is available [here](https://homebaseccc.zoom.us/rec/play/vpcrI72h-m03HoLAsQSDUPcqW9W-e_6s03RL-PJezR69USEFNlejb7EXa-tJ98C0MNXxdK4DHAGn9xf2?autoplay=true&startTime=1585236288000).

# Committee Members’ Questions

*Questions may have been slightly altered to increase readability. Responses have been built out to include more specific information or examples where useful to building readers’ understanding.*

## General

1. One of the issues we struggle with in Sacramento is where to devote our **local and state resources** (i.e., more shelter beds, more PSH, more RRH, etc). How will these work products connect to that challenge?
   1. We are collecting funding information that will be integrated into these work products. For example, we have already sent out a survey to all RRH providers that includes a funding specific question. We plan to send this survey out to all providers identified on the HIC soon.
2. How will the various data collection efforts of this project translate into **permanent improvement of data collection systems**?
   1. Any permanent improvements of the data collection system will be part of the recommendations that come out within the gap analysis.

## Visual Maps

1. The visual map doesn’t include all of the **other systems** **that feed into the system of care** for individuals experiencing homelessness (e.g., jails, mental health). Can you explain where those systems come in?
   1. We haven’t added everything to this visual, it is just an example of what one of the visual maps would look like. We plan to have a separate visual for each of the major systems of care with homeless-dedicated resources in Sacramento. With respect to jails and hospitals, it might be its own system with its own map.
   2. Based on our current research, homeless-dedicated mental health resources will be its own system, with its own map.
   3. The visual on the screen is just an example, not anywhere near complete or reflective of end product.

## Tableau Dashboards

1. Can you still provide the **median number of movements** per person?
   1. Yes, at the 95th percentile, individuals have 3 or less enrollments over the two-year period, which equates to 2 movements.
   2. Homebase will explore adding a feature to show the number of clients reflected in each movement.
2. Can you look only at people who have **multiple movements**?
   1. Yes, there is a setting built into the Tableau dashboard that will allow you to filter by the number of movements an individual has had, allowing you to only see enrollments in a program for individuals who have moved more than 6 times, for example.
3. How will **programs with additional pre-steps** before entry be reflected in the dashboards (e.g, some mental health programs require an enrollment at program x before moving into housing)?
   1. These dashboards only reflect what the data in HMIS shows. Therefore, if program x is in HMIS, this will be reflected as the “origin” point (i.e. where the movement started from). If it is not in HMIS, then the movement will be captured as originating from the most recent prior enrollment in HMIS.
   2. Further detail about how people access housing resources where prior enrollments are necessary may be captured in the visual map work product.
4. Will the Tableau Dashboards be available to the **general public**?
   1. Currently, our plan is to put the finishing touches on these dashboards and bring them to the SPC for vetting. Sometime after that we plan to have the dashboards available more broadly.