

# Sacramento Steps Forward: Results of Homeless System Data Analysis and Next Steps

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# The End of the Story Could Be.....

Homelessness in Sacramento  
is reduced by  
24 % in one year

----- sample scenario -----

# How?

- Work within the local context
- Mindful and aggressive shifting of existing resources
- Implementation of Rapid Rehousing and Diversion
- SSF will lead the decision making process to determine where to focus system change
- End the presentation with next steps

# Housing Crisis Response System

- Housing-focused
- Person-centered
- Data-informed
- Effective use of resources

# A System to End Homelessness

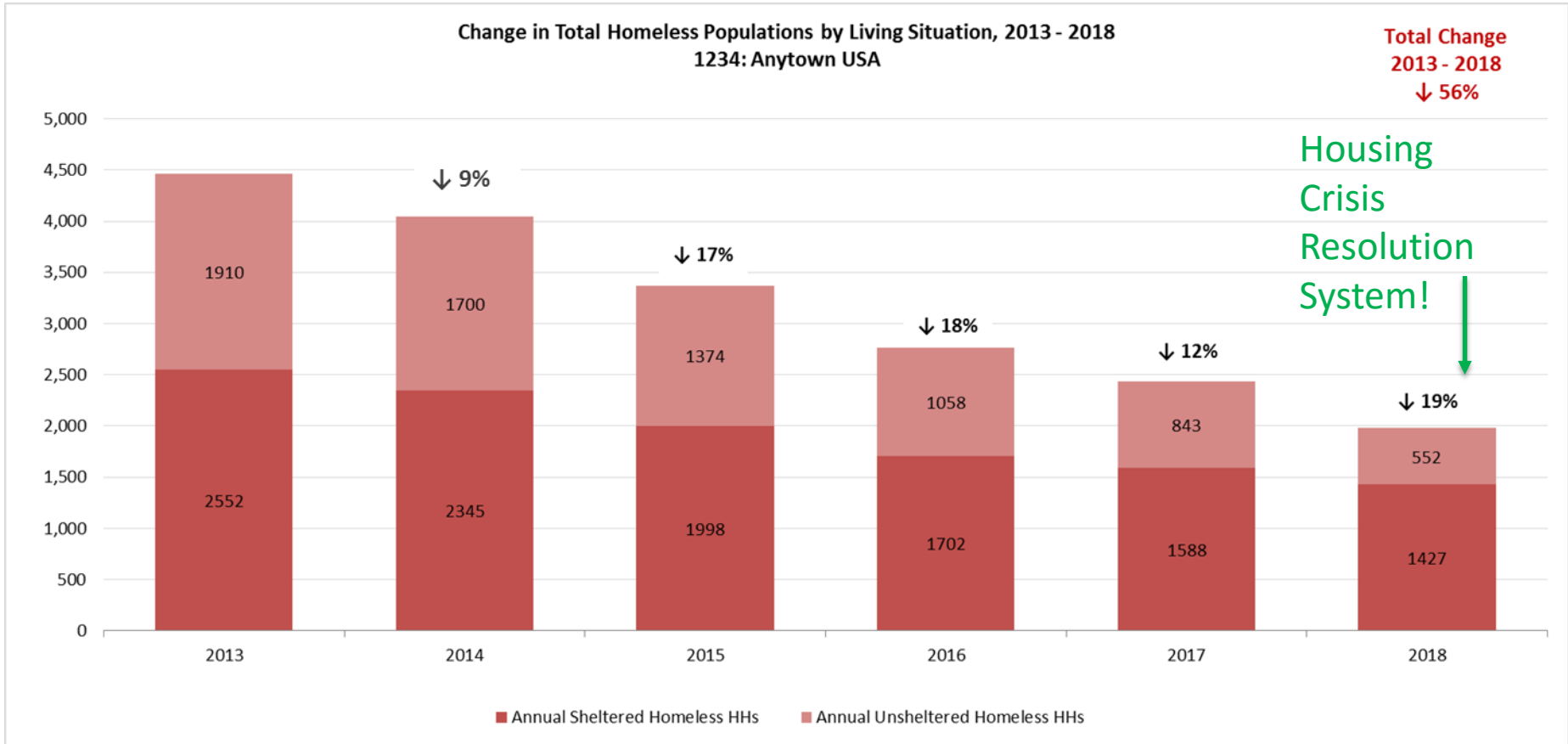
Ending homelessness means building systems that:

- Divert people from entering homelessness
- Quickly engage and provide a suitable intervention for every households' homelessness
- Have short lengths of stay in programs
- Have high rates of permanent housing exits
- Use data to achieve continuous improvement

# What is a System?

All the community's programs and resources to address homelessness function together as a system with a common set of goals and performance measures, and the entire system's resources are efficiently deployed to meet its goals.

# Ending Homelessness Graph



# System Strengths

- Engaged and committed leadership
- Strong involvement of both governmental and private sector stakeholders (non-profits, faith community, business leaders, private citizens)



# System Strengths

Elements of Housing Crisis Resolution in place or under development:

- Coordinated entry for some populations;
- Diversion/prevention conversation beginning;
- Growing inventory of rapid re-housing;
- Supply of permanent supportive housing has been expanding; and
- Increased use of and funding for HMIS system.

Sacramento's Homeless System

# WHAT THE DATA TELL US

# What Data?

- FY 2013-14 and 2014-15 HMIS Data
- January 2015 HIC Data
- Program Specific Budget Data
- All Projects, not limited to HUD funded

# SWAP Performance Measures

1. HMIS Data Quality and Participation Rates
2. Bed/Unit Utilization (UR)
3. Entries from Literal Homelessness
4. Length of Stay in Programs (LOS)
5. Exits to Permanent Housing (PH)
6. Cost per Permanent Housing Exit
7. Returns to Homelessness

# HMIS Data Quality

- Accuracy and completeness of HMIS data is essential to understanding system performance
- Particularly important to know where people go when they exit programs
- Critical to have all programs in the system entering data into HMIS

# Sacramento HMIS Participation

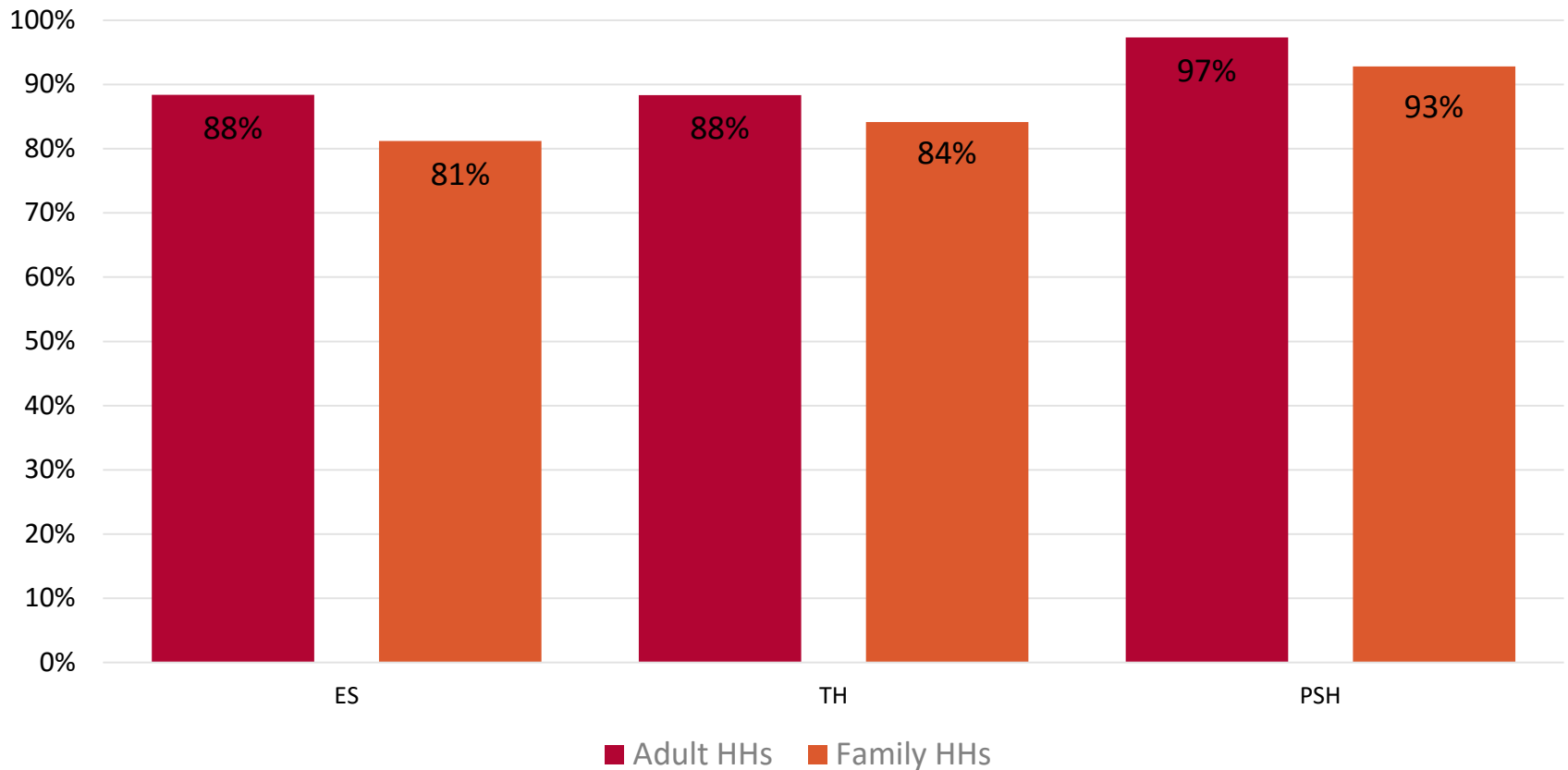
## System Inventory and HMIS Participation Rate

Program Type	Number of Providers	Number of Programs	Number of Beds	Percentage of Beds Participating in HMIS
Emergency Shelter	16	25	1,033	66%
Transitional Housing	11	18	899	89%
Rapid Re-Housing	2	3	358	92%
Permanent Supportive Housing	11	33	2,787	78%
<b>Total</b>	26	79	5,077	78%

# Bed/Unit Utilization

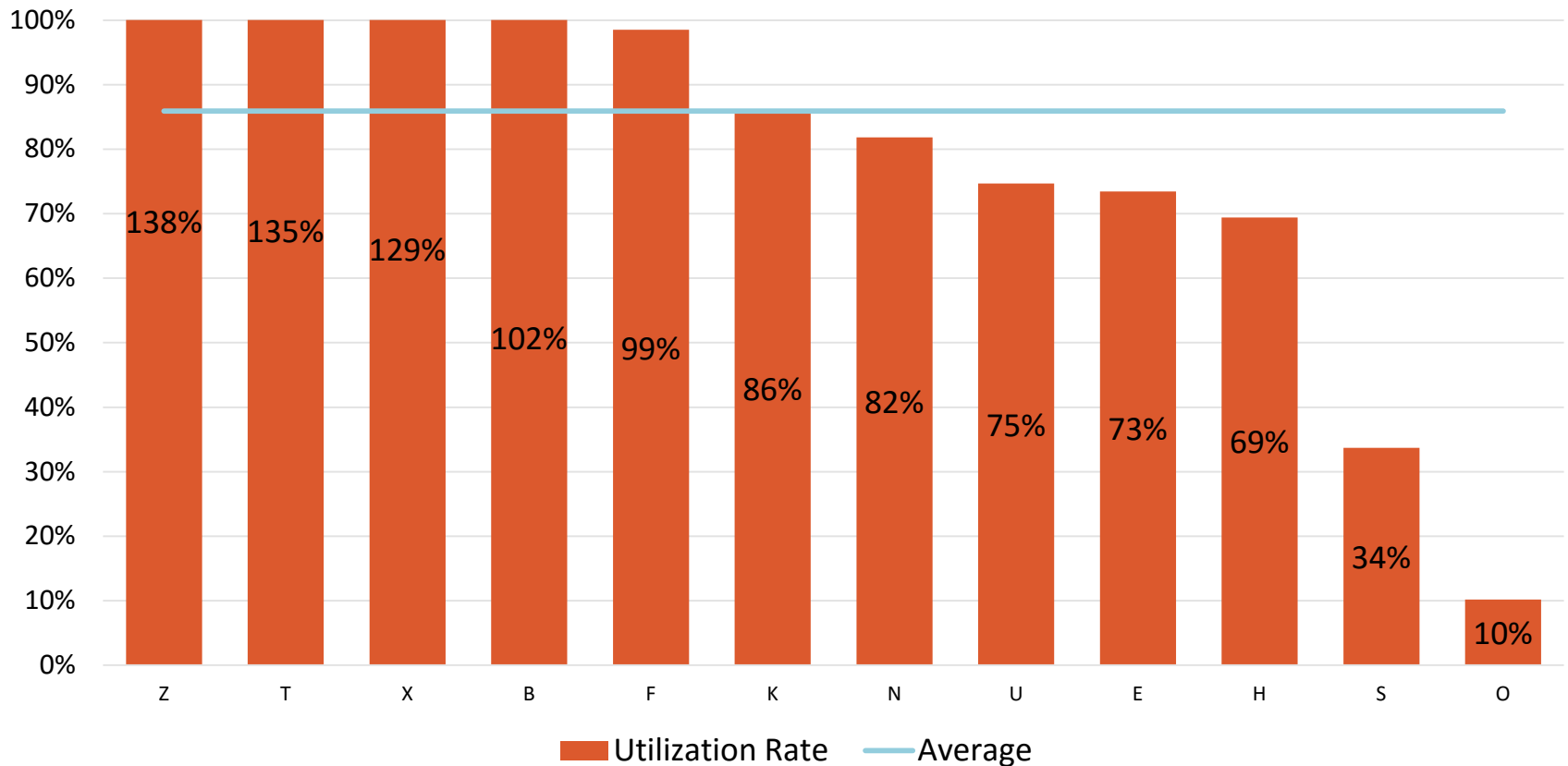
- Measures whether existing bed capacity is being maximized
- Maximizing available bed capacity is essential to ensuring that system resources are being put to their best use and that as many homeless people are being housed through the existing inventory as possible

# Bed/Unit Utilization





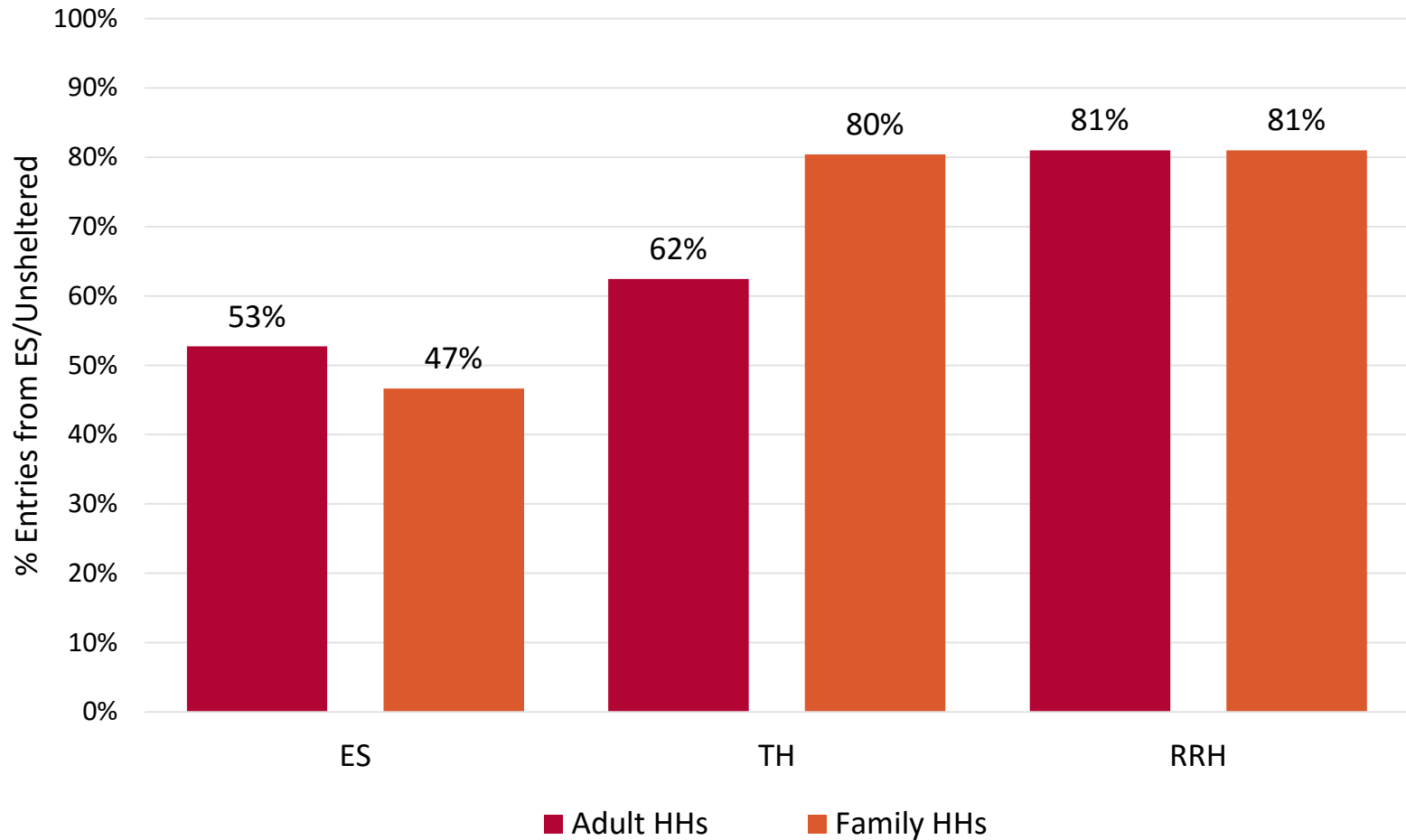
# Emergency Shelter Utilization Rate by Project



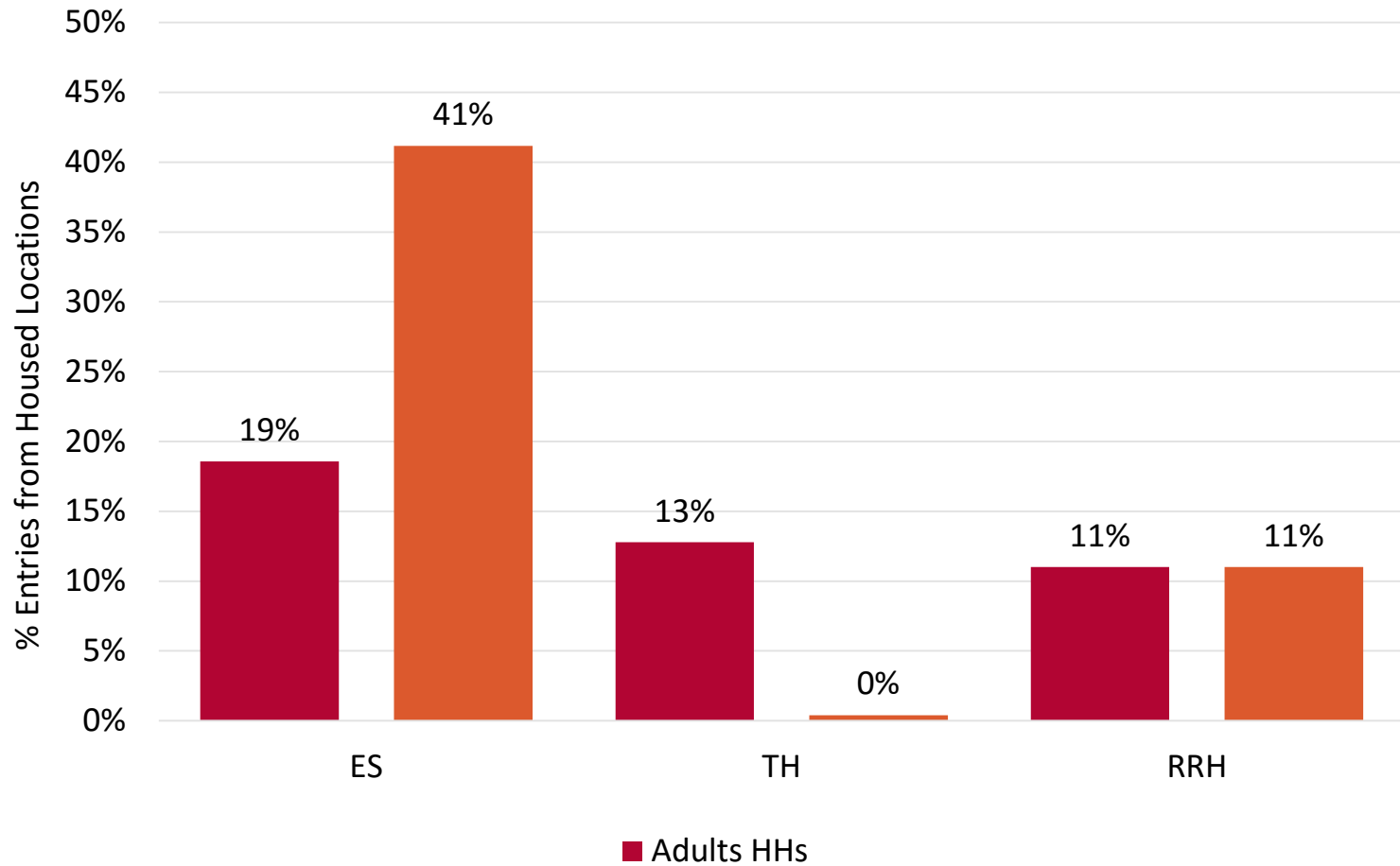
# Entries from Homelessness

- Measures system targeting – focusing on unsheltered or emergency shelter
- Most effective use of resources is diverting housed people to housing and prioritizing homeless households

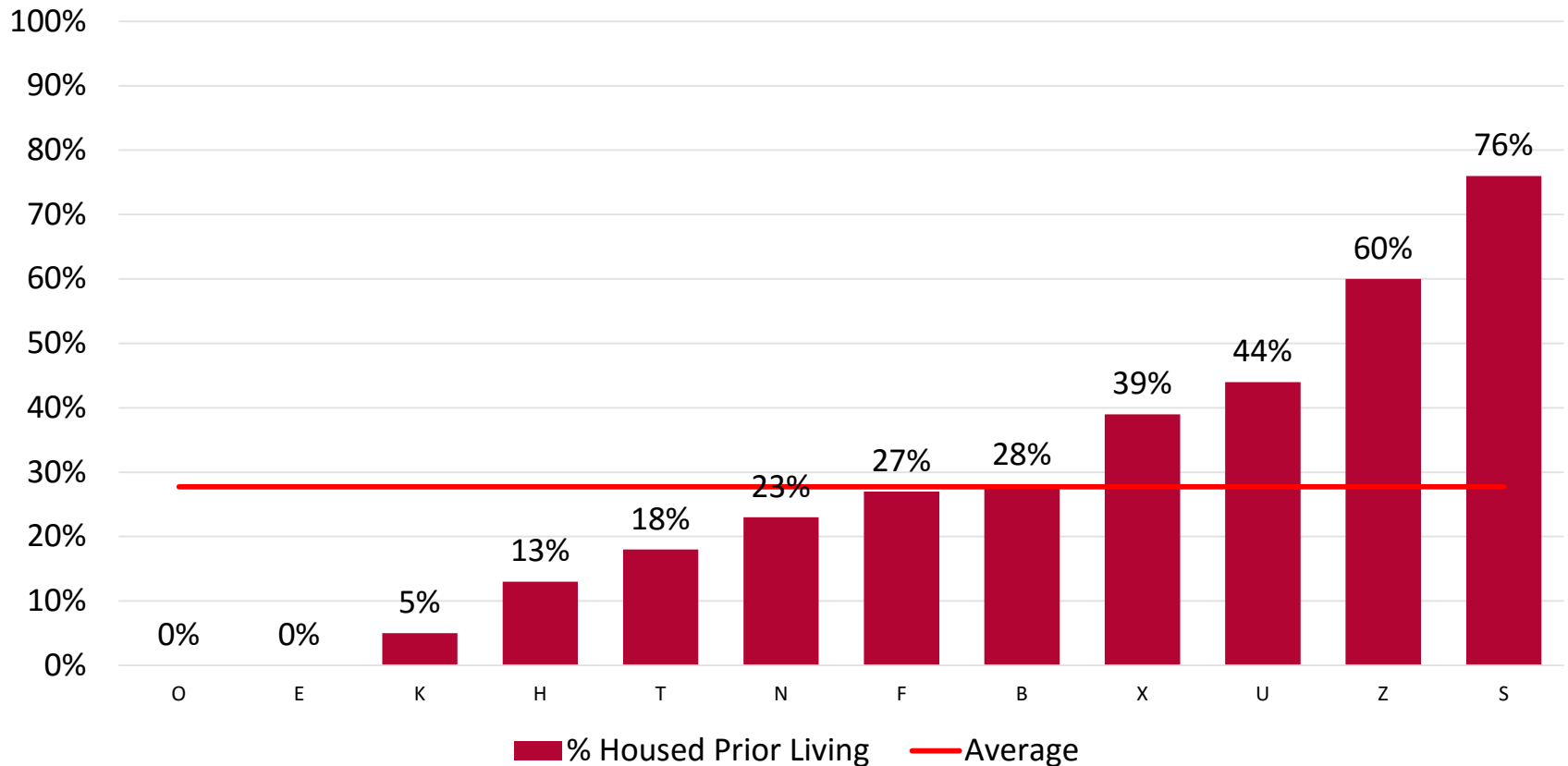
# Entries from Homelessness



# Entries from Housed Locations



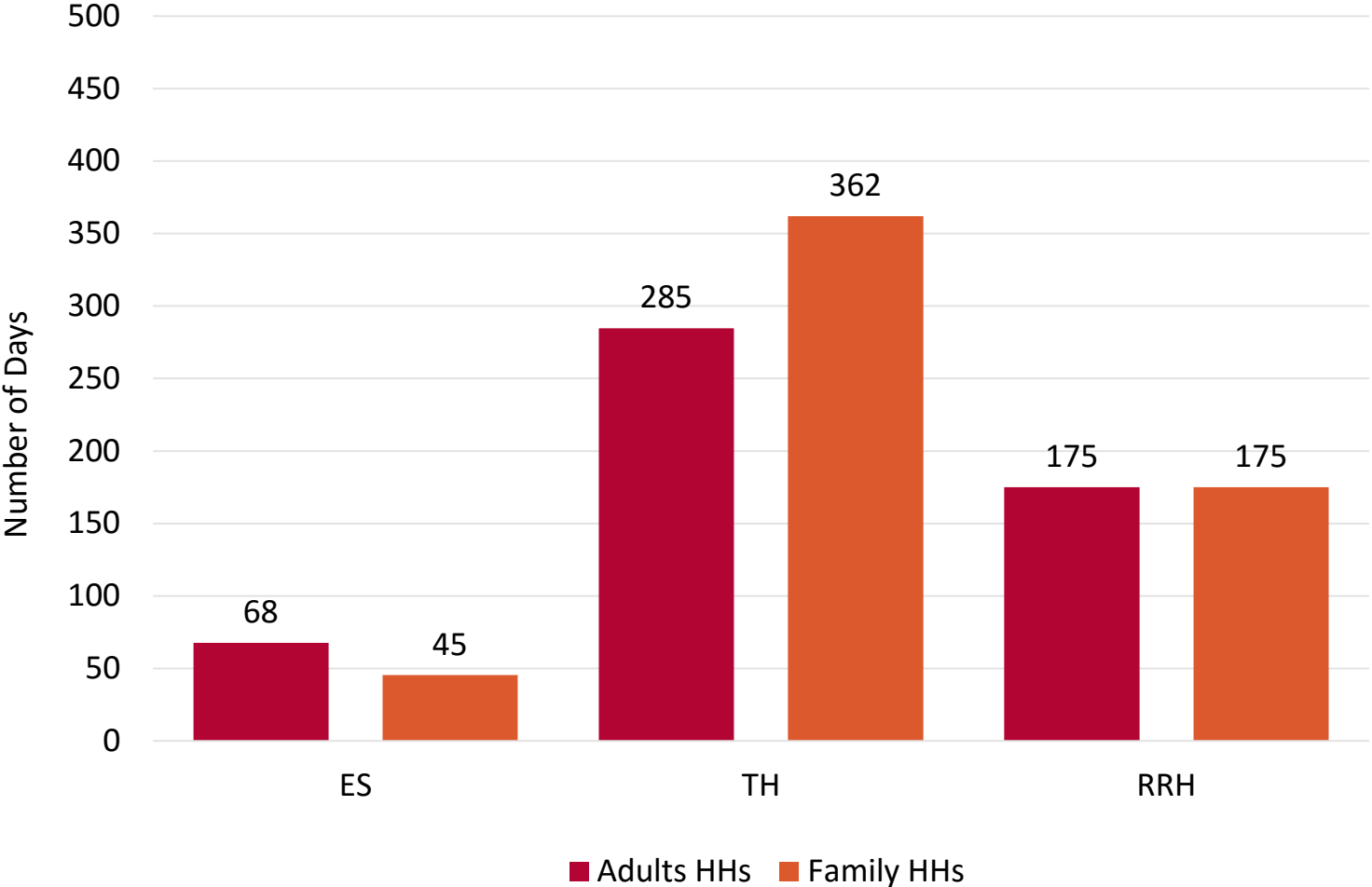
# Entries to Emergency Shelters from Housed Locations by Project



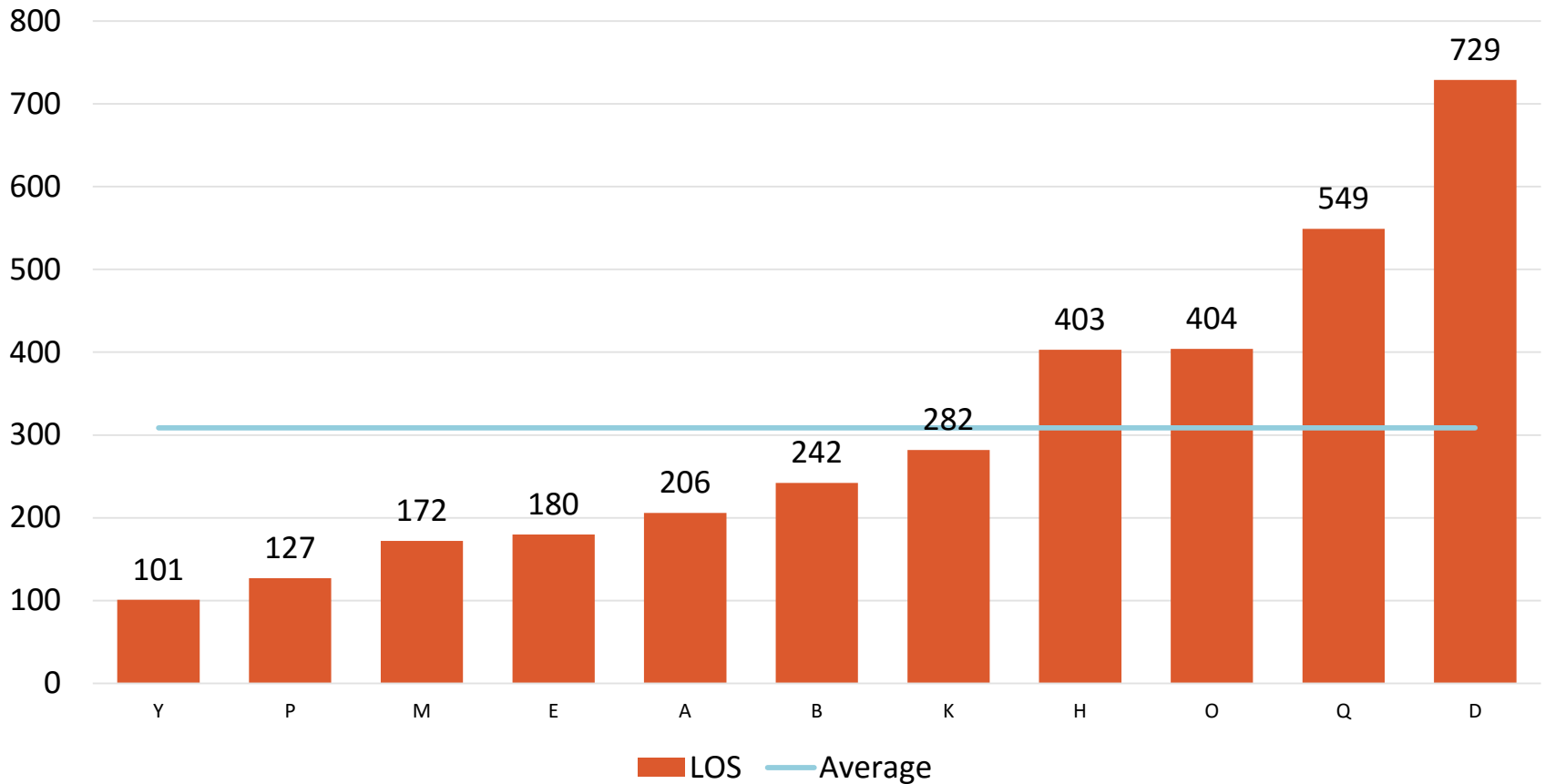
# Length of Stay

- Measures how quickly programs are helping households end their homelessness
- Helps identify program and system design and operation inefficiencies
- Consider in relation to rate of return to homelessness

# Length of Stay



# Length of Stay in Transitional Housing by Project

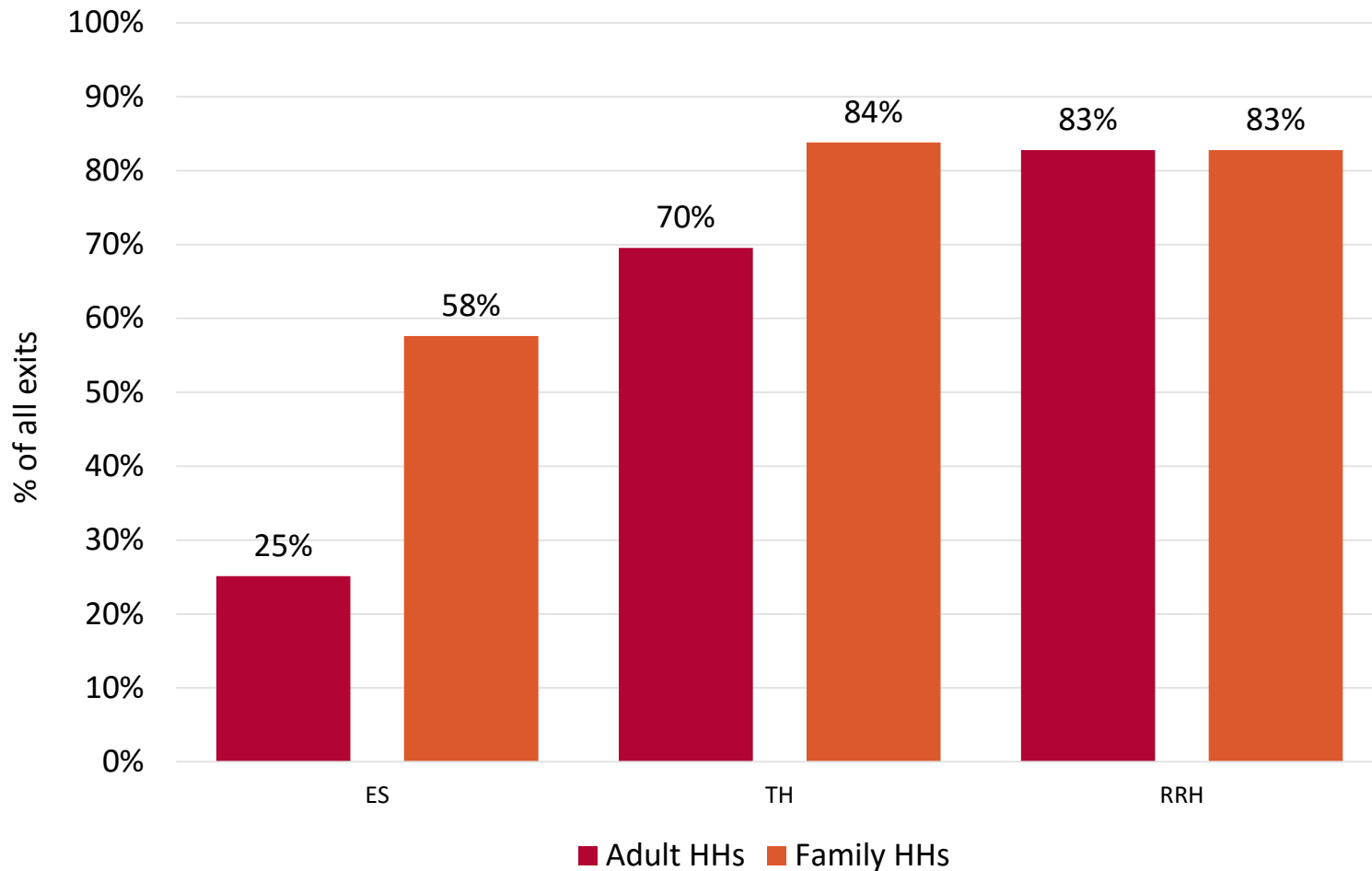




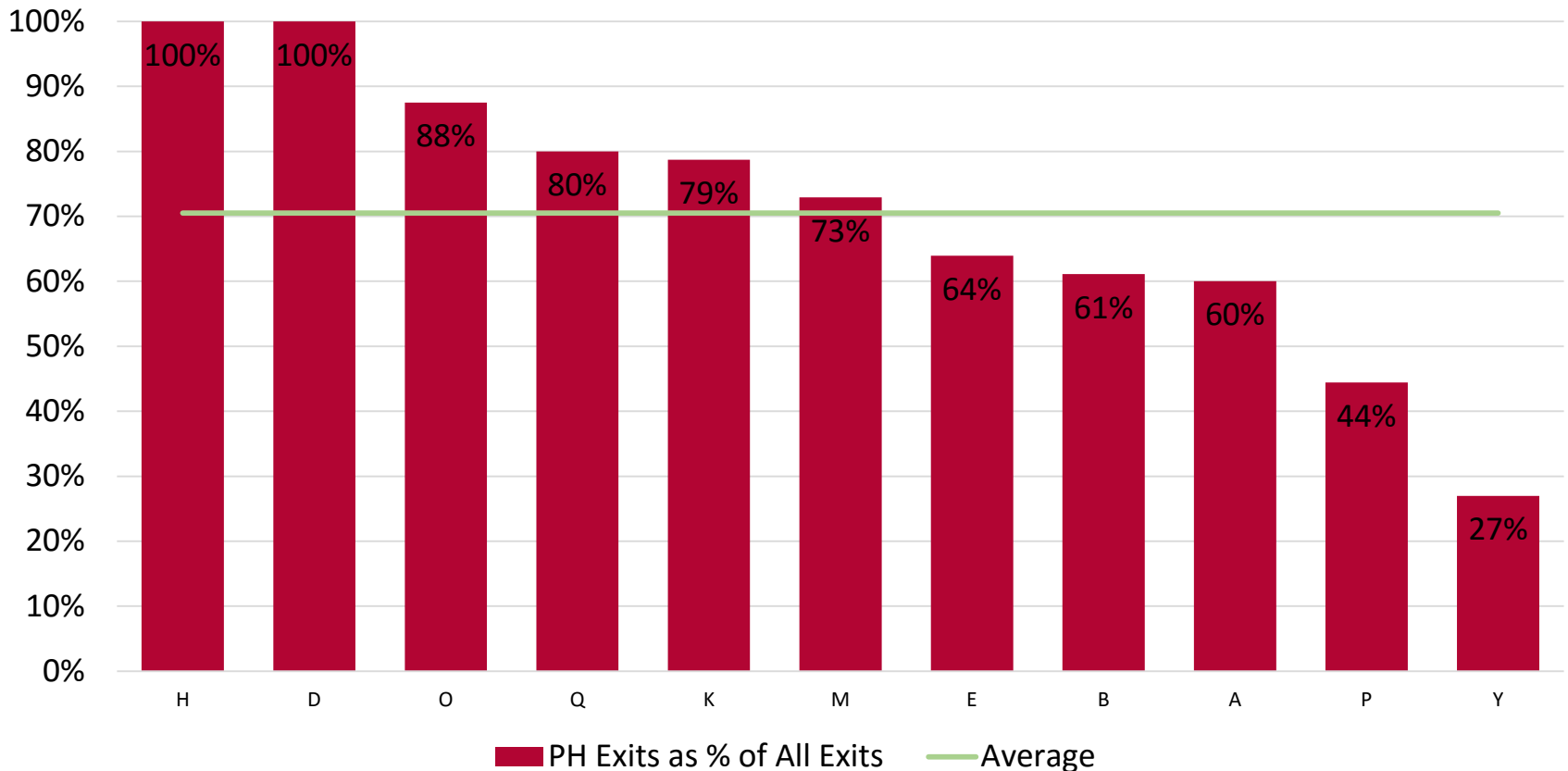
# Exit to Permanent Housing

- Measures rate of exits to permanent housing
- Helps identify program and system design and operation inefficiencies
- Long standing measure used in CoC process in Sacramento, familiar measure of effectiveness

# Exit to Permanent Housing



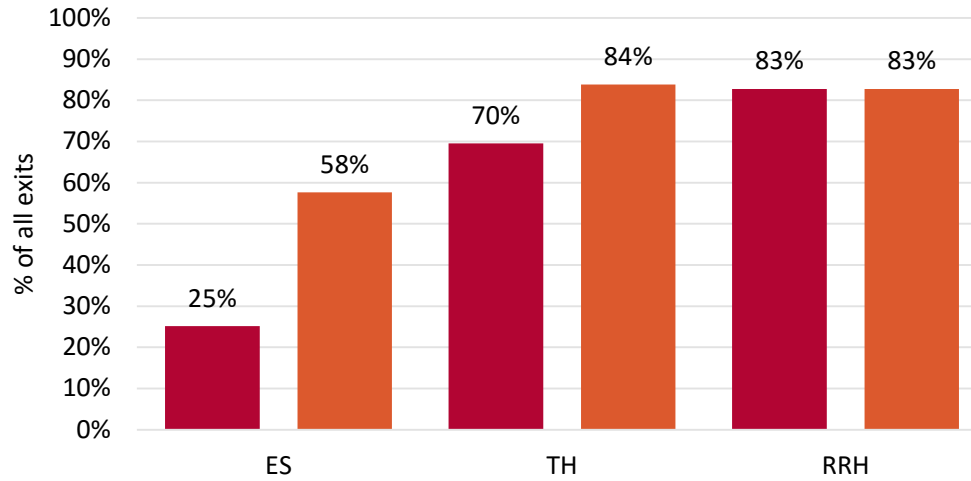
# Exit from Transitional Housing to Permanent Housing by Project



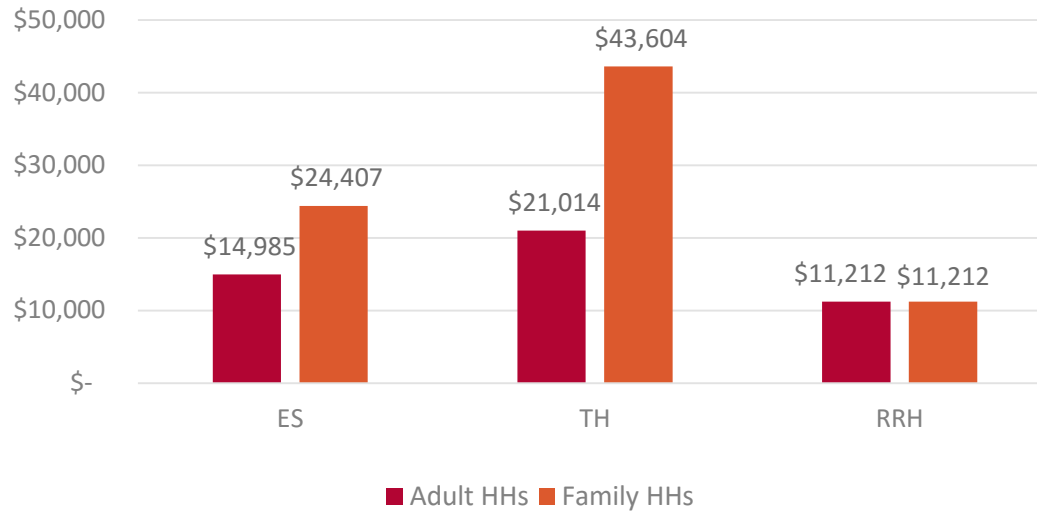
# Cost Effectiveness: Cost Per PH Exit

- Typically communities consider cost per unit or cost per household
- To be performance-oriented, need to measure cost per permanent housing exit
- Illustrate whether system resources are being invested in interventions that are effective in ending homelessness
- Helps identify system components or individual programs that are not cost effective

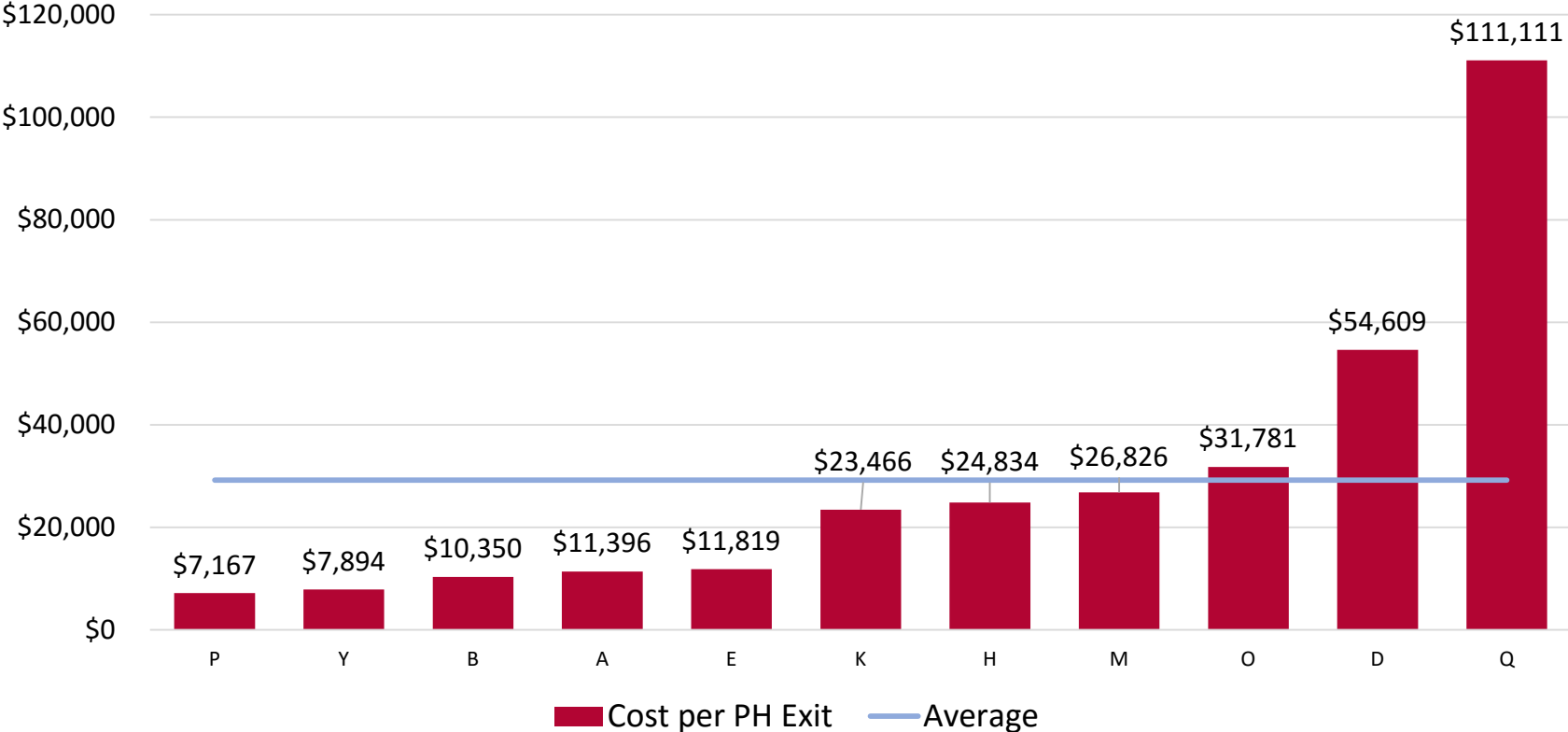
### Rate of Exit to Permanent Housing



### Cost Per PH Exit



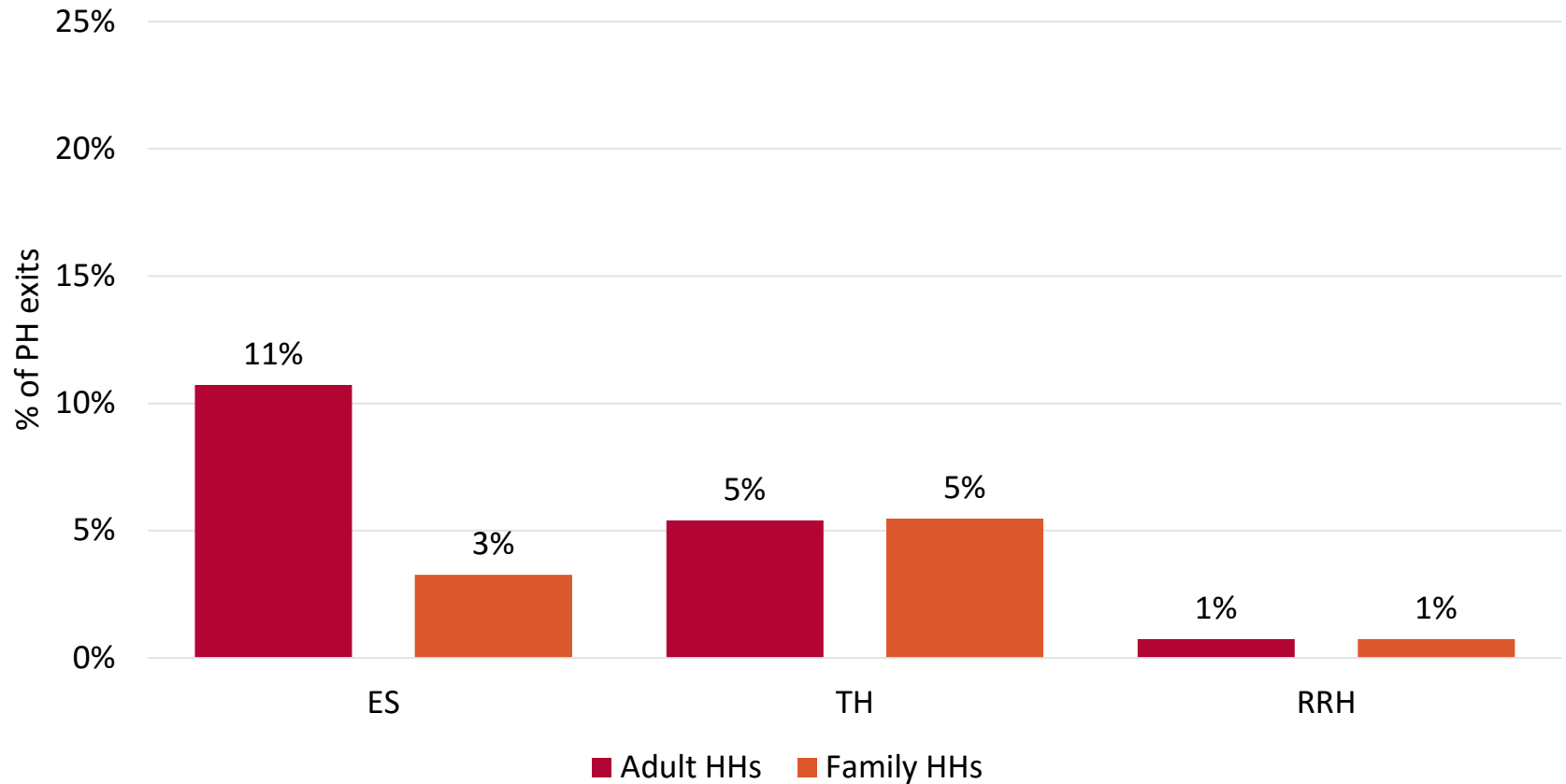
# Cost per PH Exit from Transitional Housing by Project



# Returns to Homelessness

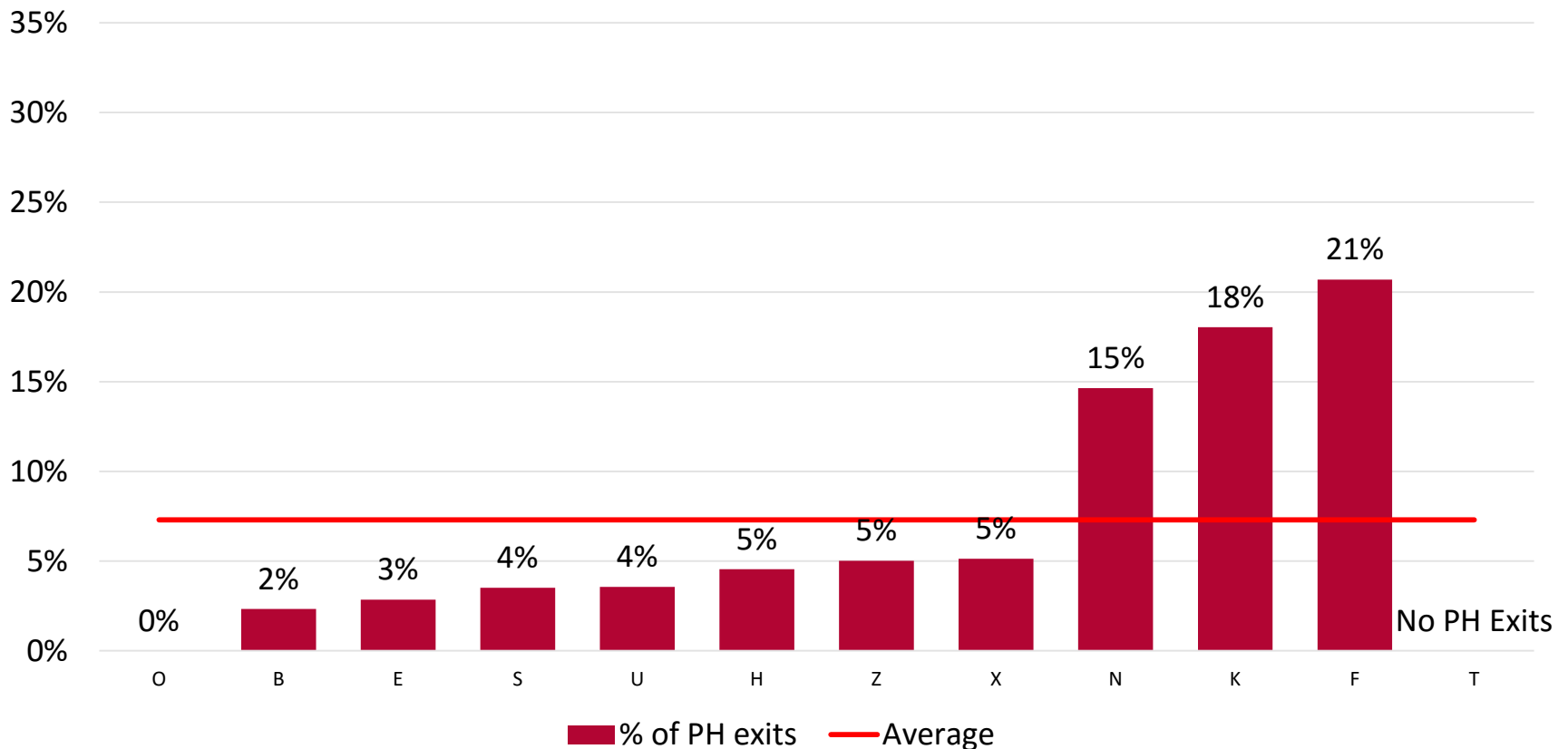
- Measures whether people who exit the system to permanent housing return to a homeless program within 12 months
- Identifies whether programs are helping people into housing placements that “stick”
- Assessing this measure can help determine whether serving higher need clients and helping them exit to housing more quickly results in housing placements that are not stable
- Nuanced interpretation: both too high and too low can indicate project and system concerns

# Returns to Homelessness





# Returns to Homelessness After Exits to PH from Emergency Shelter by Project



Sacramento's Homeless System

**WHAT'S NEXT?**



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# System Modeling

- Take local context and develop system change scenarios that will impact the number of homeless individuals and families in the community
- Local context includes:
  - Coordinated Entry
  - Landlord Liaison Program
  - Recent RRH Investment
  - Coordinated Exit
  - CoC NOFA Application Changes

# System Modeling (cont'd)

- Use available data to create change scenarios to see impact on the number of homeless individuals and families in the community
- Data sources/analyses include:
  - Community Queue
  - Point-in-Time Count
  - Housing Inventory Count
  - Community Solutions Data
  - ***Current System Performance Analysis***

# System Changes To Consider

- Implement Diversion
  - Entries from Literal Homelessness
- Improve Project Performance
  - Utilization Rate
  - Permanent Housing Exit Rate
  - Length Of Stay
  - Returns & Cost/PH exit
- Invest in High Performing Programs

# The End of the Story: Sample Scenario

Homelessness in Sacramento  
is reduced by  
24 % in one year

# Specific Changes in Sample Scenario

- 40% of families diverted from Emergency Shelter
- 5 Transitional Housing Programs reallocated to Rapid Rehousing
- 1 Transitional Housing Program reallocated to PSH

# Outcome of Sample Change Scenario

	Total # of Households		
	2015	2016	Change
Emergency Shelter	2,316	1,980	↓-15%
Transitional Housing	632	265	↓-58%
Unsheltered	1,960	1,495	↓-24%
Total	4,908	3,740	↓-24%



# Next Steps in Sacramento

- Set priorities with CoC Advisory Board
- Modeling
- Present results to CoC Advisory Board

# Q & A



# Agenda

1. Welcome
2. Housing Crisis Response System
3. Data Analysis Summary Results
4. Next Steps

# System Investments

	Emergency Shelter	Transitional Housing	Rapid Rehousing	Permanent Supportive Housing	Total
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## Adult Only HHs:

Public Dollars	\$0	\$2,850,439	\$147,471	\$7,695,970	\$10,693,880
Private Dollars	\$3,842,714	\$4,123,989	\$961,173	\$8,270,726	\$17,198,601
<b>Total Investment</b>	<b>\$3,842,714</b>	<b>\$6,974,428</b>	<b>\$1,108,644</b>	<b>\$15,966,695</b>	<b>\$27,892,480</b>

## Family HHs:

Public Dollars	\$0	\$1,108,515	\$589,883	\$2,606,328	\$4,304,726
Private Dollars	\$3,493,713	\$734,544	\$292,531	\$2,614,413	\$7,135,201
<b>Total Investment</b>	<b>\$3,493,713</b>	<b>\$1,843,059</b>	<b>\$882,414</b>	<b>\$5,220,742</b>	<b>\$11,439,928</b>

<b>Total Annual Investment</b>	<b>\$7,336,426</b>	<b>\$8,817,487</b>	<b>\$1,991,058</b>	<b>\$21,187,437</b>	<b>\$39,332,408</b>
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# Returns to Homelessness After Exits to PH from RRH by Project

