Sacramento Homelessness
COVID-19 RESPONSE TEAM
Homelessness Isolation/Quarantine Program

Brought to you in partnership by Sacramento County, City of Sacramento, Sacramento Steps Forward and the Sacramento Housing and Redevelopment Agency

AT A GLANCE

Supports the effort to **provide safe places** for persons experiencing homelessness during the COVID-19 pandemic and to help **slow the spread** of the virus.

Makes available **medically supported isolation care center** and **preventative quarantine units** to persons who are prioritized for placement.

Sites include existing **motels** throughout the community and State-donated **trailers.**

MEDICALLY SUPPORTED ISOLATION CARE CENTERS

are reserved for persons either confirmed positive or pending investigation who can self-care.

On-site medical staff will monitor health and assess whether a person needs a higher level of care.

PREVENTATIVE QUARANTINE UNITS

are prioritized for persons who are highly vulnerable and symptomatic.

They are also made available for other highly vulnerable populations. Telephonic medical care support will be provided.

PROGRAM SERVICES

✓ Medical services are available on-site at Medically Supported Isolation Care sites and telephonically at the Preventative Care sites

✓ On-site staff will help clients access telephonic behavioral health services

✓ Goodwill Industries provides on-site sheltering services:
- Three meals a day
- Laundry services
- Daily hygiene and sanitation products

✓ On-site sheltering also includes:
- Access to a client liaison 24 hours a day
- Exit planning assistance
- 24-hour security
- Can bring up to two pets (except at Cal Expo trailers) and some personal items upon entrance

EXPECTATIONS

- Follow shelter-in-place protocols with limited exceptions such as necessary medical appointments
- No visitors
- To protect staff and clients, noncompliance with shelter-in-place and guest protocols will result in an immediate exit
- Discharge will be coordinated with medical staff
- Every effort will be made to connect the client with a sheltering option
- Exits to unsheltered homelessness will be avoided to the extent possible

🏠 PLACEMENTS THROUGH DESIGNATED REFERRAL PARTNERS

Placement in the isolation/quarantine units are coordinated centrally through Sacramento Steps Forward with referrals made only through designated referral partners such as:

Hospitals   **Emergency Shelters**   **Designated Outreach Providers**   **Correctional Health**

Referrals for Medically Supported Isolation Care units for prioritization populations rank 1 and 2 (see chart) will be made through a medical or County public health referral. Depending on the progression of the pandemic, additional referral partners may be added beyond those mentioned above.

Transportation will be arranged for people.

❗ WHO IS PRIORITIZED

People will be assessed in accordance with prioritization developed by the Sacramento County DHS:

RANK	PRIORITY GROUP* (subject to change)
1	COVID-19 positive, any age
2	Under public health/medical investigation, pending test OR has recently been exposed to a COVID-19 positive person as confirmed by Public Health (regardless of age or symptoms)
3	55+ years and pre-existing health conditions with symptoms
4	55+ years with symptoms OR 54 years and under with pre-existing health conditions and symptoms
5	54 years and under with symptoms
6	55+ years (no pre-existing conditions, no symptoms)
7	54 years and under with pre-existing conditions, no symptoms

Rank 6 has been modified to remove the requirement of pre-existing conditions

Currently Taking ALL Priority Groups: 1–7

SYMPTOMS & PRE-EXISTING CONDITIONS:
Cough, shortness of breath or difficulty breathing
OR
Any combination of at least two of the following symptoms:
- fever
- headache
- chills
- sore throat
- repeated shaking with chills
- new loss of taste or smell
- muscle pain

📞 SPECIAL NOTE

If you are symptomatic, contact your healthcare provider.
If you had no healthcare provider prior to this crisis, call **211** to be connected to healthcare.

✉ Email **covid-19@sacstepsforward.org** for additional information.